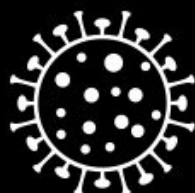




HSE LIBRARY NEWS

NATIONAL HEALTH
LIBRARY & KNOWLEDGE
SERVICE

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Coronavirus COVID-19

NAVIGATING THE 'NEW NORMAL': HSE LIBRARIES IN 2021

AOIFE LAWTON



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As 2021 draws to a close, we can reflect on the achievements and challenges of operating a health library service in an ongoing pandemic. It was not the year we expected it to be – I recall a webinar where Prof Philip Nolan anticipated that Covid-19 would dissipate by October 2021 and we would all enjoy "a normal Christmas". I clung to that thought for most of 2021 but alas this is not the reality. Even those with access to the best available crystal ball through data and modelling can be wrong-footed by this virus.

This year we ensured that HSE staff continued to have access to the latest research online, supported by online training, knowledge broker support and armed with summaries of evidence on COVID-19 topics. These summaries are used in practice to inform decisions e.g. they have helped NIAC with guidance on vaccination and related topics.

Despite the challenging circumstances, innovation has been fostered through the availability of Makerlabs at four hospital libraries: Cork, Galway, Connolly and Drogheda. We have kept our digital lights on and the doors of our libraries open.

BMJ Best Practice continues to be openly available to everyone in the country with no login requirements.

NAVIGATING THE 'NEW NORMAL': HSE LIBRARIES IN 2021

Our challenge in 2022 is to protect access to the online resources we have while inflation on subscription soars. To tackle the budgetary deficit in relation to eLibrary costs an independent report was carried out on a National eHealth Library for Ireland. The result is encouraging. Our service is highly valued by our users, who have increased by 40% in the last two years.

AOIFE LAWTON



Service users report a direct correlation between the use of library service and improved patient care. The brief report is due for publication in January 2022 and a priority will be to implement its recommendations.

I would like to acknowledge the dedication and commitment of all our library staff. The year has seen many changes including retirements at Connolly and Waterford Hospital Libraries as well as departures at St. Conal's, St. Luke's and Dr. Steevens' Hospitals. We have welcomed new staff too, specifically in the newly named 3PG office.

I'd like to thank all the staff who make the library service what it is: a trusted, supportive and valued team. Thanks too to the Library Strategy Steering Group who organised online meetings and shared ideas and to partners of the Library for their varied contributions this year, specifically the NDTP, NAS, Primary Care, NMPDU and the SPARK programme.

Congratulations to everyone who entered into this year's HSE Open Access Research Awards. These were announced on 22nd December and are covered in this issue. Finally I'd like to wish everyone a happy, healthy Christmas and look forward to seeing you again in our libraries in New Year.



From Brussels to Limerick: a library student reflects

Farah Mrabet, University
Hospital Limerick



Hello everyone, my name is Farah. I'm 24 years old, and I'm currently enrolled in my third year of bachelor librarian studies in Brussels (Belgium). You may have noticed me next to Mrs. Delaunois in recent weeks, which is because I had the privilege to do my 5-week placement at University Hospital Limerick's Library.

What drew me to Ireland and the medical field? Throughout the last two years, I had the opportunity to complete placements in a multitude of areas including associations (ecology, women's rights, and literacy), a children's public library, and university libraries.

It was an opportunity for me to satisfy my thirst for knowledge while contributing to an environment as rigorous as the medical field. Thanks to my college, I was able to apply for this placement, which was in Ireland, a land of mystery and fairy tales that I had always wanted to visit. So, how could I pass up an opportunity to contribute to the team's tireless work while learning about Ireland's culture and history?

Let's look at my placement in terms of "expectations vs. reality" analysis. To be honest, I can't imagine a national team made up of people from across the country being as well-connected as the HSE staff. I was able to attend several meetings and meet a big part of the team. I was quickly integrated into the team, and everyone was attentive and approachable.

