NATIONAL HEALTH LIBRARY & KNOWLEDGE SERVICE

HSE LIBRARY NEWS

ISSUE 23• SEPTEMBER 2021

Coronavirus COVID-19

BENCHMARKS, EVIDENCE AND WELLNESS - AUTUMN IN THE LIBRARY

AOIFE LAWTON

It's been a surprisingly busy summer in the library service. An independent report has been commissioned into a National eHealth Library for Ireland. The researcher, Mr. Ken Chad began this work in late August. To date, two online consultative workshops have been held involving internal and external stakeholders throughout the wider health service.

A benchmarking exercise is underway and a further workshop due in October. This important work is possible with the help of our partners in the National Doctors Training and Planning Unit. I look forward to the results of this report and its recommendations, particularly around funding. If you would like to learn more, or contribute ideas, please contact my office.

Libraries and Clinical Evidence

The Library Evidence team have been busy supporting NIAC with summaries of evidence on key vaccination topics. To assist them and other staff involved, a multidisciplinary editorial panel has been set up with contributors from across Ireland. Having access to a core set of authoritative primary sources of literature which forms part of an eHealth Library is essential to deliver this service.

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BENCHMARKS, EVIDENCE AND WELLNESS - AUTUMN IN THE LIBRARY

AOIFE LAWTON

Libraries and Clinical Evidence

The library service as part of Research and Evidence partnered with Clinical Design and Innovation in March/April 2020 to create the online COVID-19 Clinical Guidance and Evidence Repository [link]. This project was a finalist in the HSE 2021 Achievements Awards in the 'Service Development & Innovation in Responding to COVID" category. We are delighted to be a finalist and congratulations to all involved.

Library facilities developments

It is not often that I get to open new libraries in the HSE, but I had the pleasure of opening a brand new purpose built library at Our Lady's Hospital in Navan, Co. Meath on 15th September. This particular library was a long time in the planning and faced numerous setbacks due to Covid-19 restrictions and related priorities.

The only way to access the previous library was via day ward, up a winding staircase before reaching an attic space. This was far from ideal. This new library is fresh, modern and importantly in a perfect accessible location on the ground floor of the hospital. It is equipped with computers and a learning space for all staff, both community and hospital based. Linda Halton, the librarian onsite is welcoming staff to this new space.

My thanks to Dr. Stephanie O'Keeffe, National HSE Director who contributed the funding for this important development; the current General Manager of the Hospital Anita Brennan and her predecessor for their continued support; Joe Lawlor and his colleagues from Estates. Our Business Manager Mary Butler and Linda Halton who worked together over the past year to get things over the line.

Library Staff Wellness Day

It's not all work and no play in the library. Our annual virtual library staff wellness day took place in September. There was 'something for everyone in the audience' and my sincere thanks to Caroline O'Driscoll, Marguerite Farrell and Natasha Smith for organising such a successful event and to all the speakers.

The event gave us an opportunity to meet online with the new National Director of Strategy and Research, Dr. Philip Crowley. Dr. Crowley like ourselves, is a big fan of libraries and we look forward to working with him in the years ahead.

Our focus for the rest of this year will be on launching the headquarters of our service at Dr. Steevens' Hospital, procuring content for the national eHealth library (hselibrary.ie) for 2022, rebranding and spreading the word about our services - and of course continuing to support all our borrowers and service users in all locations both virtually and in person.

New Library Opens in Our Lady's Hospital Navan

Linda Halton, Health Sciences Librarian, Navan, Co. Meath

Amidst much excitement, the new library in Our Lady's Hospital Navan was officially opened by Aoife Lawton (HSE National Health Service Librarian) on 15th September 2021. Whist adhering to COVID-19 regulations, a small but impressive group came together to mark this very special occasion.

Aoife shared memories of the old hospital library, which was hidden away in an attic and only accessible via a hospital ward and spiral staircase.

As she presented the background to the development of the new library, she stressed how this was very much a collaborative effort between the HSE Library Service, HSE Estates and local hospital management.

We were delighted to see Anita Brennan (General Manager, Our Lady's Hospital) at the opening of the new library. She acknowledged the support of the HSE Library Service with the development of this new facility. And, she spoke of how the new library will greatly enhance the learning environment for all staff in the hospital.

The new library in Our Lady's Hospital, Navan

Anne Jones (Assistant Director of Nursing, Our Lady's Hospital) also said a few words. She emphasised how this is the beginning of a new education programme for the hospital and how important it is that the library is now located in a more centralised location within the hospital.

Natasha Smith, Linda Halton and Miriam Williams of the National Health Library & Knowledge Services

New Library Opens in Our Lady's Hospital Navan - continued

Mary Butler, Linda Halton, Anita Brennan and Aoife Lawton

A Few Words on Our New Library...

