



## HEALTH LIBRARY IRELAND NEWS

ISSUE 31 • SEPTEMBER 2023

### A BUSY AUTUMN IN HEALTH LIBRARY IRELAND

It has been a busy summer for Health Library Ireland. In preparation for our new library strategy, an online training session for Library staff was held with Andy Priestner, an expert and published author of "User Experience in Libraries".

This empowered our staff with the tools to talk to colleagues in the HSE to see what their opinions are and what libraries are doing well (or not so well).

The summer and September has been a period of gathering user experience stories across the HSE which will all feed into our new strategy.

Plans are advancing for a refurbishment of UHK Library and a complete new library at Wexford Hospital following the fire there. Both of these libraries should be completed before the end of the year.

A summary of evidence on unscheduled care was completed for broad adoption in the HSE by the Library Evidence team. A calendar of training events is available with a variety of sessions suited to different learners.

On October 4th, a rerun of the popular Masterclass in publishing is taking place with Dr Ximena Alvira (right). And on October 10th, a webinar for public health is scheduled with senior public health leaders.



There have been some arrivals and departures in the library service over the past few months. I'd like to thank Eadine Westman for her service and welcome Yohanna Anderson to Health Library Ireland. Jennifer Butler, previously our Innovation Lead, returns to take charge of the library in University Hospital Kerry.



**Aoife Lawton, National Health Librarian**

### CONTENTS IN THIS ISSUE

HSE Open Research Awards p. 2

NCR Goes Live p. 4

Keeping Up to Date p. 5-6

Technical Upgrades p.7

Online Training Oct-Dec p. 8

Libraries' Opening Hours p. 10

# Innovating in the midst of change at UHK

Greetings from University Hospital Kerry! I'm delighted to be back on board with Health Library Ireland as on-site librarian in the southwest for the next two years.

**Jennifer Butler, Librarian  
University Hospital Kerry**

Mary Lehané and Anna O'Shea continue to be the true backbone of the hospital library. It's an exciting time at UHK! The library is preparing for a major renovation, so stay tuned for innovative updates.



Low-tech innovations keep services running during the building works...rubber-band door props and a footstool standing desk at UHK Library



## HSE Open Access Research Awards 2023

The 10th annual HSE Open Access Research Awards are open for entry as of 22nd September. Run by Health Library Ireland, the

awards were established in 2014 to acknowledge the work of researchers in our health services (many of whom work without funding), and to promote the uptake of Open Access publishing on the grounds of equitability, academic advantage and scientific innovation.

**Pádraig Manning, Lenus Manager**

Since then the awards have become an integral part of the HSE's research landscape, even surviving the 'lockdown years' of 2020-2021, when they moved online. This year the awards presentation will be a hybrid event, with an in-person component in Dr Steevens' Hospital Library and a simultaneous livestream.

The categories for this year's event are:

**Acute Care and Hospitals**  
**Community and Social Care**  
**Mental Health and Disabilities**  
**Integrated Services**  
**Climate or Environmental Health**



Entries will be reviewed by a panel of judges with research experience. There will be a prize for each category, and an overall winner will also be selected as representing the best of all submissions received. All entries will be made available in the HSE's Lenus repository.

This year there will be a special Innovation prize to recognise outstanding developments in practice or service delivery.

Submissions will be accepted up to the closing date of Friday, October 27th. Queries may be addressed to [lenus@hse.ie](mailto:lenus@hse.ie).

# New Librarian in Midland Regional Hospital Portlaoise...

## **Darf ich mich vorstellen, ich heisse Antje and I am the new Executive Librarian in Midlands Regional Hospital Portlaoise**

**Antje Herzog-Gallagher**



I am originally from Berlin, Germany but have settled for lovely Laois. I come preloaded with a 13 year working background in the public library service in Offaly. At different points in time I worked and managed in Tullamore and Edenderry branches. My favourites were always the events and all the random things that can happen any given day in a public space.

I also worked in the cultural library of Goethe Insitut Dublin for two years, a place that suited me very well as it combined library work and home. I started my training as an apprentice in the university library of the Free University Berlin and later did my postgraduate at the Robert Gordon University, Aberdeen, Scotland.

Since I started working in the HSE three years ago, I have worked in Older Persons Service Laois/Offaly Payroll Department and QSSI Assisted Decision Making Project in Laois/Offaly.

I love reading, but lately time isn't as plentiful. So I became BorrowBox's biggest fan and never get tired promoting it to the users, friends and family. I love travelling and seeing new places, which goes hand in hand with my love for photography.

