

# **Leabharlann Sláinte na hÉireann** Health Library Ireland

Ár nAcmhainn Náisiúnta | Our National Resource

## **HEALTH LIBRARY IRELAND NEWS**

ISSUE 30 • JUNE 2023

### **ENGAGEMENT AND STRATEGY - HLI IN THE YEARS AHEAD**

In May this year, we had our first in-person staff engagement day since 2019. It took place in Tullamore with an independent facilitator, Marie O'Neill. The highlight of the day was meeting old colleagues in person for the first time in a long time, meeting new staff and catching up with colleagues.

There was an interactive 'serious Lego play' session, which added a creative and fun element to the day. It allowed for HLI staff to imagine a future roadmap for our service in a decidedly unconventional manner.

The engagement day highlighted areas where things are going well, as well as where they need to improve and it gave staff an opportunity to have a say in the future direction for our service.

Later in May, our broader Division of Strategy and Research had an online staff event, where people shared updates.

Of note from HLI was a presentation by Brendan Leen, Area Library Manager South on a collaborative project outlining core evidence to support decision making for unscheduled care in the Health Service.

In June, I had the opportunity to travel to Trondheim in Norway to participate in EAHIL (European Association of Health Information Libraries) Workshop.

This was the first EAHIL conference I have attended since 2017, when it was held in Dublin Castle. The Norwegian coffee was strong, the streets were clean, air pure, no traffic congestion.

The keynote speakers were concerned with global priorities – the UN Sustainable Development Goals and the danger of censorship of books, a worrying movement escalating in parts of the United States of America.



Aoife Lawton, National Health Librarian

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### Engagement and strategy in the HLI - continued

Also of potentially game-changing relevance to health services were the use of Al to de-duplicate search results; VR (virtual reality) technology to support education in surgery and medicine; and 'teach-meets' sharing best practice to support patient education across a range of areas, notably helping parents who have children living with cancer to navigate authoritative information.

I am grateful to Dr Ana Terres and Dr Philip Crowley for the opportunity to participate at international level in this specialist field.

On a personal note, I sadly lost my own father to oesophageal cancer in April. I am proud to work in the health service where librarians who I work with make meaningful contributions to <u>national guidelines</u> on this very topic. I am grateful for the support I have received from colleagues across the HSE which has meant so much to me. Thank you.



Design exercise from the HLI Staff Engagement Day



Group session from the HLI Staff Engagement Day

### Renovations and Awards at St Luke's Hospital, Rathgar

The redesign of the library was completed in 2022, and the physical space is now disabled compliant. St Luke's Radiation Oncology Network and HLI jointly funded the renovation, with capital funding and advice from Occupational Health.

Dymphna McGettigan, Librarian St Luke's Radiation Oncology Network

Twelve new ergonomic vinyl chairs were purchased, along with five tambour lockable book-shelving cabinets for books to be safely stored after hours (to allow for extended library hours 7am-6pm Monday - Friday).

St Luke's Radiation Oncology network library refurbishment was entered into the Quality and Excellence Awards and a poster detailing improvements to library furniture and upgrading of computers and extending opening hours was created to improve library service in SLRON. You can see the poster detailing this work on p.4.

St Luke's Radiation Oncology Network reinstated its Quality Excellence Awards this year. The awards ceremony was held on April 25th 2023 in St Luke's Hospital, Rathgar and streamed across all sites.

It was attended by hospital staff and representatives from the Dublin Midland Hospital Group.

The winning poster was the Healthy Ireland poster (see p. 5), designed by a group including SLRON librarian Dymphna McGettigan (far left, in photo opposite).





### SLRON Health Library Refurbishment



### Background

The Burns report 2019 evaluated the physical space of libraries with the objective to bring all locations to a reasonable standard to ensure that the best possible research and evidence underpins decision-making and advances patient care in the health service. The review was carried out by an external independent consultant and involved an examination of each physical HSE library, assessing each against key criteria in line with specified international standards

### **Aims**

Vision Everyone working in Ireland's Health Service will have access to apply Knowledge, whenever and wherever they need, to deliver the best possible healthcare.

