

HEALTH LIBRARY NEWS



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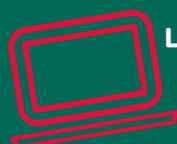
We've had a busy year!



NATIONAL HEALTH LIBRARY
& KNOWLEDGE SERVICE

2019 IN REVIEW

AT YOUR HSE LIBRARIES



Launched National Library
Catalogue

Containing 137,286 records

Began National Lending



Abolished Fines

Loaned 20,748 items



Launched
BorrowBox eAudio
book collection



Launched self check-out in 10 library
locations



Added 2938 new
items to Lenus
Repository

In 2019 we ...

- Launched a National Library Management System: bringing all our library systems and collections together into a unified system.
 - We have over 137 thousand items, almost 30 thousand patron records and we have amalgamated 44 collections from 31 sites and sub sites.
 - Launched national lending between library sites, making it possible to borrow books from any of our branches around the country.
 - We abolished fines in all our library sites.
 - We loaned out 20,748 items since going live on our national system .
 - We launched self check out in 10 library locations across the country and RFID-tagged all our library stock nationally.
 - We launched the BorrowBox eAudiobook collection nationally (a collection of 472 titles).
 - We added 2,938 new items to the Lenus research repository.
- Thanks to all our staff for their hard work and dedication throughout the year.

THE NEXT ISSUE OF HEALTH LIBRARY NEWS WILL APPEAR IN MARCH. PLEASE SEND ANY ITEMS FOR INCLUSION TO PADRAIG MANNING (PADRAIG.MANNING@HSE.IE).



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A message from the National Health Services Librarian

2019 has been a productive and rewarding year for the HSE National Health Library & Knowledge Service. We have worked in partnership with our colleagues in Health Intelligence and Research and Development, coming together for our first annual celebration of achievements in December this year. This month saw the launch of the first ever HSE action plan for health and social care research. The action plan aims to embed research and innovation as part of healthcare delivery, to benefit patients and their families, carers and staff. Our service will be a key enabler to help realise the vision of this plan. Recommendations on foot of results from an independent audit of physical libraries have been put in place delivering a better working environment for library staff and a better user experience for users. The completed rollout of the national library management system continues to bring benefits to users who can request books from any of our 27 library locations.



We continue to partner with the National Doctors Training and Planning Unit, Nursing and Midwifery Professional Development Units, Quality Improvement, OoCIO and HR on common areas of work where we achieve better outcomes by working together.

I would like to take this opportunity to recognise the work of all staff in the NHLKS and to thank them for their ongoing commitment to providing library services to meet the needs of patient care, research and professional development.

My thanks is extended to our CEO, Paul Reid who recorded a video message for everyone working in the library service supporting our work in realising the vision of our Strategy.

I'd like to wish all staff a happy Christmas and peaceful New Year.

~Aoife

Sinead Roche Moore Leaves NHLKS

We bid a fond farewell to our colleague Sinead Roche Moore, who is moving to a new position with the Health Protection Surveillance Centre.

Sinead has been the Business Manager with the National Health Library & Knowledge Service for the past two years, and Team Lead for the Estates team. In her time with our service, Sinead has contributed to several HR, Finance and Estates projects as well as organising the annual staff engagement day in 2018. She is generally acknowledged as someone who 'gets things done', and her commitment to the NHLKS has been constant. Her contribution will have long term benefits for our staff. We would like to acknowledge Sinead's hard work, thank her sincerely and wish her well in her new job.



New Systems Librarian Starts Work in Drogheda



Thomas Veale (left) has joined the library team as a systems librarian and is presently based in Our Lady of Lourdes Hospital, Drogheda. We doorstepped Thomas and asked him to tell us a little about himself.

“I'm very happy to join the National Health Libraries and Knowledge Service team. As Systems Librarian I will assist with the new union catalogue and other resources availa-

ble nationally. Based in the library at Our Lady of Lourdes Hospital in Drogheda, I will also help in its running. I'm very grateful to Frank, Linda & Dymphna for helping me with settling in.

My background includes working in NHS Libraries, and research support in the UK. After returning to Ireland, I supported Innovative Interfaces customers with their discovery product, which included the Irish public libraries' OPAC.

Outside of work I've started to keep bees and this year there was a good harvest. It is an interesting activity and best explored with the aid of your local Beekeeping Association.”



A worker bee (*Apis Mellifera Mellifera*) in its foraging phase on a fuschia flower.