I am a keen smartphone photographer, really I take pictures of anything that crosses my way. My garden is a mixture of flowers and vegetables and at this time of the year I spent a lot of time in the kitchen preserving the fruit of my labours for winter.

I'm always keen to learn things and develop new skills, so am looking forward to this new road in my career path. I am hoping to get to know you all in time.



## ...and in Midland Regional Hospital Mullingar!

Rosie Lowndes (pronounced Loundz) joined Health Library Ireland last week, based in the Midland Regional Hospital Tullamore!

**Nicola Fay**  
**Library Resources Manager**

Rosie has over eleven years' experience in the public library sector. She has also had a number of different roles within the HSE in recent times.

As well as having a library qualification, Rosie has also a degree in Business Computing and a long-standing interest in digital skills.

We are delighted to welcome Rosie to the team.



Rosie Lowndes



# HSE National Central Repository is live

Health Library Ireland are delighted to report that [HSE National Central Repository](#) is now live on the HSE website. It is the single source for accessing, storage and document management of approved HSE National Policies, Procedures, Protocols, Guidelines and Clinical Guidelines (PPPGs).

This is the first version of the HSE National Central Repository and it will continue to be developed with our colleagues in HSE Digital Communications based on our user feedback and document management requirements. The repository will be officially launched by the CEO, Mr Bernard Gloster in early December and notification will go out nearer the time via HSE broadcast email.

Presently, there is a categorisation filter by National Policy, Protocol, Procedure, Guideline and Clinical Guideline. A search function for searching by title or topic, will be developed for the repository as part of the wider HSE Digital Communications ongoing work on the HSE website.

**Emer Quigley, Project Manager  
National Central Repository**



## What documents does the repository accept?

The HSE National Central Repository accepts approved National PPPGs (full document) in PDF format only and cannot at present facilitate a suite of documentation.

If you have additional documentation to accompany your PPPG, these documents should be sent as normal to HSE Digital at [digital@hse.ie](mailto:digital@hse.ie) in pdf format for listing on your webpage. To clarify, your PPPG will be listed with all your other documentation on your webpage, but it will be the only document that opens up via a link to the HSE National Central Repository.

## Requirements of the HSE National Central Repository

All new National PPPGs in development, and existing PPPGs undergoing review, must use the National Template which can be accessed in the Resources section of the HSE National Central Repository. The cover page of the template has been updated to meet the document management requirements of the repository. You can also access the existing National Framework for Developing PPPGs. Both the Framework and Template are being reviewed and are due to be published in late 2023.

## Do you have a National PPPG in development?

If you are a group developing a HSE National policy, procedure, protocol, guideline or national clinical guideline, please let the HSE National Central Repository Team know by providing details (see right) to [ncr.team@hse.ie](mailto:ncr.team@hse.ie) and we will publish it in our In Development section.



- Document Title
- Document Type (policy, procedure, protocol, guideline or clinical guideline)
- Topic (max 250 characters)
- Name of National Group or Development Group
- Generic email address
- Estimated Publication Date

For more information, contact [ncr.team@hse.ie](mailto:ncr.team@hse.ie).

# Keeping Up to Date

To remain effective throughout your career, you must keep abreast of new research in your chosen field. This is a major challenge; a search on Pubmed reveals that >30 000 articles containing the word stroke were indexed in the platform in 2020. Multiple sources, varied formats, and the sheer volume of available information often lead to a feeling of information overload and to a decision not to read at all.

**Keeping up to Date** is one of Health Library Ireland's (HLI) services that helps to mitigate information overload and makes access to clinical research faster and easier. Keeping up to Date is the umbrella term for the HLI Current Awareness Services, which are designed to inform you of current trends and developments in your area of interest.