Strategy Turning knowledge into action: enabling care; improving health 2018-2023

### Objective

**Improving library** layout and design helps to address the issues of accessibility, infection control and enhances our library environment.

### SLRON Library Refurbishment and Improvements





**Before** 

After

The redesign of the library has been progressed and completed in 2022.

- · Six Tambour cabinets were purchased by St Luke's Radiation Oncology Network hospital's capital budget and procured through the Finance department in St Luke's hospital.
- · Grey metal screens were also purchased for the library to Occupational Health/Health and Safety standards for hygiene purposes from hospital funding.
- · HLI library purchased 12 ergonomic vinyl chairs for the library.
- · 4 x Monitor Risers were purchased for computers as advised by Occupational Health and purchased from HLI funding and new labels for book shelving purchased by HLI funding.
- · 4 x computers were upgraded in conjunction with IT department.
- · Computer desks were upgraded from previous desks, which were not a suitable size for completing research

### Out of hours access to Libraries

We have introduced extended out of hours access at St. Luke's Oncology Network Library in 2022.

### Many thanks to SLRON and HLI management

### **eResources**













Databases

eJournals









### Point-of-Care Clinical-Decision making Tools











### Evaluation

What is the impact of health library information resources on patient care? - A survey was carried out, and 92% of respondents agreed or strongly agreed that use of health library information resources helped to improve the quality of care delivered to patients. SLRON library will continue to support the education and research hub for staff as set out in SLRON 5 year strategy: Dedicated to being a World Class Leader in Cancer Treatment, Patient Care, Research Education and Prevention 2022-2027.



Our survey demonstrates significant impact of health library information resources on patient care, and estimated cost efficiencies of €10.96million based solely on survey responses



# SLRON Healthy Ireland Committee Work

Niamh Moylan, Jennifer Carey, Niccy Elmer, Georgina Hurley, Lee Kirwan, Fiona Roulston, Emma Staunton, Dymphna McGettigan, Susan Lawson, Shirley Bradshaw, Aine Mc Kiernan, Jane Gallagher.



### Introduction

The Healthy Ireland Committee at SLRON is a multi disciplinary committee that strives to improve staff health and wellbeing by supporting management in creating a healthy workplace for all staff.

### Why

- People spend up to one third of their day at work: therefore our work environment has a significant impact on our health
- We asked staff what they wanted-Staff Survey results
  - Management across the SLRON network is committed to supporting staff health and wellbeing.

Staff Survey of Needs Response
Numbers

SLH 65 SJC 10 BC 4

### Aim

### The committee aims to:

Assess, plan and implement changes that will support staff to be more aware and motivated to enhance their health and wellbeing.

To build a workplace environment that is supportive of living a healthy lifestyle e.g helping to make the healthier choice the easier choice.

To develop initiatives in line with the WHOs 4 pillars of Healthy Workplaces

### WHO 4 pillars of Healthy Workplaces

- Physical Work Environment
- · Psychosocial Environment
- Develop Personal Health Resources
- Enterprise & Community Involvement

### Methods

### 1. Physical Work Environment

- Staff Wellness Room developed
- · Staff Kitchenettes Upgraded
- · External space-Staff Gazebo built
- · New Breast Feeding facility
- Staff Wellness Walk- plaques
- Sli na Slainte- internal & external routes

### 2. Psychosocial Environment

- · Steps to Health Challenge
- Staff Book Club
- Bike to Work Week & Survey
- · Bicycle repair kits new on each site
- SLH Putting Competition
- · Countdown to Christmas events
- Rainbow Badge Initiative
- Art Activities for staff- Christmas Tree Decoration Competition
- Autumn Photo Competition
- · Staff Choir Trial & Set up works
- Staff BakeOff
- Gardening Group developed

### 3. Develop Personal Health Resources

- Staff NCT Event- know your numbers
- Mental Health Awareness Stands
- Healthy Heart Month Event
- Wellness webinars promotion- eg on World Cancer Day, UCD Health Talks
- . Staff Recipe Collection
- HSE Online Stress Control Programme promotion
- Healthy Vending Machines
- Calorie Counting in canteen
- Staff
   Yoga/Pilates/Massage/Reflexology
- · Hi at your HSE Library promotion

