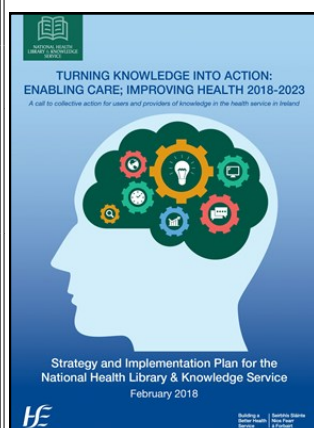


HEALTH LIBRARY NEWS

VOLUME 1, ISSUE 5 SPRING 2018

National Health Library & Knowledge Service sets its sights on turning knowledge into action with launch of its new strategy



"Everyone working in Ireland's health service will access and apply knowledge, wherever and whenever they need it, to deliver the best possible health and care"

That is vision of the National Health Library and Knowledge service (NHLKS) and its new strategy launched on April 27 outlines their ambitious plan to deliver on that vision over the next five years.



From left to right— Stephanie O'Keefe, Tony O'Brien, Ana Terres, Sinead Roche Moore

AN INTEGRATED NATIONAL SERVICE

The National Health Library & Knowledge Service (NHLKS) which has been in operation since 2017 consolidates for the first time the HSE's library and information services. This consolidation sees a move from a regional to a national structure, to deliver the goals outlined in the strategy and implementation plan titled *'Turning Knowledge into Action: Enabling Care; Improving Health'*.



From left to right— Brendan Leen, Bennery Rickard, Nicola Fay, Stephanie O'Keefe, Sinead Roche Moore, Ana Terres, Jean Harrison, Anthony Linnane

At the head of the service is Aoife Lawton, the first National Health Service Librarian who provides an important leadership role for all library and knowledge staff in the public health service. The development of a national strategy for library services is one of the first key pieces of work undertaken by NHLKS and outlines a roadmap for delivery of services to 2023. Speaking at the launch HSE Director General Mr Tony O' Brien paid tribute to Aoife for her 'tireless commitment, vision and drive' and to the HSE library staff who 'have long played an important role in upholding our clinical standards'.



NATIONAL HEALTH
LIBRARY & KNOWLEDGE
SERVICE

SPECIAL POINTS OF INTEREST:

STRATEGY- "TURNING KNOWLEDGE INTO ACTION: ENABLING CARE; IMPROVING HEALTH"

OPEN RESEARCH ADVISORY GROUP

WIKIPEDIAN-IN- RESIDENCE

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A CALL TO COLLECTIVE ACTION

The Strategy; the first of its kind for the Irish health service was commissioned from SMCI Associates, led by Dr Ann Wales on secondment from the Scottish Government. It is the result of over six months of consultation and information gathering exercises including site visits, online surveys, interviews with library staff, key stakeholders, an Advisory Group and an international panel of experts. The strategy and implementation plan is a call to collective action for both users and providers of knowledge to work together in new and innovative ways, using knowledge to meet the changing needs of the health service.

The newly combined NHLKS is just one of the recent changes in the HSE's support for research with NHLKS reporting in to the newly established Research & Development department, which in turn reports into Strategic Planning & Transformation. Dr. Ana Terres, HSE National Lead for Research & Development, speaking at the launch said 'Health research is impossible without health libraries' and noted that the inclusion of NHLKS in research and development is 'particularly good news for the health service'. Directly aligning library and knowledge services to research is both good sense and good practice. Enabling and facilitating research and working in partnership with healthcare professionals engaged in research has always been a core part of library services.



From left to right, Gethin White, Brendan Leen

A PHASED APPROACH

The five year strategy will be delivered in two phases addressing the short and longer term goals of the plan. An initial 2 year period will focus on the establishment of five virtual teams delivering the different strands of the NHLKS service. The virtual teams consisting of;

- Knowledge Search & Summary Service
- Digital Knowledge Service
- Knowledge Broker Service
- Information Skills Development Service
- Network of Library Sites & Resources



Pictured Left to Right: Sinead Roche Moore (Business Manager for NHLKS), Aoife Lawton (National Health Service Librarian), Dr. Ana Terres (Head of Research and Development) and Dr. Stephanie O'Keeffe (National Director Strategic Planning & Transformation).

will be distributed across the existing network of HSE libraries, managed nationally and providing support and services locally. The transition phase is being led by a transition leadership team of senior librarians and managers.