You can sign up for our [Research Bulletins](#) which include links to academic journal articles, policies, guidelines, reports and other relevant information aimed at health professionals working in the Irish health service. HLI librarians curate the following bulletins:

## **-Big 4 – selected articles from the top four medical journals**

### **-Corporate**

### **-Library and Information Science**

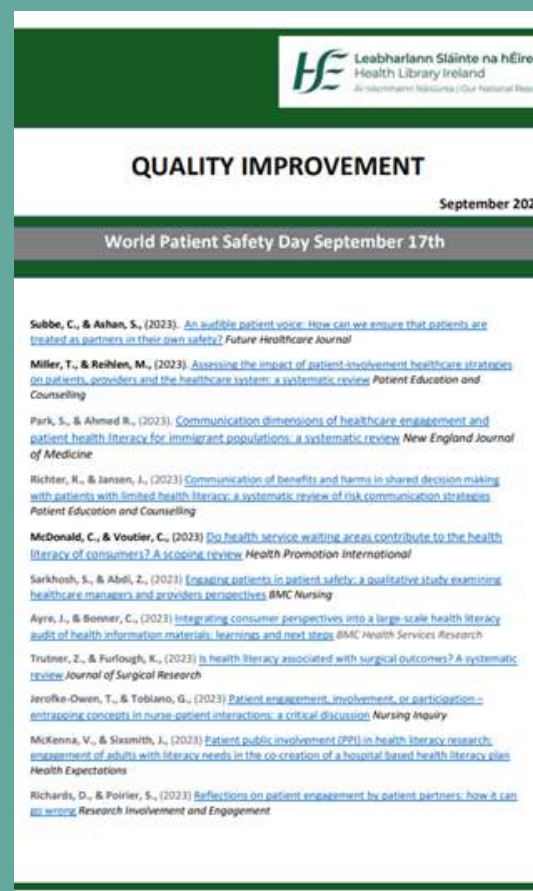
### **-Medicines Management**

### **-Midwifery**

### **-Quality Improvement**

### **-Sexual Assault Treatment Units (SATU)**

## **Bennery Rickard, Area Manager HSE East**



We issue the majority of our bulletins quarterly or bi-monthly. The exception is the Big 4 – this provides a featured article from each of the top four core medical journals: BMJ, Lancet, JAMA and NEJM fortnightly. To be included in the mailing list for our Research Bulletins, go to our Health Library Ireland website and [sign up](#) today.

Another means of keeping up with the literature is to consult scholarly journals by tracking Table of Contents (ToC) of your preferred journals. Many of our hospital libraries provide ToC alerts for distribution to their clients. Some of these alerts are subject-based, others determined by profession. To check if this service is available to you, contact your [local library](#).

Our Knowledge Support Team are responsible for the strategic development of the Keeping Up To Date service. Earlier this year, the Team conducted research in order to develop and enhance the service.

The result is a [comprehensive report](#), (left) with recommendations to advance and future proof our Current Awareness Services.

## **KEEPING-UP-TO-DATE** **Review of Current Awareness Services** **Provided by Health Library Ireland**

Review conducted by HLI Knowledge Support Team  
June 2023



# Keeping Up to Date (continued)

Research methodologies used for the report included focus group, semi structured interview and questionnaire. Librarians who provide these services participated and shared valuable data on their experiences and knowledge of Current Awareness Services in HSE Health Library Ireland.

**Bennery Rickard, Area Manager  
HSE East**

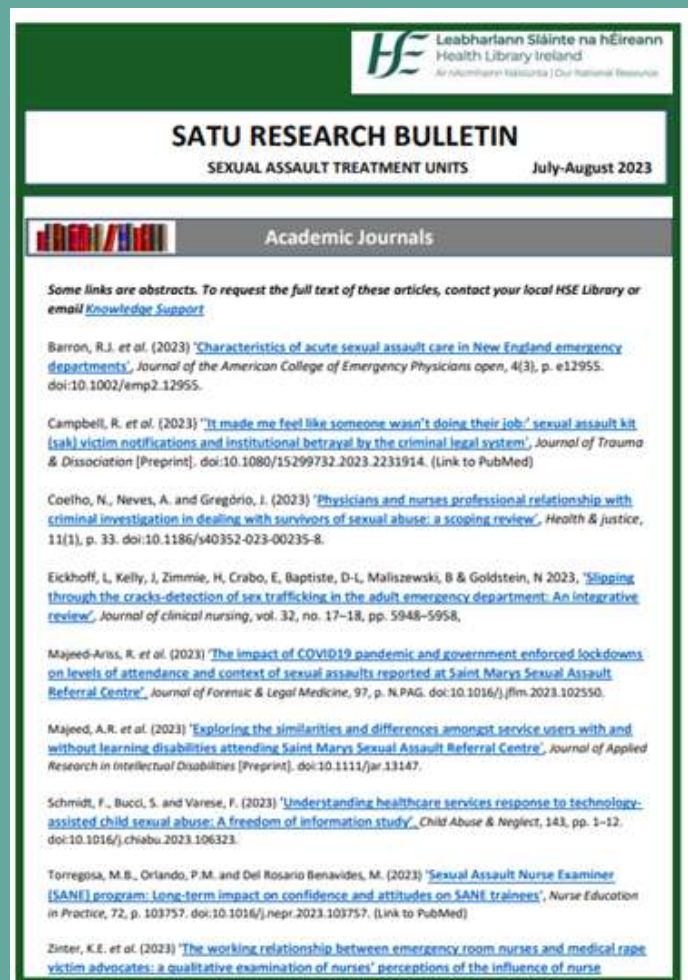
Research methodologies used for the report included a focus group (left), semi structured interview and questionnaire.