### 4. Enterprise and Community Involvement

- Bike workshop local Cycle Store visit
- Hiking Group

### Evaluation

- 8 MDT committee meetings in 2022
- Calendar of events across 2022
- Staff NCT 80 staff participants
- Steps to Health- 44 participants, 13.5 million collective steps
- Putting Competition- 40 participants

### What have staff said?

Keep up the good work

Thanks for all the work from across the different teams

Well done to the  $\mathcal{H}\dot{\nu}$  team. As a staff member I feel my Health & Wellbeing is considered and valued.



### Discussion

### What we have learnt:

We are all collectively responsible and contribute in different ways to staff health and wellbeing.

All staff need to be listened to and be included in the decision making and so a multi disciplinary committee championing staff health and wellbeing initiatives and change is key.

#### Future direction:

Focus on increased collaboration acros SLRON network.

Re launch some of the activities cancelle due to COVID – e.g. on site Pilates.

Repeat staff survey in 2023 to help plan initiatives for 2024, with a focus on identifying the needs of staff who find it difficult to involve themselves in the current range of activities offered.

### International Nurses' Day in OLoL Library, Drogheda

International Nurses' Day is an annual celebration that recognises the extraordinary achievements of nurses across the world. Nurses, being the backbone of the healthcare system, play a significant role in patient care, education, and advocacy.



Many hospitals and healthcare facilities design high-quality posters to honour their nurses and demonstrate their passion to the profession to commemorate this occasion. Our Lady of Lourdes Hospital library, as part of the HLI makerspace, was able to successfully print 15 posters for the International Nurses' Day poster competition on-site. Our Lady of Lourdes Hospital Library, HSE Health Library Ireland (HLI), was delighted to be invited to participate in their celebrations.

### Visual impact and recognition

Poster printers provide several advantages in recognising and emphasising nurses' vital work. Using the poster printer, organisers produced visually appealing posters to express appreciation, gratitude, and admiration for the nursing profession. Posters printed on high-quality paper have a considerable aesthetic impact. Here they gave an ideal platform for highlighting International Nurses' Day. Eye-catching patterns, brilliant colours, and intriguing imagery attracted viewers' attention, allowing them to appreciate nurses' work.

### **Effective Communication**

International Nurses Day is a fantastic opportunity to educate the public and the healthcare community about the nursing profession. Using the poster printer, organisers created an interesting and instructional poster exhibition about the various tasks, abilities, and duties of nurses. Topics for these posters may include specialised nursing fields, career paths, the impact of nursing research, and the vital role of nurses in patient care.



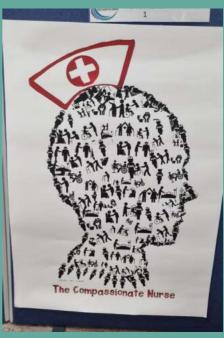
Honouring nurses' work throughout the year is the aim of International Nurses' Day. There is a variety of ways in which Health Library Ireland can support nurses, such as information skills training and the provision of tools for professional development.

For this year's International Nurses' Day the poster printer featured, resulting in a considerable increase in the visibility, impact, and recognition of nurses' contributions. Posters' visually captivating designs can be used effectively to promote education, advocacy, and recognition as well as succinctly communicating vital messages.



Ruth O'Rourke and Natasha Smith, Our Lad of Lourdes Hospital Library





### Health Library Ireland librarian raises thousands for charity

In May this year, Gethin White of Dr Steevens' Library, Dublin ran the Edinburgh Marathon, raising almost €3000 for the Irish Kidney Association. This is his diary of how he prepared for such a worthy challenge.

Gethin White, Librarian Dr Steevens' Hospital

### **February**

Decided to incorporate some makeshift "warm weather training" in to my marathon training plan. This comprised of two jumpers, two coats, pair of trousers, gloves and beanie hat. Fifteen miles later I can report it was only a qualified success. Finished the run but practically steam coming out of my head. Misery compounded by the fact that some Japanese tourists appeared to be filming. I suppose it did look a bit strange. Won't be rushing back to try again.