The library is available to all HSE staff (both acute & community-based) as well as students on clinical placement. Opening hours are from 7am to 10pm daily (including weekends).

The library is bright, spacious and comfortable. Visitors are expected to adhere to COVID-19 regulations which are clearly posted in the library.

Library users have access to computers, a study area and printing and scanning facilities. I look forward to welcoming staff and students to our new library. Please remember, the library, our resources and services are available to all HSE staff whether hospital or community-based.

You can contact the librarian, Linda Halton on **046-9078700**. Also, keep up to date with news and developments on Twitter- just follow **@hselibrary**.

Linda Halton, Health Sciences Librarian, Navan, Co. Meath

Although unable to attend the official opening of the new library, Dr Ana Terres (Head of Research & Evidence, Assistant National Director HSE) tweeted that she was...

"Delighted to see this project completed, well done to all involved. Congratulations!"

Following much cheer and the cutting of the ribbon, Anita Brennan invited all our guests to the canteen for tea/coffee and apple pie & cream! This was a lovely touch and very much appreciated, especially by our library service colleagues who had travelled some distance to make it to the Royal County for this special day.

Library Service Staff Wellness Day

Natasha Smith, Library Assistant
Our Lady of Lourdes Hospital, Drogheda

The second virtual staff wellness day took place on the 22nd September 2021, organised by The Events Team – Marguerite Farrell, Caroline O'Driscoll and Natasha Smith. Dr Philip Crowley, National Director for Strategy and Research spoke at the start of the event to remind us all of the importance of a good work-life balance, which includes indulging in our hobbies, ensuring that our workplace is a place of respect and wellbeing, and ensuring we look out for each other and have a good working relationship.

National Health Service Librarian Aoife Lawton in her opening remarks talked about 'Human Factors' which refer to the environmental, organisational, job factor, human and individual characteristics which influence behaviours at work. This is summed up in the acronym 'HALT' (Hungry, Angry, Late, Tired). If someone displays any of these symptoms they are probably not at 100%. Aoife's message to all staff is "if we come across anyone displaying any of those factors, that we keep an eye on them and offer them support – the human touch, which can make a big difference to people's working day".

Library Service Staff Wellness Day - continued

Natasha Smith, Library Assistant
Our Lady of Lourdes Hospital, Drogheda

The day involved a mixture of events: Catchphrase, Meditation and Mindfulness with qualified holistic therapist Pauline Rogers, Quiz, Gardening, Financial Wellness with Padraig Power, Health Services Staffs Credit Union, Meet our Pets and Animal Wellness with Senior Veterinary nurse Grainne Lawless, Readers Corner and finally Staycation Bingo.

Staff from NHLKS were asked for their input and suggestions on what they would like for this year's Staff Wellness Day. Upon receiving their suggestions, the amazing Events Team worked hard behind the scenes turning these into reality.

We wish to acknowledge the contributions of library staff members Emma Quinn and Gillian Mullins who shared their knowledge and expertise with us on the day. Emma from Kilkenny kindly provided us with some great tips for preparing and growing the perfect hanging basket, wild flowers and vegetables.

Gillian from Tullamore Library invited us to her HSE BorrowBox Wellness Reader's Corner. Gillian inspired us with her fantastic and varied collection of wellness books and her honest and detailed review of each book had everyone smiling and vowing to read the books.

The winner of 'Guess the Lyric Quiz' was Elaine Scanlon, whom I am sure would be great to have out on a Karaoke night, never a word unsung. This prize was kindly donated by BMJ. Maura Flynn won two out of the three bingo prizes and the third prize was won by Anne Kearns.

We would like to thank Padraig Power, HSSCU for providing the staff with goody bags and Library Ireland for sending on packets of seeds as part of #GrowItForward, which will be distributed to each library within NHLKS.

Staff enjoyed the day and feedback was positive. We would like to thank Aoife for her contribution and support during these events and everyone who participated on the day to make the day successful. All the hard work paid off as everything ran smoothly and the Events Team produced another fantastic show stopper.

HSE Open Access Research Awards 2021

Pádraig Manning
Lenus Manager

The 2021 HSE Open Access Research Awards are now open for entry. This year has seen the Irish health services deal with a number of unprecedented challenges, from the massive cyber-attack in May to the rollout of the largest vaccination programme in the country's history.

Through it all, clinicians and researchers have continued to deliver high quality healthcare - and to research new treatments, new advances in science and health, new ways of improving health outcomes.
The HSE Open Access Research Awards aims to shine a light on this activity and to thank those who have chosen to make their work available through Open Access, making their discoveries and advances freely available to all.