Librarians who provide these services participated and shared valuable data on their experiences and knowledge of Current Awareness Services in HSE Health Library Ireland.

After analysing the findings, the Team made seven recommendations for the future development of Current Awareness Services.

The recommendations are:

- Lead a national approach to standardise, organise and deliver Current Awareness Services
- Staff to collaborate more in the provision of Current Awareness Services nationally
- More strategic promotion of services
- Use of automation to improve efficiency, address staff challenges and extend the range of services
- Evaluate services to measure impact, drive standardisation and improve quality
- Build stakeholder engagement to champion, co-create and ensure a responsive, high quality Current Awareness Services
- Plan for the future to ensure best methods and practices are used, identify emerging trends and innovations in the provision of Current Awareness Services.



Health is a fast-paced knowledge industry with instant implications for clinical practice. Keeping up to date is one of the best ways to ensure the improvement of patient care, safety and outcomes.

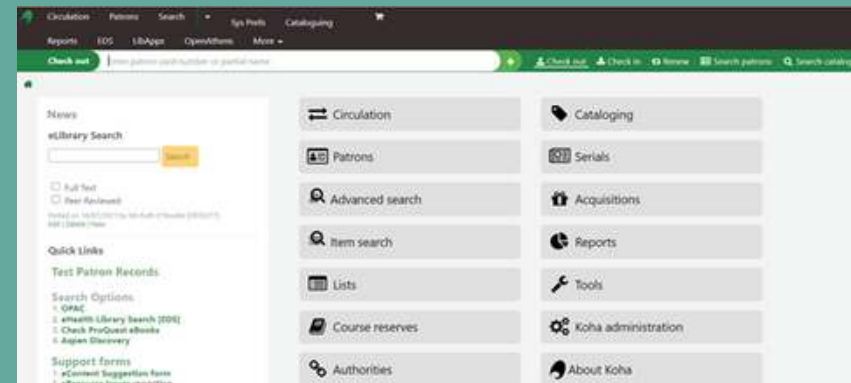


# Koha Library Management System Upgrade

Patrons are used to searching our catalogue and finding the information they need. For that to happen, a lot of work takes place behind the scenes, in the backend of our databases.

**Gabriel Graves, Digital Knowledge Services**

Elements of cataloguing, circulation and searching are related to our library management software Koha. Koha is an open source software library automation package created in 1999. It is in constant development by different libraries, companies and volunteers that use it all over the world.



The 22.11 version we already upgraded in our staging server includes 13 new features, 351 enhancements, 3 security fixes and 551 bugfixes.

In October, this upgrade is going to be installed on our live server.

We hope the user experience gets better with these developments.

## “Single sign-on” to electronic resources - update

A screenshot of the HLI registration form. It has a title 'HLI registration form' and several input fields: 'First name (required)', 'Surname (required)', 'Email (required)', 'Mobile', and 'Work/Placement location (required)'. Each field has a small red asterisk indicating it is required.

As part of the move to a single sign on for library staff, we are redesigning the registration form (left). We hope this will capture good information on library users to enable more targeted library services.

**Thomas Veale  
Digital Knowledge Service**

When the form is ready, we will ask all patrons to ensure they have a Health Library Ireland account, as older HSE OpenAthens accounts will be retired (below). This will enable better access to electronic resources.

A screenshot of the HSE Library registration form for section 38 & 39 staff. It has a title 'HSE Library registration for section 38 & 39 staff' and a subtitle 'Only 538/539 members should fill this form for access to online resources provided by HSE Library Services.' Below this, there's a link to the 'HSE Staff/Students must use the following registration form.' and a note to 'Contact the helpdesk if you have any question.' The form has several input fields: 'Please select your library service', 'Please select location', 'Email address', 'Confirm email address', 'First name', 'Last name', and 'Employee number'. There is also a field for 'Please enter your department'.A screenshot of the OpenAthens sign-in page. It has a title 'OpenAthens' and a subtitle 'Choose how to sign in'. There are two main options: 'HSE Health Library Ireland Library Account Login [NEW]' and 'HSE OpenAthens Account'. The first option includes a link to 'Sign in at Health Service Executive (Ireland)'. The second option includes a link to 'For older HSE OpenAthens accounts & for employees of registered Section 38 and partner organisations.'.