Sixth HSE Open Access Research Awards

The sixth annual HSE Open Access Research Awards took place in Dr Steevens' Library on Wednesday 4th December 2019.

Aoife Lawton, National Health Services Librarian, was compere for the event, which was addressed by the HSE's Director of Research Dr Ana Terrés. Dr Terrés spoke about the HSE's changing approach to research and outlined the organisational pillars that would support researchers within the health services in the year ahead.

The external examiner for the awards, Professor Jonathan Drennan of UCC, then



Prof. Jonathan Drennan speaking at the awards

presented the winning entrants with their prizes. He praised the calibre of entries, and noted that this year's researchers had shown a commendable concern for under-served and marginalised groups in Irish society.

The overall winner was Des Crowley and colleagues, for their paper "[Evaluating peer-supported screening as a hepatitis C case-finding model in prisoners](#)", a study of how prisoners with undiagnosed / untreated Hepatitis C might be better identified and brought into the treatment process.

The overall winner received an iPad, generously donated by Wiley and presented by Wiley representative Rachel Wilkinson. Attendees also enjoyed some delicious mince pies with a spoonful of fresh cream!



Aoife Lawton, Rachel Wilkinson, Des Crowley and Ana Terrés





(Left) Gillian Doran, Trish Patton and Aoife Lawton

(Right) Sinead Roche Moore and Denise Duffy



(Below) Dr Ana Terrés with Dr Karthikeyan Srinivasan



Dr Ana Terrés presenting awards to (above) Barry Corkery and Mary Joyce; (above right) Conor Judge; (right) Natalie Hession



(Below) Dr Niamh Merriman receives her award



(Left) Aoife Lawton and Prof. Jonathan Drennan



The full list of winners at the 6th Annual HSE Open Access Research Awards:

Overall winner:

Des Crowley and colleagues: "[Evaluating peer-supported screening as a hepatitis C case-finding model in prisoners](#)".

Acute Hospitals category:

George Shorten, Karthikeyan Srinivasan and colleagues: "[Proficiency-based progression training: an 'end to end' model for decreasing error applied to achievement of effective epidural analgesia during labour: a randomised control study](#)".

Clinical Strategy and Programmes category:

Ide Delargy and colleagues: "[Twenty years of the methadone treatment protocol in Ireland: reflections on the role of general practice](#)".

Primary Care category:

Conor Judge and colleagues: "[Aspirin for primary prevention of stroke in individuals without cardiovascular disease—A meta-analysis](#)".

Mental Health category:

Daniel Flynn and colleagues: "[Does an adapted Dialectical Behaviour Therapy skills training programme result in positive outcomes for participants with a dual diagnosis? A mixed methods study](#)".

In the Social Care category:

Natalie Hession and colleagues for their paper "[Being "Mindful" of Dignity in Dying: Developing Awareness, Fostering a Psychological Understanding, and Supporting Dignified Endings-To-Life](#)".

In the Health and Wellbeing category:

Niamh Merriman and colleagues for their paper "[Addressing cognitive impairment following stroke: systematic review and meta-analysis of non-randomised controlled studies of psychological interventions](#)".

Quality Improvement category:

Daniela Rohde and colleagues: "[Cognitive impairment and medication adherence post-stroke: A five-year follow-up of the ASPIRE-S cohort](#)".

Extended opening hours in St Conal's Hospital library, Letterkenny

Staff using the library on the Letterkenny university campus have regularly asked for extended opening hours but due to reduced library staff numbers, we were unable to facilitate this request. Since the beginning of November however, we have been able to extend the opening hours in St Conal's hospital library until 9pm each evening including weekends. Staff using the library



during unmanned hours have access to six PCs, a quiet study area that can accommodate eight people and photocopying & print facilities.

New security gates have been installed in the library and the book stock has been repositioned. Library staff secure the book stock behind the gates every evening. There is also a security

camera at the entrance to the library in case of any problems but thankfully in the first month of the extended opening hours, there have been no issues. Feedback has been incredibly positive from both clinical staff and NUIG medical students.



Meet the Library: Adult Mental Health Service, Cork

The library of the Adult Mental Health Service, Cork is a multidisciplinary library staffed on a fulltime basis by librarian Liis Cotter.