This year's awards will be in four categories:

Acute Care and Hospitals

Community and Social Care

Mental Health and Disabilities

Covid-19

Entries must fulfil the following criteria:

- The research must have been published within the past two years (24 months)
- The research must be available in full text in an Open Access forum (and added to the Lenus repository, pre or post entry)

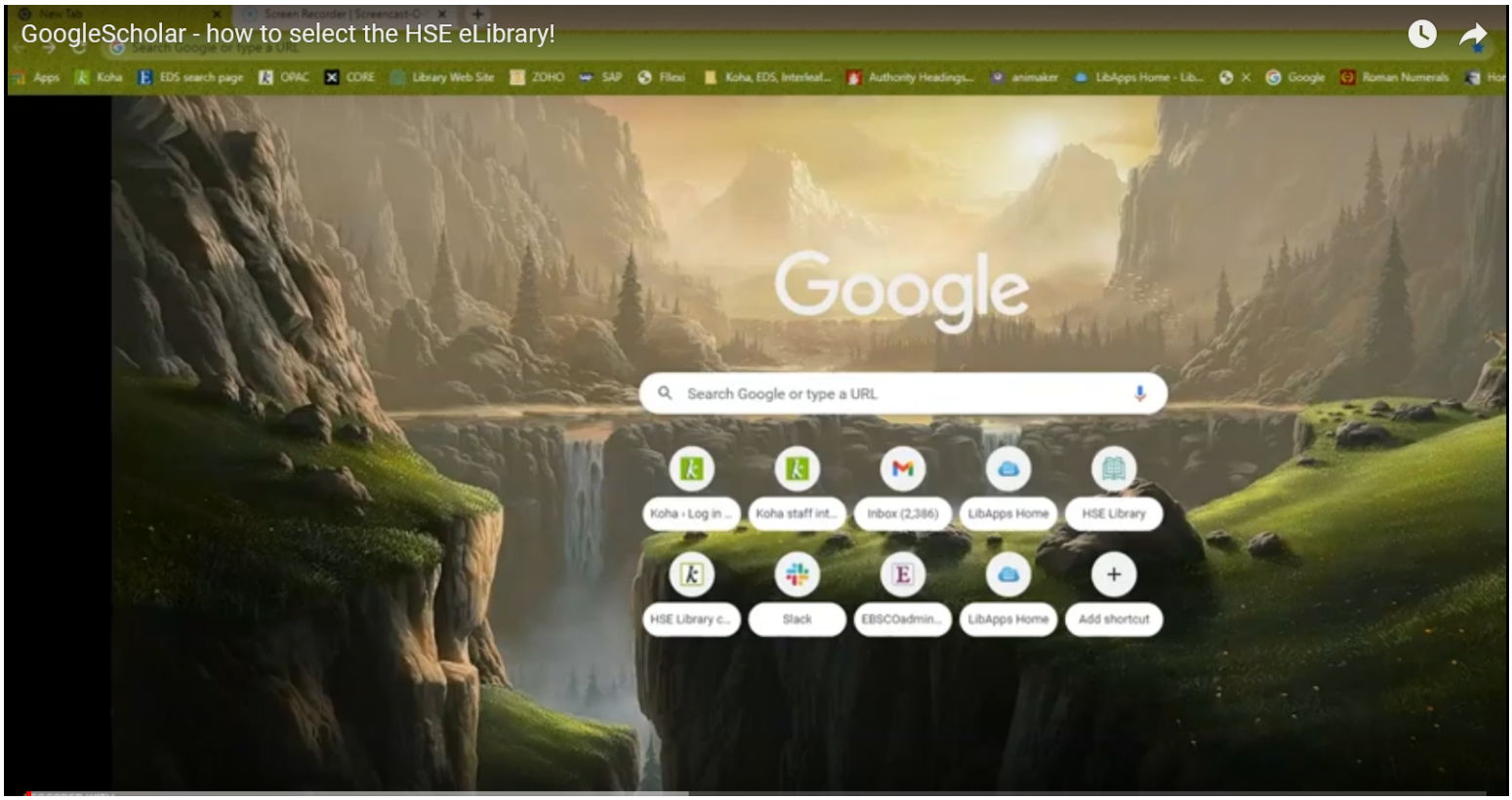
Enter your research for the 2021 awards here

The closing date for entries is **Friday October 29th 2021**, and the winners will be announced in early December.

Enquiries about the awards can be directed to lenus@hse.ie.

Add HSE eLibrary to Google Scholar

Niamh Walker-Headon



In this useful video guide, NHLKS Resources Manager Niamh Walker-Headon demonsrates how to use Google Scholar to identify HSE library resources. Below, how to use the new publication finder.