## Where art meets science - Culture Night 2023

Health Library Ireland, HQ in Dr Steevens' Library opened for Culture Night 2023. HLI National Librarian Aoife Lawton gave presentations on the history of Dr Steevens' Hospital and on the benefits of art in hospitals.

**Jennifer Butler, Librarian  
University Hospital Kerry**

Librarian Gethin White fielded questions on the documentation and research surrounding the history of Dr Steevens' Hospital.

Jennifer Butler, librarian in University Hospital Kerry concluded the experience with a tour of the ground floor and cloister of the hospital.



# Health Library Ireland Online Training – October to December 2023

Training is delivered by librarians with advanced searching skills, experience of electronic resources and of information search tools.



Our purpose is to develop and deliver educational sessions and resources to enable library users to become self-sufficient in searching for, retrieving and using information to facilitate evidence-based and informed practice.



## Searching Embase in Ovid

**Thursday, October 12, 11:00am - 12:00pm**

Develop familiarity with Embase on the Ovid platform. Conduct a literature search in Embase using keywords, subject terms, search techniques such as truncation, and limits. Learn how to save results and searches. Learn how to email and /or export results.

## Searching Medline/CINAHL in Ebsco

**Tuesday, October 17, 10:00am - 11:00am**

This training session will introduce the Medline and CINAHL databases in the Ebsco platform. An overview of searching by keyword and subject term, search techniques and saving results will be provided.

## Managing and Screening References Using Endnote & Rayyan

**Thursday, October 26, 10:00am - 12:00pm**

**Tuesday, November 28, 10:00am - 12:00pm**

The aim of this workshop is to demonstrate the functionalities of EndNote Online and Rayyan for managing and screening references.

## Searching Systematically

**Tuesday, November 7, 10:00am - 12:30pm**

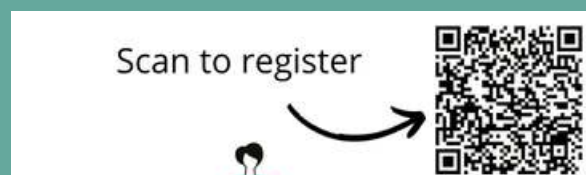
The aim of this workshop is to teach the skills for developing a research question, searching, selecting and managing the best available evidence to answer that research question, according to a defined, planned and consistent method.

## **\*\*NEW COURSE\*\***

### Common errors in the search process for Systematic Reviews

**Thursday, November 16, 10:00am - 11:00am**

This presentation will highlight some of the common errors made in the search process by those undertaking systematic reviews and how these can be avoided.



Contact the Information Skills Team to request group training (link below)  
<https://hse-ie.libwizard.com/f/train>



# CINAHL® Complete

Need to access  
top nursing  
journals?

CINAHL Complete includes thousands of journals that provide information on dozens of nursing specialties such as speech language pathology, nutrition, general health and medicine.



Access CINAHL at Clontarf Hospital

<https://tinyurl.com/clontcc>

Get an Athens account:

<https://tinyurl.com/hliroreg>

connect.ebsco.com



Leabharlann Sláinte na hÉireann  
Health Library Ireland  
Ár nAcmhainn Náisiúnta | Our National Resource

EBSCO



### ADULT MENTAL HEALTH SERVICES (AMHS) CORK

Mon - Fri: 9.00 am - 1.00 pm 2.00 pm - 5.00 pm

### CAVAN GENERAL HOSPITAL

Open 24hrs with staff onsite Monday to Friday 8.45am - 4.00pm

### CONNOLLY HOSPITAL

Mon to Thurs: 10.00am -12:30pm and 1.30pm -4.00pm.

