

## **HSE LIBRARY NEWS**

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# Coronavirus COVID-19

#### COVID-19: ONE YEAR ON

#### AOIFE LAWTON

2021 has started and continued under Level 5 restrictions against Covid-19. The library service continues to operate a 'contact and collect' service with our digital lights firmly on.

We have expanded our online training with a calendar of information skills sessions available to all staff. Our Digital Knowledge Services team are working to enhance the national eHealth library available via www.hselibrary.ie to all staff including some Section 38 sites. This ensures that research is available to all staff when and where they need it.

We acknowledge two colleagues who have moved to positions in Public Health: Pamela O'Connor, Librarian at St. Conal's in Donegal and Melanie Dunne, PPPG Officer at Dr. Steevens. I'd like to thank them for their service and wish them well in their careers.

Our Library Evidence team is working collaboratively with HIQA, NIAC and the National Clinical Programmes to ensure that all of the available and most recent research is thoroughly searched, informing current guidance and practice. Together with senior library managers, we participate in a 'Five Nations' Knowledge Exchange which greatly helps with benchmarking our services and delivering innovative services, despite current challenges of working from home.

Priorities for 2021 is to continue supporting the national response to COVID-19 and our frontline workers. In the background, we are building resilience, minding our mental and physical health and promoting our online services. We hope to bring a new brand and name to our service later this year – watch this space.

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There are many innovative services coming on stream in our libraries including 3D printers and makerlabs, more news will be available about this in the coming months. In the meantime, keep up-to-date with developments by following our Twitter account or get in touch with us at www.hselibrary.ie

## #SqueezelnaRead

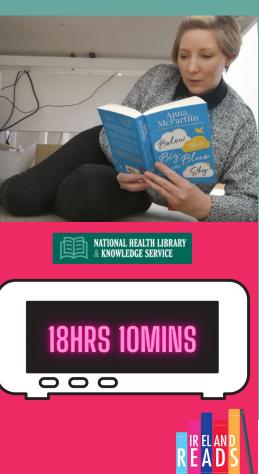
Ireland Reads was a new campaign to get Ireland reading on Thursday February 25 2021, which was part of the Irish Government's Keep Well initiative and aimed to celebrate reading and all the benefits it can have for wellbeing and enjoyment.

The NHLKS staff got on board by agreeing to take on the pledge and staff pledged a total 18hrs 10mins on the day. The NHIKS staff really got on board by sharing what book they were going to #squeezeinaread on the day along with recommendations for other staff to enjoy or what book was next on their reading list.

We shared over 30 titles amongst us and pledged to continue to share recommendations with each other – This could be the makings of our very own Book Club!

As part of the Healthy Ireland 'Keep Well' campaign, 'Ireland Reads' has defiantly reminded us to take some time to relax, do the things we enjoy, and that reading is a great way of getting a sense of escape and boosting our wellbeing.

## Natasha Smith Assistant Staff Officer - Library Assistant





## Health Information & Awareness Calendar 2021

Dymphna McGettigan Librarian



The Health Information & Awareness calendar 2021 was first produced in 2009 and this year has a name change, formerly Health & Wellbeing events calendar. The annual calendar contains health information campaigns from Healthy Ireland, Department of Health, National campaign to International days like International Nurses day to World Health days and local campaigns like HSE Steps to Health challenge April 19-May 23. It is laid out monthly and links to health day, week, month promoting health. It is user friendly, open access and free to be disseminated to staff HSE including HSE Communications/staff and statutory like Department of Health, and voluntary and community organisations.

The calendar is reviewed annually and health and wellness content is continually added that it has increased to 2 pages and keeps abreast of current and up-to-date information. I work with a variety of partners at local and national level to verify dates and ensure a quality product.

The calendar is based on Population health and WHO's definition of health merely "A state of complete physical, mental and social well-being and not merely the absence of disease or infirmity" and health promotion principles of the Ottawa Charter:

- 1. Building healthy public policy.
- 2. Creating supportive environments.
- 3. Strengthening community action.
- 4. Developing personal skills.
- 5. Re-orienting health care services toward prevention of illness and promotion of health

The Health & Awareness can be accessed on https://hselibrary.ie/wp-content/uploads/2021/01/HSE-Health-Information-and-Awareness-Calendar-2021-1.pdf

## HEALTH INFORMATION & AWARENESS CALENDAR 2021







Jan-Feb KeepWell Campaign Healthy Ireland <a href="https://www.gov.ie/en/campaigns/healthy-ireland/">https://www.gov.ie/en/campaigns/healthy-ireland/</a>