Moving In, Moving On

Emer Quigley

My name is Emer Quigley and I am delighted to commence in the role of Project Manager, National Office for Policies, Procedures, Protocols and Guidelines (PPPGs) within the National Health Library & Knowledge Service (NHLKS).

Working with the HSE National PPPG Governance Group, the National Office for PPPGs will develop a HSE National Central Repository (NCR) for all HSE nationally approved PPPGs. The NCR will be managed within the HSE Library structures to include both clinical and non-clinical HSE national PPPGs.

I am a Dublin native living with my family and a clingy Springer Spaniel named Georgie, who I am pretty sure will have some separation anxiety in the coming months! I have worked previously for both multinationals and within the public sector.

For the past eight years I have held the role of Quality Officer in Children's Health Ireland at Temple Street, where the substantive part of my role was the management of a central repository for PPPGs. Like many of us at the start of the pandemic, I was temporarily assigned in another role as Covid Communications Lead supporting this function until a new communications manager was appointed. Covid has certainly had some positives in how HSE staff have been afforded new opportunities, adapting fantastically to rapid change and new ways of working.

So what a great week to start, as this coincides with a return to onsite working for many of us following a prolonged period working from home during the pandemic. There is much work to be done to get the NCR up and running but I look forward to meeting new colleagues in person, enhancing our communications and collaborative working to develop new ideas - and once again enjoy socialising with colleagues.

Alice Murphy

I am a library assistant in Connolly Hospital, Dublin. Since the beginning of 2021 I have been employed on the HSE Gradlink programme, which provides new graduates with work experience,

I am now entering the final quarter of my 12-month Gradlink programme. The time just flew by! I can vividly remember how nervous I was when I first started. I have now completed 3 out of 4 full training days and multiple networking events associated with the Gradlink programme.

It has been such a wonderful experience so far. One of the most interesting parts about my time at Connolly has been the MakerSpace, which is slowly coming together now and hopefully we can set a date to launch soon.

I studied Human Health and Disease in Trinity College and some of my biomedical knowledge has come in handy when dealing with literature searching and query work. I have broadened my knowledge on health literacy and information and the importance of it.

I have met the most kind, hard-working and innovative people across the HSE. Although, I don't exactly know what the future holds, staying in the HSE is definitely one of my options.

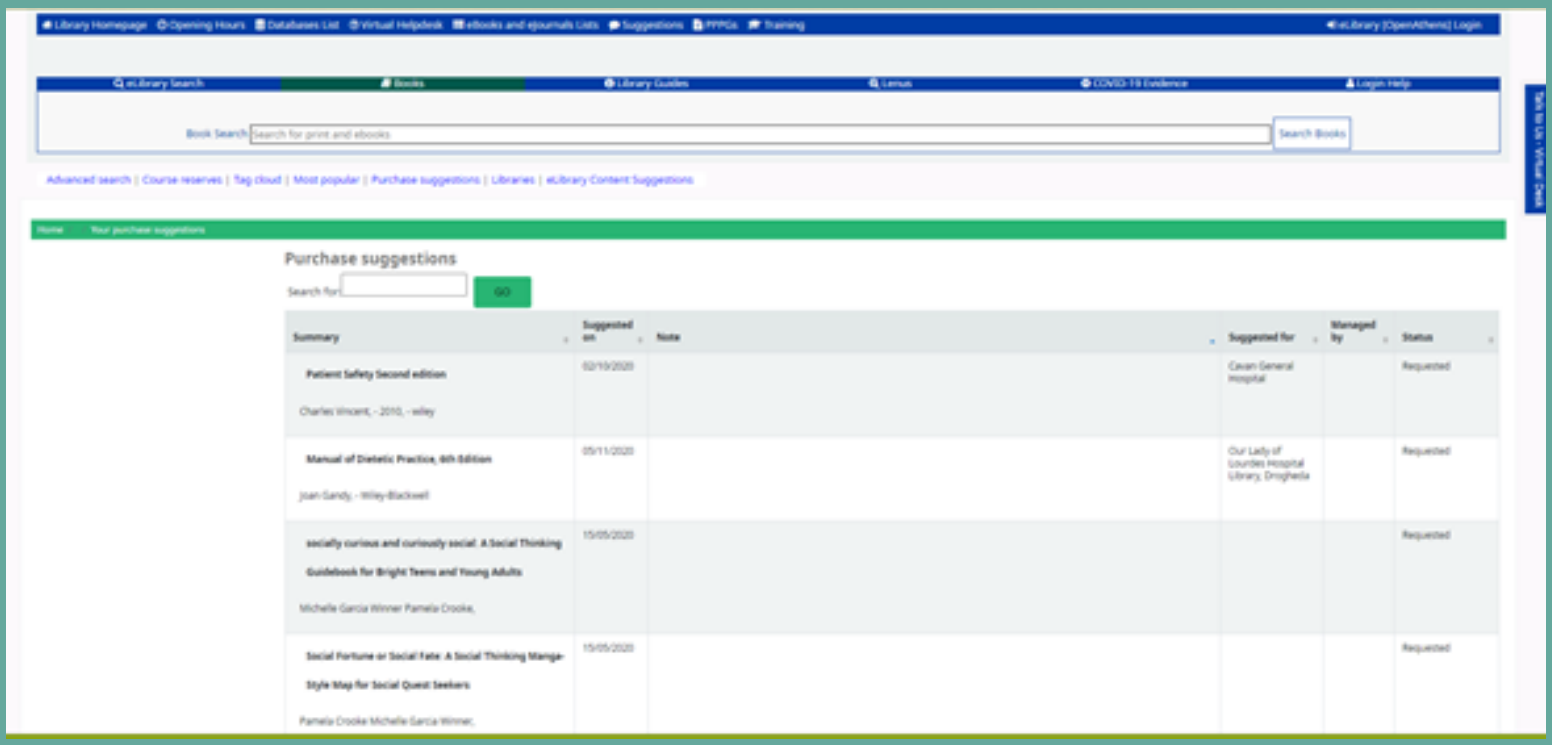
Library catalogue improvements and changes