### March

Joined a running club, and was surprised to find myself caught up in a fairly strenuous yoga/pain "warmup" session. Of course I pulled something and walked home cursing my inflexibility. Met Ed for a pint later and felt better after he confirmed he'd broken down in the opening part of his "intermediate pilates session". Some things just aren't meant to be.



### March - continued

Rubbish run today. No motivation. Everything sore. Decamped to the Ashtown centre for a huge slab of chocolate cake. Imagine my surprise/delight when I saw the rest of the extended family in the café. Large chocolate cake split four ways. Slim pickings.

### April

Last run before trip to America. Tried a spot of bare foot running on the grass as my calf muscles were a bit tight. Having avoided the obvious dog dirt / glass combo and felt quite happy with the run, stopped to chat to a neighbour. Ben or whatever the dog is called, urinated over my feet, Neighbour pretended not to notice. Nobody commented about my feet smelling worse when I got home which is a bit worrying.

### **April - continued**

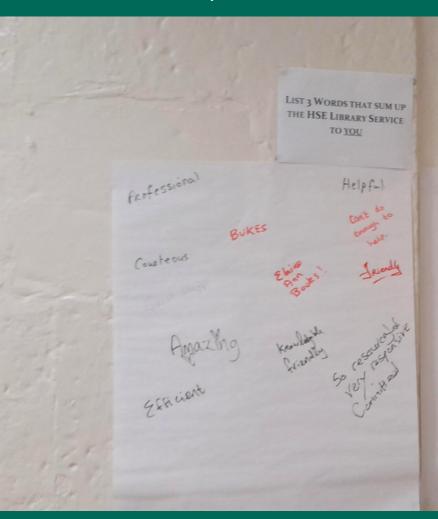
Boston. Home of running and all that. Stupidly tried to look more like a runner rather than a rampaging elephant. Tweaked something in my back and now the only way I can run is a Forest Gump style upward stance.

### May

Edinburgh. Scotland. Finally. Realised my visit coincided with Harry Styles playing a couple of concerts at Murrayfield. I only know because: a) The taxi driver asked me if I was "here for Harry Styles" and b) I heard Harold bellowing out from my hotel room. Actually I've heard a lot worse. Like the nasty looking teddy I'm bringing home that belt out 'Flower of Scotland' on the bagpipes. Ha!

Didn't race well but it's done now. Particular highlights at the end are the kid who offered me her (plastic) phone when she could see my phone wasn't working and the lad from Waterford who stopped for a pint of Guinness at the half way mark before resuming. It's unconventional but I was tempted to try it myself at that stage. Another strange conversation with the taxi driver. "How are your nipples?" "A bit sore". "What did you rub on them?" "Vaseline". He then proceeds to offer me some kind of home made remedy. I politely decline. I'm going home.

### User Experience and Feedback - help wanted!



We are embarking on a new strategy for Health Library Ireland.

As part of this, we would like to hear from you. HSE Library staff in your location are carrying out 'User Experience' workshops; most of these are in person but some will be online.

In Dr Steevens, for example, we have this "Positivity Wall" at the rear entrance. We are asking for feedback from staff who do/do not use the library and capturing this to inform our work now and in the future. These will be carried out over the summer months.

Please talk to your local HSE library staff to find out more, or engage with us on Social Media, we would love to hear from you!

### Au revoir, Isabelle

Isabelle Delaunois has worked in UHL Regional Medical Library for almost nine years. In that time she has overseen a significant move from what was then a prefab building housing the library to a brand new library in the CERC building.

She has been an active member and contributor to our Evidence and Information Skills teams, delivering hundreds of training sessions online and in person and carrying out thousands of literature searches to support health workers.

During the pandemic Isabelle played a significant role in keeping evidence up-to-date with our Evidence service. She has been a great colleague, team player and overall great librarian. Now she departs for Parma in Italy to work as information specialist for the European Food Safety Agency, and hopefully to enjoy Parma ham and Parmigiano cheese in the jasmine-scented surroundings of one of Italy's most renowned cities.