Jan 2 National Trails Day <a href="http://www.nationaltrailsday.ie/">http://www.nationaltrailsday.ie/</a>

Jan 2-17 First Fortnight Mental Health Art & Culture Festival <a href="https://www.firstfortnight.ie/">https://www2.hse.ie/mental-health/</a> Arts and Health <a href="https://www.artsandhealth.ie/2020/10/">https://www.artsandhealth.ie/2020/10/</a>

 $Jan\ 4\ - Feb\ 28\ \textbf{Ireland}\ \textbf{Lights}\ \textbf{Up}\ \text{Get}\ \textbf{Ireland}\ \textbf{Walking}\ \underline{\textbf{https://getirelandwalking.ie/app/}\ \textbf{https://getirelandwalking.ie/app/}\ \textbf{https://getirelandwal$ 

Jan 1-31 Get Ireland Active Promoting Physical Activity in Ireland https://www.getirelandactive.ie/

Jan 1-31 Start Child Health Campaign Safefood <a href="https://www.safefood.net/start/about">https://www.safefood.net/start/about</a> HSE <a href="https://www.hse.ie/eng/about/who/healthwellbeing/our-priority-programmes/heal/healpublications/start-campaign-materials/">https://www.safefood.net/start/about</a> HSE <a href="https://www.hse.ie/eng/about/who/healthwellbeing/our-priority-programmes/heal/healpublications/start-campaign-materials/">https://www.hse.ie/eng/about/who/healthwellbeing/our-priority-programmes/heal/healpublications/start-campaign-materials/</a>

Jan 6-Feb 28 Operation Transformation RTE/HSE https://ot.rte.ie/

Jan 18-24 European Cervical Cancer Prevention National Cervical Screening Service https://www.hse.ie/eng/cervicalcheck/



Feb 4 World Cancer Day <a href="https://www.worldcancerday.org/">https://www.worldcancerday.org/</a> Irish Cancer Society <a href="https://www.worldcancerday.org/">www.cancer.ie</a>

Feb 8 International Epilepsy Day Epilepsy Ireland https://www.epilepsy.ie www.internationalepilepsyday.org

Feb 9 Safer Internet Day PDST Technology in Education and Webwise www.webwise.ie/saferinternetday/

Feb 16 Love Life Love Walking Day HSE https://www.hse.ie/eng/about/who/healthwellbeing/healthy-ireland/national-policy-priority-

programmes/staff-health-and-wellbeing.html

Feb 28 Rare Disease Day Rare Diseases Ireland www.rdi.ie Eurordis https://www.rarediseaseday.org/country/ie/ireland

## NOTICEBOARD

### New Team in St Conal's Hospital Library



Barry Toland and Josephine McMennamin

#### **PPPG Office Latest**

National PPPG Office is gathering details of National PPPGs that are under development. If anyone is working on a new or updated national PPPG, please let us know by contacting pppg.office@hse.ie or via https://hselibrary.ie/guidance.

As Pamela O'Connor leaves St Conal's Hospital Library after 16 years to take up a new role in Public Health, we say hello to two new colleagues in Letterkenny - Barry Toland and Josephine McMennamin.

Barry says: "My name is Cathal Toland but people call me by my middle name, Barry... always a source of confusion! I grew up here in Letterkenny. I studied History, Sociology and Politics in NUIG and after graduating I completed an internship in Oranmore public library, just outside Galway city. This experience convinced me to follow a career in librarianship, so I moved to Dublin and did an MLIS in UCD.

Following this I worked in the National Library of Ireland on a temporary contract and then moved to Italy in 2019 to do a one year traineeship working as a library assistant at the European University Institute in Florence. My favourite hobby is cycling and I'm a big fan of Liverpool FC."

Josephine adds "I am with the Library now for over 1 month. I love the job and the people that come every day. A proud Donegal woman. I so love the beaches and the beautiful scenery – and our GAA. We were the 'Coolest Place on the Planet a few years back."

#### Scanning gets in tents

Dr Steevens' Library in Dublin recently took charge of a new ScanTent, an extremely portable scanning aid which should bring high-quality scanning capabilities to hard-to-reach areas, or to materials which cannot easily be transported.

In combination with the DocScan app it enables you to hold a document with both hands and to scan it with your smart phone without pressing any button. DocScan takes the picture automatically once a page is turned, and stops as long as the same page is presented to the camera. The mount on top of the ScanTent enables you to place the smart phone in a convenient way and thus guarantees an optimal viewing angle and a constant distance.