The following changes and improvements were delivered as part of an upgrade to the library catalogue over the summer. We hope that you find them beneficial and that they make it easier for you to use the library catalogue.

Niamh Walker-Headon
Library Resources Manager

Purchase Suggestions

- You can view print titles suggested for purchase by other library members at: https://books.hselibrary.ie/cgi-bin/koha/Library Catalogue-suggestions.pl?suggested_by_anyone=1
- Log in to make a suggestion for a print title.
- Limits applied: 10 suggestions in 90 days.



Search results improvements

- 50 results now display per page
- More searches link to: Other Libraries (WorldCat), Other Databases (Google Scholar), Online Stores (Bookfinder.com), Open Library (openlibrary.org)

Report a problem with the library catalogue

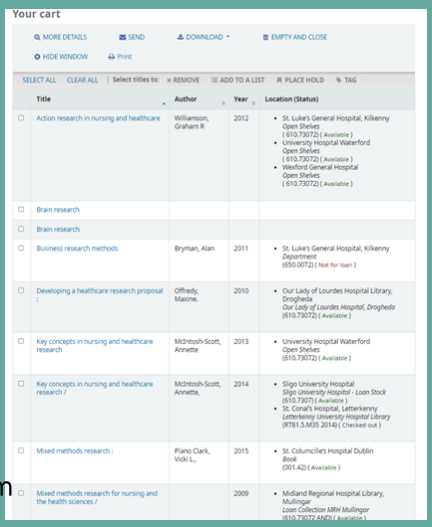
This new feature lets patrons report problems using the LIBRARY CATALOGUE. It adds a link to each page of the LIBRARY CATALOGUE to a form so that patrons can report problems. Problems are then reported via a new problem report management area in the tools area of the staff interface.

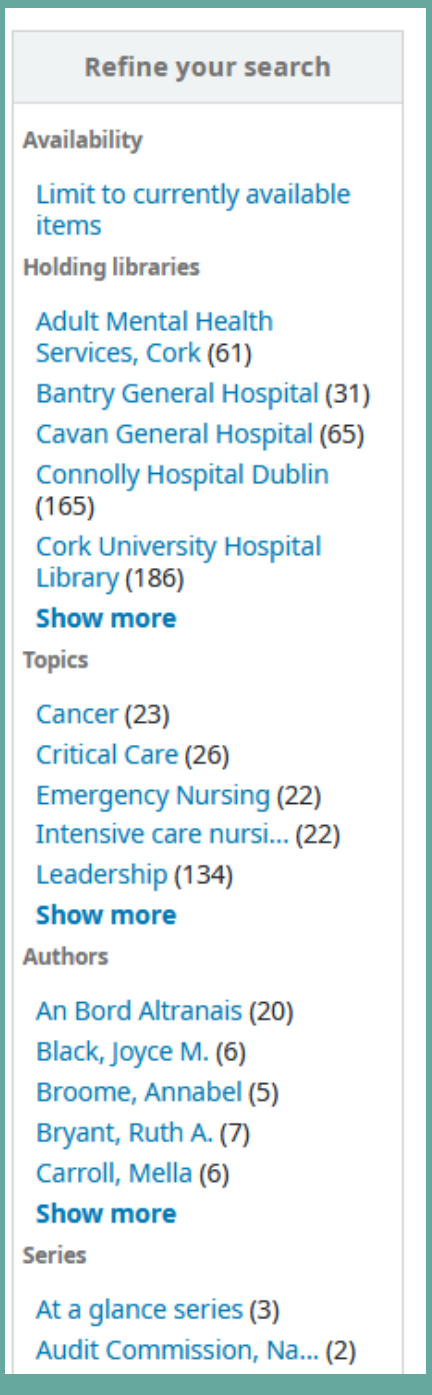
Library catalogue improvements and changes