We talk a lot about the role of libraries in the cultural sector in Belgium, and how important it is for a library to be accessible to everyone. It is not only a reading space, but also a place where you can interact with others through events, workshops, and so on. As far as I know, the Belgian libraries don't provide a 24-hour service, as the HSE libraries do. Furthermore, the HSE libraries have invested in a digital connection with their users, with multiple teams working on live training, tutorials, libguides, etc. So many good practices that could benefit other countries facing similar challenges.

I would have preferred more contact with the users, and the fact that I am in an office isolated from the rest of the library contributes to this, even though the users do not hesitate to come and knock on the door with their questions. With such a good supervisor by my side, I experimented with the multi-tasking aspect of the job, as expected. No, librarians do not spend their time reading books, reprimanding loudmouths, and cleaning up the shelves and desks. They work to make the library more accessible, to assist users in their research, and to modernise their collections. They put their research and analysis expertise to work for other national organisations and so much more.

To conclude, this Irish experience was a once-in-a-lifetime opportunity, and I learned a lot from my incredible supervisor and the entire national HSE library team. I emerged from this experience wiser and more prepared for the future. Thank you to everyone I met over the last five weeks, and best wishes for the future.

HSE librarians make the finals of Future Tech Challenge 2021

Pádraig Manning, Lenus Manager

Over the last couple of years, the National Health Library and Knowledge Service has been working with IBM to integrate IBM's Watson Assistant and Discovery platforms with the hselibrary.ie website's LAMA chatbot.

The success of this collaboration led naturally to another project – to extend the functionality of Watson to the HSE's Lenus repository. Lenus is an excellent resource for researchers and clinicians, but suffers from a rudimentary search facility.



(l-r) Ronan Dalton (IBM), Pádraig Manning and Thomas Veale

The budgetary restrictions affecting the NHLKS unfortunately meant that this project had to be put on hold, but the announcement of a funding competition (Future Tech Challenge 2021) raised the enticing possibility of an alternative way to fund the project.

IBM's Ronan Dalton worked with the NHLKS Digital Team to draw up a project plan and a sales pitch, to be delivered at the Future Tech Challenge competition. The group would be in direct competition with other public-private partnerships for development funding.

The event took place on Tuesday 5th October 2021 at the Radisson Blue Hotel in Golden Lane, Dublin, and was live-streamed. The IBM-NHLKS group consisted of Ronan Dalton, Thomas Veale and Pádraig Manning, who delivered a shared presentation and fielded questions from the judging panel.

Unfortunately the team narrowly lost out on first place, but the judging panel was very impressed with the project proposal and expressed the hope that another route would be found to enable it to progress. Watch this space...?



Health Research Premium Collection

Niamh Walker-Headon
Library Resources Manager

The Health Research Premium Collection provides a broad collection of healthcare journals, evidence-based resources, and full-text dissertations. It contains the following databases:

- Health & Medical Collection – in-depth coverage from leading biomedical publications
- Nursing & Allied Health Database – reliable healthcare information covering nursing, allied health, alternative and complementary medicine, and much more
- Health Management Database – relevant resources for anyone interested in the business of running a health organization
- Psychology Database – key information from leading psychology and psychosomatic publications
- Public Health Database – a global resource for students, faculty, researchers, clinicians, policy makers, and all others involved in the study of population and public health
- Family Health Database – journals and magazines covering an enormous range of health subjects, from sports injuries to women's health, from food and nutrition to midwifery, from eye care to dentistry
- MEDLINE® – a bibliographic database produced by the U.S. National Library of Medicine (NLM). The database contains millions of citations derived from thousands of biomedical and life science journals, and is indexed with Medical Subject Headings (MeSH®) from the NLM controlled vocabulary.

This collection provides full-text access to premier journals. It includes comprehensive medical literature reviews and contains more than 32,000 full-text dissertations unique to ProQuest covering many areas including nursing, psychology, and health management.

Other types of content include: summary journals, conference proceedings, industry and healthcare reports, trade journals, books. These primary, secondary, and tertiary content sources cover the spectrum of medicine and give all users from undergraduates and faculty to clinicians and practitioners easy access to relevant content.