Aoife Lawton, National Health Librarian



Isabelle sadly finishes up in July and I thank her for her long service and contribution to Health Library Ireland and to all the HSE staff and students on placement at UHL. We wish her the very best of luck in her new position in Italy!

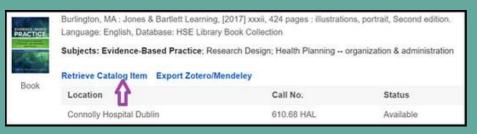
### Improvements in resource discovery

**Thomas Veale, Systems Librarian** 

LibKey Link, LibKey Nomad (browser app) & Libkey.io (which searches for persistent identifiers such as DOI or PMID) have been on trial since May. The trial has now been extended for a further period.

These products make accessing full text content easier, and the links are consistent across most of Health Library Ireland's purchased products such as Ovid, EBSCO databases and Discovery (eLibrary), and ProQuest. The linking is also used in Google Scholar and PubMed.

To learn how to use these tools please see our blog (<a href="https://hli.ie/blog/new-linking-to-full-text-by-LibKey-in-HLI">https://hli.ie/blog/new-linking-to-full-text-by-LibKey-in-Lib



Additionally, the HLI book catalogue is now searchable in the elibrary (EDS -EBSCO discovery service). Book location and availability are shown in EDS. To see more details, and to place a hold on the book use the Retrieve Catalog item link (see illustration, left).

### HLI HelpDesk

Health Libraries Ireland offers a comprehensive HelpDesk service to support clinicians and all staff with any queries they may have. The HelpDesk team is staffed by experienced and friendly HLI personnel based across the Republic of Ireland.

During staffed hours we offer telephone support and a live chat service. Outside of staffed hours people can avail of our 'Ask a Librarian' email service, browse or search our FAQs, or use LAMA the HLI chatbot to search across the HLI website and support resources. We also provide a range of guides from technical How To's to more comprehensive pieces such as An Introduction to Critical Appraisal.

Our HelpDesk services and content are constantly updated to respond to changing circumstances or need. Our aim is always, as far as possible, to meet the needs of our patrons in a format that they find most convenient and helpful and we will continue to work towards that goal.

Access Live Chat using the Chat Button at the bottom right of the HLI

homepage: www.hselibrary.ie

National HelpDesk telephone number: 0818 100 900

Ask a Librarian here: <a href="https://help.hli.ie/form?queue\_id=1980">https://help.hli.ie/form?queue\_id=1980</a>

FAQs here: https://help.hli.ie/

Guides and Support Documents here: https://hli.ie/

Shona Nolan, Librarian
University Hospital Waterford



### Springshare Training

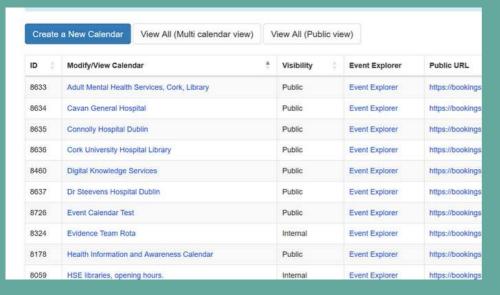
Gabriel Graves, Librarian HLI Jervis House

During the last number of weeks, the library teams have been receiving training by software provider Springshare to improve their usage of Libguides and LibWizard, parts of the LibApps platform which forms a significant part of

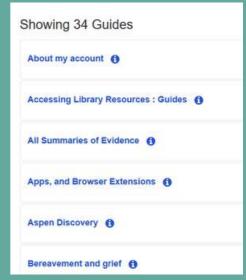
the technological base underpinning HLI online operations.

LibGuides is a management system deployed at thousands of libraries worldwide. It is a way to present and curate contents and to share information with our patrons.

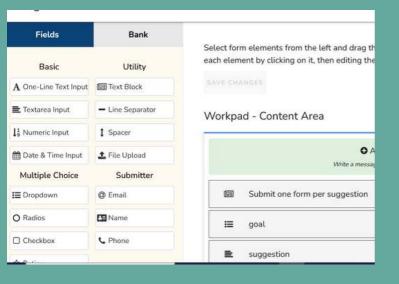
We are developing our new homepage with this technology and preparing future UX (user experience) tests for it. It is also a way to create topic guides and manage our A–Z Database.