Niamh Walker-Headon
Library Resources Manager

Accessibility improvements

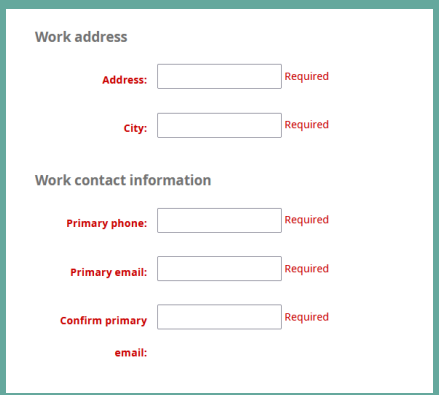
- ·Skip to Main Content' link
- The 'Your cart' page (right) now contains a level-one header
- The 'Search results' page uses heading markup where content is introduced
- The 'Login modal' now contains semantically correct headings
- The 'Refine your search' box (below right) now contains semantically correct headings
- The 'Author details' in the full record display contains now semantically correct headings
- Multiple 'H1' headings no longer exist in the full record display
- The 'Confirm hold page' no longer contains semantically incorrect headings
- The 'Holdings' table no longer partially obscures navigation links at 200% zoom
- Check boxes on the search results page now contain specific aria labels
- Shelf browse focus visibility improved when cover image is missing
- Shelf browser is now announced upon loading
- The date picker calendar is now keyboard accessible
- "Suggest for Purchase" button now has unique CSS class
- Cleaned up LIBRARY CATALOGUE buttons with incorrect classes
- Set focus for cursor to login box on the login popup modal
- Added span for publication date in LIBRARY CATALOGUE

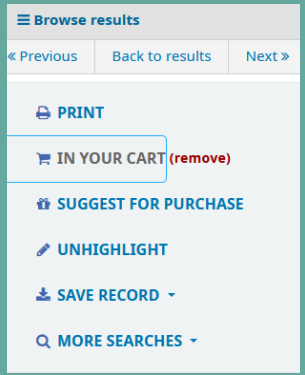




Other changes

- Library catalogue account self-registration now requires users to enter email address twice (below left).
- You can set your preferred language in the LIBRARY CATALOGUE
- Holds history now kept on your library catalogue account
- ·LIBRARY CATALOGUE cart download options have moved into a drop-down menu
- You can sort checkouts by the renew column in the LIBRARY CATALOGUE
- Changed 'Your reading history" to "Your checkout history"





Learning and Teaching in a virtual world: the NHLKS Information Skills Team

Nicola Fay
Information Skills Team Lead

The last eighteen months have been challenging for all of us on many levels, and technology has changed the way we approach our work as well as our personal lives (who had heard of Zoom before last March, let alone attended a Zoom table quiz or birthday party!).

The NHLKS Information Skills Team was tasked with transitioning a well-established, locally delivered programme of in-person training courses to an online platform.The process began with getting to grips with WebEx Meetings and WebEx Training (the online platforms provided by the HSE) as well as gaining an understanding of the theoretical and practical concepts of delivering training online.

Some members of the team attended a two day course (virtually, of course!) on delivering remote training, which was excellent both for its content and also for experience of being online learners ourselves for two days. We learned the importance of engaging those attending online training with a variety of interactive opportunities (whiteboard, Chat, reaction buttons), providing plenty of breaks, using video capability so that people can see each other and the understanding that any training delivered face to face will probably take twice as long to deliver online! Taking a Powerpoint presentation used in a face to face scenario and sharing it on an online platform will simply not do the trick!

The first course to be developed by the Information Skills Team was a very simple forty-five minute Introduction to HSE Library Services, initially delivered twice weekly from September 2020. We recognised the need for a team of three to deliver the sessions - Host, Presenter and Support. The Presenter can't present and look at the questions that might come into the Chat function and so the role of Host and Support is to monitor the Chat, deal with any initial technical difficulties that attendees inevitably have and be ready to take over in the event of any problems with the Presenter's WiFi!