If daylight is not sufficient white LED strips provide a uniform lighting that maximize image quality. Disassembling the ScanTent and its low weight allow for compact transportation.





## New Journal Resources

Niamh Walker-Headon Library Resources Manager



The MAH (Mark Allen Healthcare) Complete collection brings together all MAH titles in nursing, midwifery, and allied health. It covers a broad range of healthcare settings. These are practical and accessible peer-reviewed titles that support the education and professional development of students and practitioners alike.

It is made up of the sub-collections Internurse, Intermid, Health Professionals and provides access to over 65,000 articles across 31 titles; end-users are fully supported in their work with not only the latest clinical research but also regular updates dealing with professional, education and legal issues.

MAH Complete includes full current issue and back file coverage of leading titles, such as British Journal of Nursing, Journal of Paramedic Practice and British Journal of Midwifery.

Other titles of interest include:

British Journal of Cardiac Nursing

British Journal of Community Health Nursing

British Journal of Community Nursing

British Journal of Healthcare Assistants

British Journal of Healthcare Management

British Journal of Hospital Medicine

British Journal of Mental Health Nursing

British Journal of Neuroscience Nursing

British Journal of School Nursing

British Journal of Therapy and Rehabilitation

British Journal of Wellbeing

Hospital Medicine

International Journal of Palliative Nursing

International Journal of Therapy and Rehabilitation

International Paramedic Practice

Journal of Children's and Young People's Nursing

Journal of Health Visiting

Journal of Prescribing Practice





















## New Journal Resources - continued

Niamh Walker-Headon

The <u>Health Research Premium Collection</u> supports healthcare professionals; from clinical research studies to instructional multimedia it helps connect theory to practice.

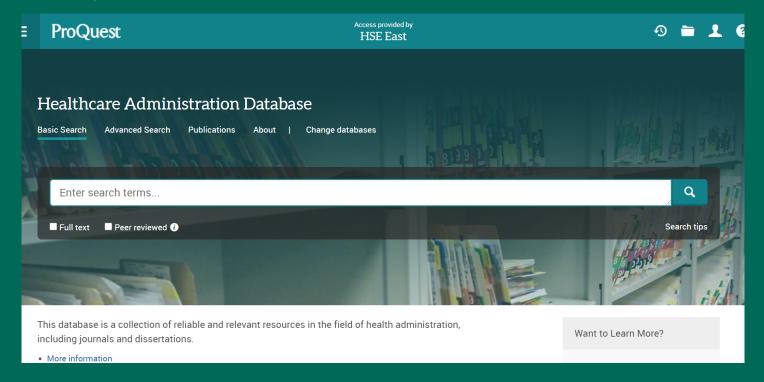
It provides a unique mix of training content, scholarly literature, and clinical reference materials is accessible to those preparing for a career in healthcare.

The variety of source types makes it easier to understand new subjects, access relevant literature, and monitor the latest thinking.

Proquest Health Research Premium includes the following resources

- Medical Database
- Consumer Health Database
- Healthcare Administration Database
- Nursing and Allied Health Database
- Psychology Database
- Public Health Database
- MEDLINE [not full text]

Both MAH Complete and Health Research Premium are available from <u>hselibrary.ie</u> via <u>Athens login</u>.



## "The Secret of Kells"

#### Providing happy distraction in the midst of the pandemic

Emma Quinn

A corridor adjacent to the Library & Education Centre, St. Luke's General Hospital, Kilkenny has been revamped over the last 18 months. It could not have come at a better time providing a positive, relaxing respite from the busy and stressful hospital wards.

This new, social space has proved invaluable of late as a pleasant haven for hospital staff. It accommodates comfortable, socially distanced seating and hot-desk spaces all located in a newly painted, uplifting area lined with local artwork, new signage, motivational quotes and the installation of an EnergyPod!

The area provides ten individual and six two-person seating pods all fully wired with overhead lamps, network points and sockets allowing hospital staff to study, charge their phone, plug in their laptop or just sit and chill.

The project was funded by the University of Limerick School of Medicine and fully supported by Prof. Garry Courtney, Clinical Director; Ms. Anne Slattery, Hospital Manager and Mr. Brendan Leen, Area Library Manager.

The artwork displayed is a collection of limited edition signed prints from the animated film The Secret of Kells produced by Kilkenny-based Cartoon Saloon. Cartoon Saloon is a five-time Academy Award®, Golden Globe®, BAFTA and Emmy nominated animation studio, with its latest animated feature Wolfwalkers currently nominated in the 2021 Oscars.