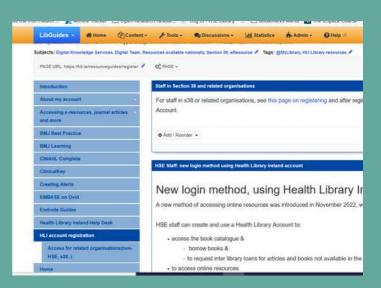






LibWizard (below) is the tool we use to create forms, surveys, quizzes and tutorials. These can be used to provide feedback and assessment of our services, as well as being a practical way of enabling library service users to subscribe to events, conferences and training days. The continuous improvement of HLI services is a constant task; we hope that the results of these training sessions will be beneficial for our users.





### Retirement of Mary Thompson, MRH Portlaoise

After 26 years of dedicated service as Senior Library Assistant at the Midland Regional Hospital, Portlaoise, Mary retired on 28 April last.

We held a lovely farewell event in the Library at the Midland Regional Hospital, Portlaoise where Mary worked as Senior Library Assistant.

A video and poem captured the essence of Mary's contribution to Health Library Ireland over the years.

Thanks to everyone who contributed to Mary's farewell and presentation.



Nicola Fay, Library **Resources Manager MRHT** 



Nicola Fay, Mary Thompson and Margaret Morgan at Mary's retirement



### Infoskills Training in Predatory Publishing Awareness

### **Predatory publishing awareness**

Before you submit your article to any unknown journal please check their website for the following:

### Publisher details 🔍

- · Watch out for poor grammar or formatting
- · Does the publisher's address check out (compare with ISSN register details)?
- Are there many links on their website that lead to nowhere?

### Other journals they publish &



- · What other journals does the publisher publish, similar titles (too many / too varied)?
- Is the journal site searchable?
- Do they archive older issues?
- Do the published articles match the journal's scope?

### Metrics/Indexing 🗸



ealth Library Ireland

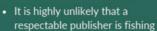
- · What metrics/indexing are they using to advertise and promote their journal?
- Are the metrics confusing or unfamiliar? (GIF / UIF is not a used metric)
- Can both be verified?

### Info for authors



- · Are they offering suspiciously fast turn-around times re peerreview & publishing?
- Is peer-review process clearly
- Are they clear about their fees?
- · Are these fees suspiciously low?

### **Unsolicited emails**



- for articles. · Neither do they request payments via emails from gmail accounts.
  - WWW.HSELIBRARY.IE

### Consider checking other websites for indexing or info on publishing best practice:

- · https://doaj.org/
- · https://portal.issn.org
- · https://www.sherpa.ac.uk/romeo
- · https://mjl.clarivate.com/home
- https://thinkchecksubmit.org
- · https://publicationethics.org · https://oaspa.org/

Liis Cotter, Librarian **North Lee Mental Health Services** 

Liis provided an online training session in June, helping researchers to identify and avoid predatory journals.

Predatory publishers charge a fee to publish researchers' work but fail to carry out the peer review that give the work its value. Liis also distilled her training session into this useful poster.



### **HLI Libraries**

**Opening Hours** 



### ADULT MENTAL HEALTH SERVICES (AMHS) CORK

Mon - Fri: 9.00 am - 1.00 pm 2.00 pm - 5.00 pn

#### CAVAN GENERAL HOSPITAL

Open 24hrs with staff onsite Tuesday to Friday 8.45am - 4.00pm

#### CONNOLLY HOSPITAL

Mon to Thurs: 10.00am -12:30pm and 1.30pm -4.00pm 24/7 swipe access to study rooms