24/7 swipe access to study rooms

### CORK UNIVERSITY HOSPITAL

Mon - Thurs: 9.00 am - 1.45 pm 2.30 pm - 5.00 pm

Fri: 9.00 am - 2.00 pm

### HLI HQ - DR STEEVENS' HOSPITAL

Monday to Friday 10.00 am - 12.00 pm; 2.00pm - 4.00 pm

### MAYO UNIVERSITY HOSPITAL

Mon 9.30 am - 5.00 pm, Tues 9.30 am - 6.00 pm, Wed 9.30 am - 5.00

pm, Thur 9.30 am - 6.00 pm, Fri 9.30 am - 5.00 pm

### MERLIN PARK

Mon 9.00 am - 5.00 pm; Tue 9.30 am - 5.00 pm, Wed 8.30 am - 6.00

pm, Thurs: 9.00 am - 5.00 pm, Fri: 9.00 am - 2.00 pm

### MIDLANDS REGIONAL HOSPITAL, MULLINGAR

Monday - Friday 10am - 1.00pm and 2.00pm - 4.30pm

### MIDLAND REGIONAL HOSPITAL, PORTLAOISE

Mon - Wed, Fri: 10.00 am - 1.00 pm and 2.00 pm - 4.30 pm

Study room available 24/7

### MIDLAND REGIONAL HOSPITAL, TULLAMORE

9:30am - 1.00pm and 2.00 - 4:30pm Monday to Friday. 24/7 swipe access

to study rooms

### NAAS GENERAL HOSPITAL

24/7 for the PCs/staff area. We hope to have the library staffed Monday to

Friday 9.30am - 4.30pm

### OUR LADY OF LOURDES HOSPITAL, DROGHEDA

Monday to Thursday 9:30 am - 1.00 pm and 2.00 pm - 5.00 pm

Friday 9.30 am - 1.00 pm and 2.00 pm - 4.30 pm

Study Area Mon-Sun 7.00 am - 11.00 pm

### OUR LADY HOSPITAL, NAVAN

Swipe access to library 7 am - 10 pm daily. Library staffed Monday to

Thursday 9 am-4 pm

### PORTIUNCULA HOSPITAL

Monday & Thursday: 9.30 am - 4.30 pm Study room available 24/7

### ROSCOMMON UNIVERSITY HOSPITAL

Open 24/7 (unstaffed). Staffed Tues & Thurs.

### SLIGO UNIVERSITY HOSPITAL

Monday - Tuesday 9.00 am - 5.00pm, Wednesday 9.00 am - 7.00 pm,

Thursday 9.15 am - 9.30 pm, Friday 9.15 am - 4.00 pm.

Computer area is open 24/7

### TIPPERARY UNIVERSITY HOSPITAL

Mon - Fri: 9.00 am - 1.00 pm 2.00 pm - 5.00 pm

### ST. COLUMCILLE'S HOSPITAL

Access to Library study area and PCs Monday to Friday 7am -7pm

Library staffed Monday and Wednesday 9.15 am - 5.30 pm, Thursday 9.30

am - 5.30 pm

### ST. CONAL'S HOSPITAL LETTERKENNY

Monday - Friday from 9:30am - 5.00pm.

### ST. LUKE'S GENERAL HOSPITAL, KILKENNY

Monday - Friday 9.00 am - 5.00 pm

### ST. LUKE'S RADIATION ONCOLOGY NETWORK (SLRON)

Monday - Friday 7.00 am - 6.00 pm

### UNIVERSITY HOSPITAL GALWAY

Mon/Tues: 8.30 am - 5.00 pm; Wed: 8.30 am - 6.30 pm; Thurs: 9.00 am -

6.30pm & Friday 8.30am - 3.00 pm

### UNIVERSITY HOSPITAL KERRY

Open 24/7 - staffed Mon - Fri: 8.30 am - 4.30

pm

### UNIVERSITY HOSPITAL LIMERICK

Open unstaffed - 24 hr swipe card access

Staffed Mon, Tue, Thurs, Fri 10.00am - 4.00pm

### UNIVERSITY HOSPITAL WATERFORD

Monday - Thursday 9.00 am - 5.00 pm; Friday 9.00 am - 3.30 pm.

Out-of-hours access via swipe-card to Library Training Room.

### WEXFORD HOSPITAL LIBRARY

Open 24/7. Staffed Mon - Fri: 9.00 am - 1.00 pm 2.00 pm - 5.00 pm.

Our Virtual Assistant LAMA (Library Ask Me Anything) is available on the website 24/7 to answer simple questions about library services and access.

And our Virtual Desk is live from Monday - Friday 11.00am - 1.00pm & 3.00pm - 4.00pm . Visit [hselibrary.ie](https://hselibrary.ie) for more information.