You can see the full title list [here](#), with links out to the journals, and details of the coverage offered.

Contact your nearest library for more information or to request a demonstration or training on the Health Research Premium Collection.

HSE Open Access Research Awards 2021

Pádraig Manning
Lenus Manager

The 2021 HSE Open Access Research Awards were announced in an online ceremony from Dr Steevens' Hospital, Dublin on 22nd December 2021.

It was a year of unprecedented interest in the awards, and the judging panel had to be expanded to deal with the surge in entries.

This year's awards were in four categories:

Acute Care and Hospitals
Community and Social Care
Mental Health and Disabilities
Covid-19



There was also a prize for overall winner, and for the first time a Special Merit award for research which particularly impressed the external judge

The winners were:

Acute Care and Hospitals: Colum Dunne et al. "Biomarkers in delirium: A systematic review".

Community and Social Care: Katarzyna Gajewska et al. "Prevalence and incidence of type 1 diabetes in Ireland: a retrospective cross-sectional study using a national pharmacy claims".

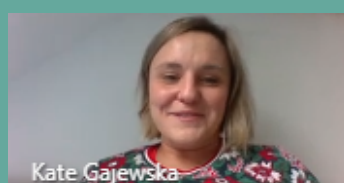
Mental Health and Disabilities: Peter Barrett et al. "Potential alcohol use disorder among MSM in Ireland – Findings from the European MSM internet survey (EMIS 2017)".

Covid-19: Jacopo Villani et al. "A community-health partnership response to mitigate the impact of the COVID-19 pandemic on Travellers and Roma in Ireland".

Special Merit Prize winner: Gautam Gulati et al. "Challenges for people with intellectual disabilities in law enforcement interactions in Ireland; thematic analysis informed by 1537 person-years' experience".

Overall winner: Kieran Walsh et al. "SARS-CoV-2 detection, viral load and infectivity over the course of an infection".

The awards were addressed by Dr Philip Crowley, National Director of Strategy and Research, who spoke about the importance of making research freely available, especially in a pandemic. The external judge, Professor Jonathan Drennan of UCC also spoke, discussing this year's winning entries and their findings.



Major refurbishment at Cork University Hospital

"The only thing that you absolutely have to know, is the location of the library." So advises Albert Einstein. However, when the library in question is based within a hospital and was closed for renovation for an unexpectedly long time, we had to focus on our virtual services and adapt accordingly. Thanks to the onset of the pandemic, the HSE cyber-attack and myriad difficulties at various stages along the way, the projected four-to-five month refurbishment turned into two years.

But now we are delighted to announce that the HSE Library at CUH has re-opened as of 1st October 2021. For anyone unfamiliar with CUH Healthcare Library, we are based on the first floor of the main CUH Reception Building, behind the main auditorium.

CUH is part of the South/South West Hospital Group and serves a population of approximately 1.1 million. It has 800 beds, c. 3,400 WTE staff, 40 different medical and surgical specialties on campus and is the primary teaching hospital for the College of Medicine and Health at University College Cork

Shauna Barrett
Librarian, CUH



Mind your head...the old library ceiling



Before: the gloomy old library



After: the light-filled new library

At the end of 2018, CUH Library was in a sorry state. Despite the best efforts of staff, it was gloomy, not terribly inviting or conducive to study; our seating capacity was just 11, our tables needed replacing and our then-PC area was not fit-for-purpose. Ceiling tiles were damp or missing, exposing electrical wiring, pipes or cabling, and wiring generally had become a hazard.

A complete overhaul of the space was needed and a business case for the renovation had been put forward by Brendan Leen (Area Library Manager, HSE South) in April 2018. By March 2019, planning and preparing for the renovation began in earnest and by October 2019, library stock, furniture and systems were packed away.

While the core design of the new library was completed by January 2020, it remained closed while we re-organised stock, awaited various deliveries and arranged for ongoing IT, system or repair works. We now had new flooring, wiring, ceilings, lighting, a new Enquiry Desk and Staff Office, a new Training Room, a dedicated Book Room, 18 new study spaces, 19 new HSE-networked pcs, new photocopiers & printers, a new seating area and last but not least, some plants.