#### CORK UNIVERSITY HOSPITAL

Mon - Thurs: 9.00 am - 1.30 pm 2.30 pm - 5.00 pm Fri: 9.00 am - 2.00 pm

### HLI HQ - DR STEEVENS' HOSPITAL

Monday to Friday 10.00 am – 12.00 pm; 2.00pm – 4.00 pm

#### MAYO UNIVERSITY HOSPITAL

Monday to Friday 9.00am - 1.00pm & 2.00pm - 5.00pm

### MERLIN PARK

Mon - Wed: 9.00 am - 5.00 pm; Thurs: 9.00 am - 6.00 pm

### MIDLANDS REGIONAL HOSPITAL, MULLINGAR

Monday - Friday 10am - 1.00pm and 2.00pm - 4.30pm

### MIDLAND REGIONAL HOSPITAL, PORTLAOISE

Mon - Fri: 10.00am - 1.00pm and 2.00pm - 4:30pm Study Room available daily 7.00am - 9pm for out of hours study.

### MIDLAND REGIONAL HOSPITAL, TULLAMORE

 $9:\!50\text{am}$  – 1.00pm and 2.00 –  $4:\!50\text{pm}$  Monday to Friday. 24/7 swipe access to study rooms

### NAAS GENERAL HOSPITAL

24/7 for the PCs/staff area. We hope to have the library staffed Monday to Friday 9.30am – 4.30pm

### OUR LADY OF LOURDES HOSPITAL, DROGHEDA

Monday to Thursday 9:30 am – 1.00 pm and 2.00 pm – 5.00 pm Friday 9.30 am – 1.00 pm and 2.00 pm – 4.30 pm Study Area 7.00 am – 11.00 pm

### OUR LADY HOSPITAL, NAVAN

Swipe access to library 7 am – 10 pm daily. Library staffed Monday to Thursday 9 am–4 pm

#### PORTIUNCULA

Monday - Thursday: 9.00 am - 12.00 pm and 2.00 pm - 5.00 pm Friday: 9.00 am - 2.00pm. Study room available 24/7

#### ROSCOMMON UNIVERSITY HOSPITAL

Open 24/7. Unstaffed Tues, Thurs & Fri

#### SLIGO UNIVERSITY HOSPITAL

Monday - Tuesday 9.00am - 5.00pm, Wednesday 9.00am - 7.00pm, Thursday 9.00am - 9.30pm, Friday 9.00 am - 4.00pm. Computer area is open 24/7

#### TIPPERARY UNIVERSITY HOSPITAL

Mon - Fri: 9.00 am - 1.00 pm 2.00 pm - 5.00 pm

#### ST. COLUMCILLE'S HOSPITAL

Access to Library study area and PCs Monday to Friday 7am -7pm Library staffed Monday and Wednesday 9.15 am - 5.30 pm, Thursday 9.30 am - 5.30 pm

#### ST. CONAL'S HOSPITAL LETTERKENNY

Monday - Friday from 9:30am - 5.00pm.

#### ST. LUKE'S GENERAL HOSPITAL, KILKENNY

Monday – Friday 9.00 am – 6500 pm

### ST. LUKE'S RADIATION ONCOLOGY NETWORK (SLRON)

Monday - Friday 7.00 am - 6.00 pm

### UNIVERSITY HOSPITAL GALWAY

Mon/Tues: 8.30 am - 5.00 pm; Wed: 8.30 am - 6.30 pm; Thurs: 9.00 am - 6.30 pm & Friday 8.30am - 3.00 pm

#### UNIVERSITY HOSPITAL KERRY

Mon - Fri: 8.30 am - 4.30 pm

### UNIVERSITY HOSPITAL LIMERICK

Open unstaffed – 24 hr swipe card access Staffed Monday to Friday 9.00am – 5.00pm

### UNIVERSITY HOSPITAL WATERFORD

Monday – Thursday 9.00 am – 5.00 pm; Friday 9.00 am – 3.30 pm Out-of-hours access via swipe-card to Library Training Room.

### WEXFORD HOSPITAL LIBRARY

Open 24/7. Staffed Mon - Fri: 9.00 am - 1.00 pm 2.00 pm - 5.00 pm.

Our Virtual Assistant LAMA (Library Ask Me Anything) is available on the website 24/7 to answer simple questions about library services and access.

And our Virtual Desk is live from Monday - Friday 11.00am - 1.00pm & 3.00pm - 4.00pm . Visit hselibrary.ie for more information.