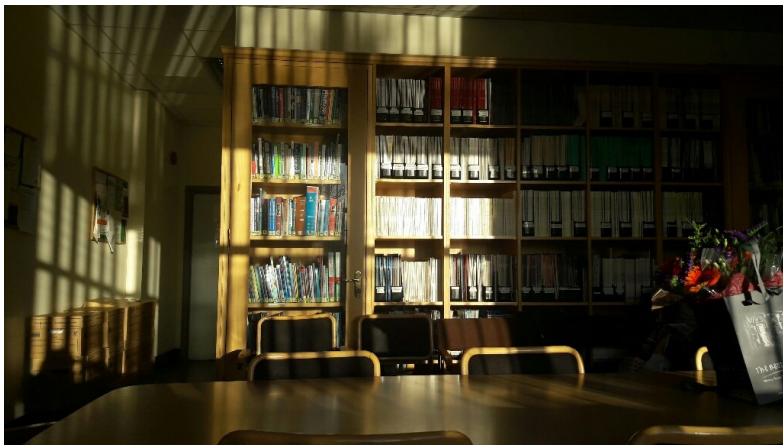
The library houses its main collection in St. Michael's Unit (SMU), Mercy University Hospital, but has a second smaller branch in Carraig Mór Centre, Psychiatric Intensive Care Unit, in Shanakiel, and even smaller collections dotted between day hospitals and day centres from Macroom to Midleton.

Liis says: "I am Estonian and came to Ireland in 2001, landing first in Kerry where I stayed for 3 years and later moving to Cork for college. Life in Ireland has been eventful and when people ask me why I decided to leave Estonia, I say that I didn't – I just came to travel a little but somehow have outstayed my original plan by circa 18 years!

I first came to SMU in 2011 while still doing my postgrad in Aberystwyth, Wales. I heard from a good friend that the previous librarian was looking for a bit of help and after the interview she accepted me as her intern to gain experience in a medical library for the next 11 months.



Liis Cotter



The interior of the library in St Michael's Unit

local PPPG committee. In SMU I am also the dedicated NIMS user and thus in addition to library inductions, I also give inductions on and assist staff with incident reporting.

Working on a ward can be challenging, as medical needs always trump anything else, so I have learned to multitask as best as I can and lend a helping hand wherever possible. I enjoy working with different teams and absolutely love working with clinicians who undertake research out of their own interest.

I had previously worked in UCC Boole Library as a student help, held a Library Bursary in the Marine Institute (MI) Library in Rinvilla, Co. Galway, and was lucky to be asked to stay on in the MI as the Library Stagiaire.

I returned to work in SMU (this time as a Librarian) in 2015 and have truly enjoyed the multifaceted nature of my job here, working alongside clinicians on quality improvement initiatives. I am a member of local audit committee and



Liis Cotter (centre) with the members of the EBPIC

Outside the ward I have been lucky to work with the Centre for Recovery and Social Inclusion (CRSI) as a secretary; I acted as their annual mental health conference administrator for 3 years. Last year I stepped down to undertake a few new projects within the library and this has also allowed me to join other collaborative initiatives such as ENGAGE (a multidisciplinary collaboration between HSE and UCC) and EBPIC (a nursing evidence based practice initiative of NMPDU Cork/Kerry).

A month ago I started a course with Research Data Management Librarian Academy (RDMLA) as I am interested in data management and am hoping to see if this course would help me widen the library service to assist with producing good quality Data Management Plans in future.

Outside of work I enjoy doing some research (more research!!!) on local studies, I help run the Estonian Family Club in Cork, and next to enjoying baking and every type of handy-craft ever invented, I keep busy as a mom of a lively 4-year old, who currently considers herself a fairy, but hopes to become a vet when she grows up."



"Working on a ward can be challenging, as medical needs always trump anything else, so I have learned to multitask as best as I can and lend a helping hand wherever possible."

Food for Thought: Edible Books at St Luke's

St Luke's Research Oncology Network Library hosted its fifth Edible Book Competition on November 14th. We saw plenty of staff come in to the library to view the edible books and vote for their favourite. In the afternoon we brought the "books" to the canteen and got down to the serious business of eating the edi-



Ernie was a popular entrant

ble entries. Healthy Ireland sponsored this competition and kindly supplied us with book tokens. Local businesses such as Bijou Restaurant and Howards Way also supported this event and donated prizes.

This year we raised money for [CanTeen Ireland](#) - a charity that supports young people between the ages

of 12 and 25 who are suffering with or recovering from cancer.

~ Marie Carrigan



I feel free: Curious George breaks out



The 'Great Catsby' prepares to dance the night away



A cake is as good as a rest...even in a blue condition!