A library plant

Major refurbishment at Cork University Hospital



The new study spaces

Shauna Barrett
Librarian, CUH

By March 2020, Covid-19 had arrived and we returned to working from home for what would turn out to be eighteen months. However, the Library did not lie empty during this time! Within a couple of days, Dr. Fiona Byrne (Dietician Manager, CUH) contacted us regarding the temporary use of the Library space by her and eight of her colleagues, who've been the most meticulous and considerate of tenants.

By September 2021, we were at last in a position to safely re-open the library under current guidelines with the official launch on Thursday, 4th November. Recent additions to the on-site equipment include: a poster printer, an Energy Pod and a MakerLab Trolley & Portable Case.

The CUH Healthcare Library supports HSE staff and students on clinical placement on-site and we are operating at 50% capacity at the moment, with a 2-hour time-slot booking system in place for the study spaces and PC spaces, with 32 bookable hours available overall per week, Monday-Friday.

We are also operating a 'contact and collect' system for registered library users to borrow print material and we continue to answer queries by email, phone or in person at the library. We develop and deliver training sessions on the HSE's electronic resources using medical databases, point of care tools, developing search strategies and using bibliographic software or screening software - contact us at cuh.library@hse.ie or check out our library page.



View from the Issue Desk

L-R Brendan Leen, Ana Terrés, Aoife Lawton, Shauna Barrett, & Caroline O'Driscoll



Right: Cork and Kerry librarians assemble! (From left) Brendan Leen (Area Library Manager, HSE South), Liis Cotter (AAMHS Cork), Melanie Surkau (HSE UHK), Julianne O'Callaghan (SIVUH), Caroline O'Driscoll (HSE CUH), Breeda Herlihy (MUH), Aoife Lawton (HSE National Health Service Librarian), Shauna Barrett (HSE CUH))



NHLKS Library Services

Most-borrowed books nationwide

The 10 most checked-out in the past months

Title
Textbook of neonatal resuscitation / - AAP 2021 - xiv 361p 28 cm
Talley & O'Connor's examination medicine Talley, Nicholas Joseph, - Elsevier London 2020 - xxii, 599 p 25 cm
The psychobiotic revolution : Anderson, Scott C. - 319 pages 22 cm.
Creating significant learning experiences : Fink, L. Dee, - xviii, 334 pages : 23 cm.
Resource manual for nursing research : Polit, Denise F., - vii, 529 pages : 23 cm
It's not yet dark / Fitzmaurice, Simon, - 1 volume
The complete recovery room book / Craig, Anne, - 583 pages ; 25x17x3 cm
Basic life support provider manual / - American Heart Association, Mesquite, Texas (USA) : 2020 - 1x, 110 pages ;
Microbiology nuts & bolts : Garner, David. - David Garner at IngramSpark, [S.l.] : 2019 - 379 pages : 18 cm.

If you'd like to recommend a book to be purchased by the library, you can do so **here**.

If you're not already signed up for borrowing books, why not do it now?

Don't forget to sign up for an Athens account! Athens gives you access to clinical databases, online journals and superb point-of-care tools like the British National Formulary and BMJ Best Practice.



Most popular downloads in the Lenus repository Oct - Dec 2021.

Lenus contains more than 33,000 items relating to health research in Ireland.

If you would like to add your research to Lenus to make it more widely available, visit us at lenus.ie or email lenus@hse.ie.