All of us on the Team were on a steep learning curve in terms of technology and presentation skills but feedback was positive and attendance at sessions by HSE staff from across the country and all disciplines was positive too. The cyber-attack caused some difficulties for us.However, the willingness of Team members to use their own devices and WiFi enabled all of the scheduled courses to continue as planned, albeit with reduced numbers in attendance.

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Learning and Teaching in a virtual world: the NHLKS Information Skills Team – continued

Nicola Fay
Information Skills Team Lead

The cyber-attack caused some difficulties for us.However, the willingness of Team members to use their own devices and WiFi enabled all of the scheduled courses to continue as planned, albeit with reduced numbers in attendance.

From January to June we delivered 26 sessions to 308 attendee,s and our catalogue of courses has extended to include Searching CINAHL and Medline (basic and advanced), Searching the Cochrane Library, Searching Systematically, Introduction to Open Access Publishing, Management and Leadership Information, Introduction to Point of Care Tools and Information for Mental Health.

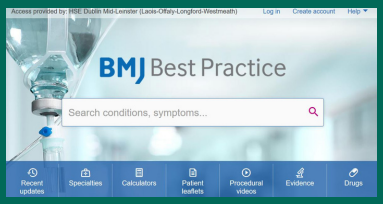
We also use pre- and post-test surveys to evaluate the learning of attendees. Registration for all courses is managed online and attendees receive a survey following the course which assesses the performance of the both the trainer and the quality of the online experience. These feed into the Key Performance Indicators for the Team. All the courses have been accredited for CPD/CEU by the RCSI and NMBI.

So, a challenging eighteen months but ultimately rewarding in terms of the development of the Information Skills Team and what it has been able to achieve. We learn and improve each time we deliver an online course, and one of the most valuable experiences of all has been the opportunity to work with and learn from colleagues from around the country whom we hadn't worked with before.

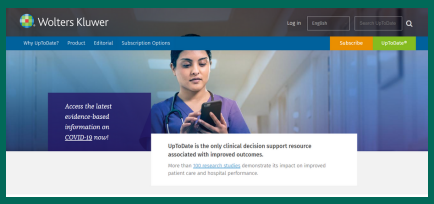
Our Training Calendar can be accessed at this link:
https://hse-ie.libcal.com/calendar/infotraining?cid=7802&t=g&d=0000-00-00&cal=7802&inc=0

Contact the Information Skills Team if you would like to request training or to ask a question at this link:
https://hse-ie.libwizard.com/f/train

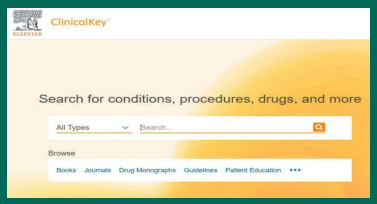
Point of Care Tools for Clinicians



Access Evidence Based Clinical Information



Available via App and Desktop (www.hselibrary.ie)



Drop in to your local HSE Library to get set up

NATIONAL HEALTH LIBRARY & KNOWLEDGE SERVICE

BMJ Best Practice

NATIONAL HEALTH LIBRARY & KNOWLEDGE SERVICE

Join us for a webinar

Answering clinical questions using BMJ Best Practice and the Comorbidities tool

Thursday, September 30, 2021
1:00pm to 2:00pm

The aim of this session is to demonstrate how to use BMJ Best Practice, an online clinical decision support tool, to answer clinical questions and support decision making at the point of care. This will help clinicians to follow best practice, improve patient outcomes and reduce quality variation.

CPD Accredited

> REGISTER NOW

bestpractice.bmj.com/login

NHLKS Library Services

Most-borrowed books nationwide

Title
PALS - American Heart Association | American Avademy of Pediatrics Dallas 2020 - xi, 330 pages : color illustrations ; 29 cm
Essential skills for a medical teacher : Harden, Ronald M.,
Stroke in the older person / - xv, 483 pages : 26 cm
Advanced practice nursing in the care of older adults / Kennedy-Malone, Laurie, - xxiv, 517 pages : 23 cm.
Emergency medicine : Brown, Anthony F. T.,
Humble inquiry : Schein, Edgar H., - 1 volume ; 22 cm.
Transformational leadership in nursing : Marshall, Elaine S., - xiii, 359 pages : 26 cm
Values-based leadership in healthcare : Stanley, David,

If you'd like to recommend a book to be purchased by the library, you can do so **here**.

If you're not already signed up for borrowing books, why not do it now?

Don't forget to sign up for an Athens account! Athens gives you access to clinical databases, online journals and superb point-of-care tools like the British National Formulary and BMJ Best Practice.

Lenus
The Irish Health Repository

Most popular downloads in the Lenus repository July - September 2021.