Lenus 10th Anniversary Event in Dr Steevens'

Open Access Week took place as usual in the third week of October, and this year the NHLKS held a special event to celebrate the tenth anniversary of [Lenus](#), the HSE's Open Access research repository.

Back in 2009 the prototype Hyperion archive (established to preserve the electronic publications of the then Health Boards as they merged



(l-r) Librarians Ann O'Byrne, Elaine Peppard, Martina Kealy, Niamh O'Sullivan, Noeleen Murtagh

to form



Aoife Lawton and Mary Morrissey

the HSE) was launched by the staff of Dr Steevens' Hospital library as a repository for all publicly available health publications and research.

In the decade since, Lenus has grown both in size and prominence. It is now one of the largest repositories in Ireland, with over 30,000 items.

For the anniversary celebration, Regional Librarian Bennery Rickard and National Health Services Librarian Aoife Lawton spoke



Dr Greg Martin and Dr Cora McCaughan

about their early stewardship of the Lenus project, before the keynote speech from Prof. Martin Curley, chair of the HSE's Digital Academy Forum. Prof. Curley spoke about the transformative power of information technology in the health services, citing Lenus as an example of this.

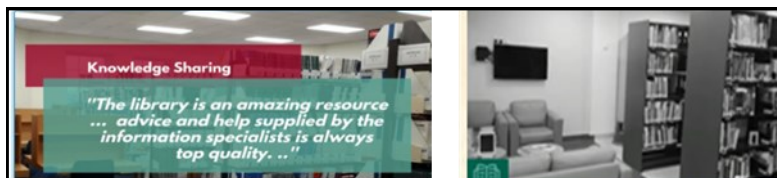


Prof. Martin Curley

Library Ireland Week 2nd – 6th December 2019

HSE libraries countrywide participated in Library Ireland Week, with a variety of events including a Count the Cherubs competition, Edible Book competitions, a Christmas tree competition, fund raisers, and sustainability and information stands.

A great [short video](#) was produced showcasing HSE library facilities, services and resources.



Staff in Sligo University Library organised a Christmas Tree Competition (below) and coffee morning fundraiser to raise funds for the North West Hospice. The library was overflowing with trees as 37 trees were entered into the Christmas tree competition from a variety of departments in the hospital. Everyone enjoyed themselves and funds were raised for the hospice.

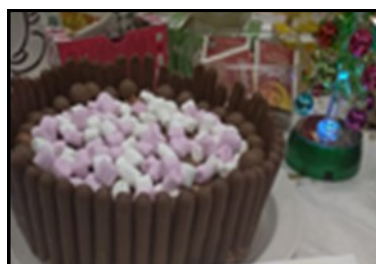
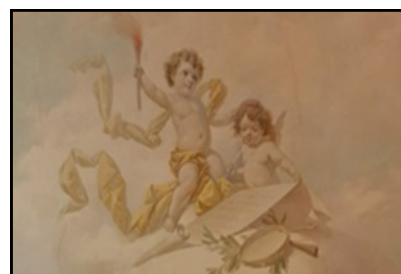


Dr Steevens' Hospital library staff organised a talk by Michael Quirey from the HSE's National Health Sustainability Office, which included the importance of libraries for a sustainable green world.

An information stand was set up in the canteen of St Lukes General Hospital, Kilkenny with infor-

mation about the many services and resources the library services provides.

St Luke's Radiation Oncology Network library in Dublin had two events for #LIW19 - "Count the Cherubs" (right) on the wonderful painted ceiling in the library and 'Complete the slogan "Why libraries inspire you..."', the winning slogan being "A place of boundless knowledge, wisdom and fun only awaiting a reader's thumb".



An Edible Book competition took place in the library in Galway University Hospital which was enjoyed by all. *A Circle of Friends* (left) was the winning cake.



Other moments from the week include a Tree of Knowledge (right) in Mullingar and Tinselgate (far right) in Tullamore.

Pop-up Gaeltacht in Dr Steevens' Library

The pop-up Gaeltacht started out as a Dr Steevens' Library initiative and is running now for a number of years. The ethos of the *ciorcail chomhrá* (conversation circle) is to give people with all levels of the Irish language a chance to actively participate in conversation.



Dr Colm Henry (second from right) with members of the Pop-Up Gaeltacht

On 6th November 2019 Dr Colm Henry, the HSE Chief Clinical Officer was the guest of honour at a special ceremony to celebrate the Irish language which took place in Dr Steevens' library. Dr Henry gave a keynote address as *Gaeilge* and presented a *fáinne* to health service staff who attend a weekly *ciorcail*

chomhrá. A *fáinne* (a badge or pin) is worn to show that you are able to and are willing to speak Irish. They are worn by fluent speakers as well as those just starting out.