Item title	File downloads ▼	Item views ▼	Sum ▼
Busy bodies: a book about puberty for you and your parents	3,488	200	3,688
The health benefits of nose breathing	2,623	318	2,941
Model of nursing: explanatory booklet	2,163	165	2,328
A review of harm reduction approaches in Ireland and evidence from the International literature.	1,719	13	1,732
Therapy Project Office occupational therapy competencies 2008	1,605	53	1,658
Information leaflet for contacts of people with tuberculosis (TB) - translated	1,486	24	1,510
Methodological guidelines and recommendations for efficient and rational governance of patient registries	1,435	12	1,447
Pericoronitis: treatment and a clinical dilemma.	1,364	44	1,408
Guiding Framework for the Education, Training and Competence Validation in Venepuncture and Peripheral Intravenous Cannulation for Nurses and Midwives 2017	1,359	268	1,627
Fundamentals of occlusion and restorative dentistry. Part I: basic principles	1,224	69	1,293

ONLINE SERVICES

Virtual Library Desk



**Quick Question: Ask
LAMA**
(libraryAskMeAnything)

**Need to Chat: Virtual
Desk**



hselibrary.ie/virtual-desk

Covid-19 Resources



Evidence request

**Clinical
Repository**



**Summaries of
Evidence**

hselibrary.ie/covid-resources

Books & Research

**National book
collection**
Order & Collect
books.hselibrary.ie



**Lenus Irish Health Research
Repository**
lenus.ie

Guides & Support

**Subject &
Resource
Guides**



Training

hselibrary.ie/help-guides

VISIT HSELIBRARY.IE



**NATIONAL HEALTH LIBRARY
& KNOWLEDGE SERVICE**



Seirbhís Sláinte
Níos Fearr
á Forbairt

Building a
Better Health
Service



CAVAN GENERAL HOSPITAL

Open 24hrs with staff onsite Tuesday to Friday 9.00am - 4.00pm

CONNOLLY HOSPITAL

Monday to Thursday 10:30am -12:30pm and 1:30pm - 3:30pm.
24/7 swipe access to study rooms

DR STEEVENS' HOSPITAL

Monday to Friday 9.00am - 5.00pm

OUR LADY OF LOURDES HOSPITAL, DROGHEDA

Monday to Friday 9:30am - 1.00pm and 2.00pm - 5.00pm
Extended access to Study Area until 7.00 pm

MAYO UNIVERSITY HOSPITAL

Monday to Friday 9.00am - 1.00pm & 2.00pm - 5.00pm

MIDLAND REGIONAL HOSPITAL, PORTLAOISE

10.00am - 1.00pm and 2.00pm - 4:30pm Monday - Friday.
Study Room available daily 7.00am - 9pm for out of hours study.

MIDLAND REGIONAL HOSPITAL, TULLAMORE

9:30am - 4:30pm Monday to Friday. 24/7 swipe access to study rooms

NAAS GENERAL HOSPITAL

24/7 for the PCs/staff area. We hope to have the library staffed Monday to Friday 9.30am - 4.30pm

PORTIUNCULA

10.00am - 12.00pm and 2.00pm - 4.00pm Monday - Thursday
and 9.00am - 11.00am and 1.00pm - 3.00pm Friday. Study room
available 24/7

REGIONAL HOSPITAL, MULLINGAR

Monday - Friday 10am - 1.00pm and 2.00pm - 4.30pm

ROSCOMMON UNIVERSITY HOSPITAL

Open 24/7

SLIGO UNIVERSITY HOSPITAL

Monday - Tuesday 9.15am - 5.00pm, Wednesday 9.00am - 4.00pm.
Thursday CLOSED, Friday 9.00am - 3.00pm. Computer area is open 24/7

ST. CONAL'S LETTERKENNY

Monday - Friday from 9:30am - 5.00pm.

ST. LUKE'S RADIATION ONCOLOGY NETWORK (SLRON)

Monday - Thursday 10.00am - 4.00pm
Closed Friday

UNIVERSITY HOSPITAL GALWAY

9.00am - 4.00pm - Monday - Thursday
Friday 9.30am -3.15pm

UNIVERSITY HOSPITAL LIMERICK

Open unstaffed - 24 hr swipe card access
Staffed Monday to Friday 9.00am - 5.00pm

WEXFORD HOSPITAL LIBRARY

Open 24/7

Our Virtual Assistant LAMA (Library Ask Me Anything) is available on the website 24/7 to answer simple questions about library services and access. And our Virtual Desk is live from Monday - Friday 11.00am - 1.00pm & 3.00pm - 4.00pm . Visit hselibrary.ie for more information.