Acquisition of the prints was arranged by the hospital Arts Coordinator, Edelle Nolan in consultation with Emma Quinn, Hospital Librarian.



Pangur Bán from The Secret of Kells limited edition print series.



Refurbished seating area

#### Recent Events

#### Greening our HSE Libraries

The HSE Library Estates team are looking into how we can make our libraries more sustainable in line with Government policy and EU directives.

An online webinar was held on 11th March with guest speakers Helen Maher, Estates Manager, HSE Environmental Services; Michael O'Brien, Energy Officer, HSE North West & Ann Byrne, Liaison Librarian, University College Cork.

#### Virtual Town Hall

On 19th February Dr. Conor Malone, who is working with our team on some core quality improvement initiatives, held a virtual townhall event.

This event was for all HSE library staff to engage with staff on a new brand for our service.

The Town Hall meeting was very well attended and we thank Conor for his help and professionalism with this important task.

## Upcoming

On 1st April 2021 Mary Morrissey, Clinical Psychologist is providing the HSE Library team with a virtual session entitled "Working from Home: Keeping Well and Connected". Our InfoSkills Team deliver regular online training sessions to help you get the most out of library resources. Browse the calendar to see more details and book in for upcoming sessions.

https://hselibrary.ie/training-calendar/

## Getting Inside the HSE Library Website User Experience



#### **Laura Rooney Ferris**

Library Resources Manager : Digital Knowledge Service

Over the last year as we have adapted and responded to increasingly online service delivery our website and digital resources have had to grow and evolve quickly.



...usability
is about
people and
how they
understand
and use
things, not
about
technology.

and booking, Covid evidence summaries and guidance and developed the virtual desk services including creating LAMA the AI virtual assistant.

With all that change, we are taking some time now to plan a redevelopment of the site to meet

We have added new functions to accomodate Covid19 research requests, training calendar

With all that change, we are taking some time now to plan a redevelopment of the site to mee all our user needs as we move into the next phase of the National Health Library & Knowledge Service. The first step in this process is focusing on you ... the people who use the site and our digital services.

We are conducting a review of the site as it currently is using User Experience (UX) and design thinking methodologies. This will inform how we shape and develop the site for the future. We ran a short survey on the site in January and February to determine our main user groups and the activities they perform most on the site. Library staff got involved in an interactive online exercise to rank current site content and identify where new content is needed.

We are now completing recorded usability sessions with representative samples of the key users of the site. These sessions along with insights from the survey and usability scoring will be pulled together to shape how we redesign the site for the future.

So expect to see some more changes over the coming months.

Steve Krug



#### Information Skills Team



16 training sessions held Jan to March 2021

120 staff attended training sessions to date

#### 2021 Training Calendar

Register to join a Library training session to learn how you can avail of the resources and tools available to HSE staff. We are continuing to deliver our very popular sessions on a regular basis, which include:

- Introduction to the HSE Library
- How to perform a basic literature search in CINAHL / Medline
- How to perform an advanced literature search in CINAHL / Medline

We are also delivering more specialised training sessions, including:

- Searching the Cochrane Library
- Introduction to Open Access Publishing
- Searching systematically
- Accessing leadership, management and personal development Library resources
- Point of Care tools to support your clinical practice
- Library resources for staff working in mental health services

Check our events calendar to learn more about our training sessions and to register.

If you need extra help or additional training, contact the Information Skills Team to request an individual or group training session.

Note: registrations close 24 hours in advance of training sessions

#### Feedback from attendees:

Very helpful and well presented, thank you. Thank you for your gentle and patient way of explaining and for keeping a 'connection' with us via the chat room. You watched it closely and there was no delay in answering our questions. Overall, the session was great! (Cecily, CINAHL training)

I am new to the HSE. The training was very informative. (Maeve, Introduction to HSE Library Services training)

Being able to see the librarian's screen to follow the steps really helped. Thanks for the post training slides! (anonymous)

## ONLINE SERVICES



Quick Question: Ask LAMA (libraryAskMeAnything

Covid-19 Reso



Evidence request

Clinical Repository



Need to Chat: Virtual Desk



Summaries of Evidence

hselibrary.ie/virtual-desk

hselibrary.ie/covid-resources

**Books & Reseau** 

National book collection Order & Collect books.hselibrary.ie



inides & Supp

Subject & Resource Guides





Lenus Irish Health Research Repository lenus.ie



hselibrary.ie/help-guides

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