The *ciorcail chomhrá* takes place every Thursday from 1.00 – 2.00 pm in the canteen in Dr Steevens' Hospital. It is open to anyone who is interested in speaking Irish and is a good opportunity to meet a broad range of people working across healthcare. If you are interested in joining the *ciorcail chomhrá*, please contact [Bennery Rickard](#), Regional Librarian, Dr Steevens' Library.

Naas Hospital Librarian Lectures in DBS

I was invited by the information skills librarian of Dublin Business School to lecture on information literacy in a medical setting. The talk was delivered to the students of the MSc in Information & Library Management course, which has a heavy focus on practical real-life skills needed for the modern library environment. The school regularly invites external speakers to give real life practical examples of librarians' experiences in the work setting.

I stressed the need for the library service to be as visible as possible and recommended offering to attend education sessions that various medical departments/specialties have in order to present the library service. I emphasised the importance of getting senior management buy-in for the work of the library and creating a library user group in order to create a forum in which to capture users' input on service development.

For the library sessions themselves, I highlighted the need to customise the learning session for the target audience. For instance, in order to engage the doctors and consultants at the Grand Rounds session, it was necessary to have practical



Librarian Ronan Hegarty delivering a lecture to students in Dublin Business School

examples of searching the PubMed database for this high-level audience. I also showed some of the slides that I generally include in teaching sessions. I explained the PICO mnemonic which can be used by health professionals to frame and answer a clinical or healthcare related question and showed a worked example I had presented to the surgery department of Naas General Hospital.

I also gave a very short introduction to the role of critical appraisal in helping staff to systematically examine research in order to judge its trustworthiness and relevance in a particular context.

Finally I imparted some interview tips to the students, who will be entering the job market in the near future. I began by outlining some of the more common interview questions, and some ways of answering these questions. I stressed to the students the importance of picking out 3 or 4 highlights from their academic/work careers, preparing these well and having the flexibility to try and work them into their interview answers. I recommended the STAR interview technique which is an excellent way to help structure answers which helps to keep focus. I also recommended writing down as many interview questions as they can remember directly after the interview as quite a few questions in librarian interviews are repeated. My final tip was to have an intelligent question prepared for the final part of the interview in which the interviewee is given the chance to ask the panel a question.

Libraries and Research in the HSE

On Monday 8th December 2019, the HSE's CEO Mr Paul Reid launched the first ever [HSE Action Plan for Health and Social Care Research](#). The Plan is the work of the Research and Evidence office, led by Dr Ana Terrés (right). As the National Health Library and Knowledge Service is now an integral part of the Research and Evidence office, libraries will have a crucial part to play in embedding and developing the research culture within the HSE. The NHLKS virtual teams will coordinate this work by providing a nationwide knowledge infrastructure, integrating information systems, knowledge brokering, research support and information skills in a single framework. A second report, [Research Activity in the HSE and its Funded Organisations](#), was also launched on the day and illustrates the volume and geographical spread of published research originating in the Irish health services over the last five years. As health service research reaches a crossroads in its development, the library services will be a key partner in the years to come.



BorrowBox: Top 10 Most-Read Titles

As you know, the BorrowBox service and app were launched in libraries around the country earlier this year and have proved a great success with library users. Interestingly mental health and resilience themes predominate, along with some much-needed advice in the subtle arts. Anyone who hasn't already tried BorrowBox can get the necessary information on the [NHLKS website](#). BorrowBox is an excellent resource, whether you're engaged in research or just passing the time on your way to work. A BorrowBox title is borrowed just like a print title, except that you don't have to worry if you forget to take it back to the library!

Title	Author
1. Subtle Art of Not Giving a F...K	Mark Manson
2. In the Psychiatrist's Chair	Anthony Clare
3. Born to Run	Christopher McDougall
4. 21 Days to Resilience	Zelana Montminy
5. Art of Letting Go	Dr Gillian Ross
6. Creativity Rules	Tina Seelig
7. Head Strong	Dave Asprey
8. No-Drama Discipline	Daniel J. Siegel, Tina Pa...
9. Organize Your Emotions, Opti...	Edward Phillips M.D., Joh...
10 Reasons to Stay Alive	Matt Haig