Lenus contains more than 34,000 items relating to health research in Ireland.

If you would like to add your research to Lenus to make it more widely available, visit us at lenus.ie or email lenus@hse.ie.

Item title	File downloads	Item views	Sum
The health benefits of nose breathing	3,612	158	3,770
Pericoronitis: treatment and a clinical dilemma.	1,722	36	1,758
Visible lives: identifying the experiences and needs of older lesbian, gay, bisexual and transgender people in Ireland	1,721	14	1,735
Model of nursing: explanatory booklet	1,315	58	1,373
Information leaflet for contacts of people with tuberculosis (TB) - translated	1,170	3	1,173
Guiding Framework for the Education, Training and Competence Validation in Venepuncture and Peripheral Intravenous Cannulation for Nurses and Midwives 2017	1,102	162	1,264
Domicillary midwifery and the public health nursing service	922	2	924
Information leaflet for people with Latent TB Infection (LTBI) - translated	888	10	898
Fundamentals of occlusion and restorative dentistry. Part I: basic principles	731	51	782
Methodological guidelines and recommendations for efficient and rational governance of patient registries	699	1	700

ONLINE SERVICES

Virtual Library Desk

Quick Question: Ask LAMA (libraryAskMeAnything

Need to Chat: Virtual Desk

hselibrary.ie/virtual-desk

Covid-19 Resources

Evidence request

Clinical Repository

Summaries of Evidence

hselibrary.ie/covid-resources

Books & Research

National book collection
Order & Collect
books.hselibrary.ie

Lenus
The Irish Health Repository

Lenus Irish Health Research Repository
lenus.ie

Guides & Support

Subject & Resource Guides

Training

hselibrary.ie/help-guides

VISIT HSELIBRARY.IE

NATIONAL HEALTH LIBRARY & KNOWLEDGE SERVICE

Seirbhís Sláinte Níos Fearr á Forbairt | Building a Better Health Service

HSE LIBRARIES

OPENING HOURS

NATIONAL HEALTH LIBRARY & KNOWLEDGE SERVICE

CAVAN GENERAL HOSPITAL
Open 24hrs with staff onsite Tuesday to Friday 9.00am - 4.00pm

CONNOLLY HOSPITAL
Monday to Thursday 10:30am -12:30pm and 1:30pm - 3:30pm.
24/7 swipe access to study rooms

DR STEEVENS' HOSPITAL
Monday to Thursday 9.00am - 5.00pm. Closed Fridays

OUR LADY OF LOURDES HOSPITAL, DROGHEDA
Monday to Friday 9:30am - 1.00pm and 2.00pm - 5.00pm
Extended access to Study Area until 7.00 pm

MAYO UNIVERSITY HOSPITAL
Monday to Friday 9.00am - 1.00pm & 2.00pm - 5.00pm

MIDLAND REGIONAL HOSPITAL, PORTLAOISE
10.00am - 1.00pm and 2.00pm - 4:30pm Monday - Friday,
Study Room available daily 7.00am - 9pm for out of hours study.

MIDLAND REGIONAL HOSPITAL, TULLAMORE
9:30am - 4:30pm Monday to Friday. 24/7 swipe access to study rooms

NAAS GENERAL HOSPITAL
24/7 for the PCs/staff area. We hope to have the library staffed Monday to Friday 9.30am - 4.30pm

PORTIUNCULA
10.00am - 12.00pm and 2.00pm - 4.00pm Monday - Thursday
and 9.00am - 11.00am and 1.00pm - 3.00pm Friday. Study room available 24/7

REGIONAL HOSPITAL, MULLINGAR
Monday - Friday 10am - 1.00pm and 2.00pm - 4.30pm

ROSCOMMON UNIVERSITY HOSPITAL
Open 24/7

SLIGO UNIVERSITY HOSPITAL
Monday - Tuesday 9.15am – 5.00pm, Wednesday 9.00am – 4.00pm,
Thursday CLOSED, Friday 9.00am – 3.00pm. Computer area is open 24/7

ST. CONAL'S LETTERKENNY
Monday - Friday from 9:30am - 5.00pm.

ST. LUKE'S RADIATION ONCOLOGY NETWORK (SLRON)
Monday - Thursday 10.00am - 4.00pm
Closed Friday

UNIVERSITY HOSPITAL GALWAY
9.00am - 4.00pm - Monday - Thursday
Friday 9.30am -3.15pm

UNIVERSITY HOSPITAL LIMERICK
Open unstaffed - 24 hr swipe card access
Staffed Monday to Friday 9.00am - 5.00pm

WEXFORD HOSPITAL LIBRARY
Open 24/7

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