The final three years will focus on implementation and operationalization. Governance of the strategy is being overseen by an executive level knowledge governance and leadership group.

Delivery of this strategy represents the culmination of a significant change management process. A collaborative partnership approach will underpin the five virtual teams and is central to the on-going vision.

ENABLING EVIDENCE FOR HEALTHCARE EXCELLENCE

This strategic plan represents a step change in the design and provision of library and knowledge services in digital and physical environments with an emphasis on convenient, accessible, tailored approaches to mobilising evidence and enabling skills. The strategy lays the foundation for the realisation of a fully integrated service delivered flexibly to enhance evidence and knowledge for the delivery of excellent healthcare. For more on the developments in the HSE Libraries visit www.hselibrary.ie and follow them on twitter [@hselibrary](https://twitter.com/hselibrary)



From left to right, Jean Harrison, Nicola Fay, Marsia Wise

St Conal's Hospital Library, Letterkenny—Refurbishment



Since the end of October 2017, the Library in St Conal's Hospital, Letterkenny, Co. Donegal has been closed due to major construction work.

Thankfully we were able to reopen the Library on Monday 12th February 2018. The majority of the construction work was external to the library and included replacing the existing roof and the rendering of the external walls.

Internally the walls were dry lined and re-plastered, the old sash windows were refurbished and the floor joists

were repaired. The main library and reception area were also repainted and a new carpet was laid. The resulting work has made the library a warmer, brighter and drier place to work and study. Construction work is still ongoing with scaffolding outside the library so it is a work in progress but we are open.



For any information on the library, please contact us on **074 9123729** or email the library at

sch.library@hse.ie



ST LUKE'S RESEARCH ONCOLOGY NETWORK—BOOK CLUB

As part of the Healthy Ireland initiative, SLRON Library established a book club which all hospital staff are invited to join. The library heavily promoted this event as an informal opportunity to discuss literature and make new connections.

Our first book club choice was the New York Times bestseller 'When Breath becomes Air'. This book was posthumously written by Paul Kalanithi, a neurosurgeon who sadly died in 2015 aged 37, after being diagnosed with terminal cancer a year earlier. His memoir is a deeply honest, poignant account of living with the knowledge that one's death is imminent.

Our first meeting took place on a cold November evening in a cosy pub close to St. Luke's Hospital. It was fantastic to see a mix of staff from different departments come along to this event: a physicist, a medical scientist, a speech and language therapist, a physiotherapist and a librarian (of course!) were in attendance. We had a lively discussion about the book which really opened up many questions about the meaning of life. At times we sounded like wise philosophers huddled around a table. There has been huge interest in our book club and a demand for it to continue on a regular basis. Our second book club meeting took place in January 2018.

'When Breath becomes Air' by Paul Kalanithi is available to borrow from SLRON library. This book was shortlisted for the 2017 Wellcome Book Prize. For further information on setting up a library book club please contact marie.carrigan@slh.ie



National Health Library and Knowledge Service | HSE South



New Resources 2018



We are delighted to advise that the UpToDate point-of-care clinical reference resource is now available via the library service throughout the HSE South.

About UpToDate

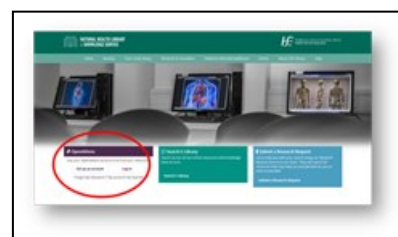
UpToDate is an evidence-based, physician-authored reference tool to help answer clinical questions and improve patient care. UpToDate includes:

- evidence-based medical content that is researched, created, and continually updated by expert physicians
- summaries and treatment recommendations for over 10,500 topics in 23 specialties
- “Practice Changing UpDates” highlighting critical research that changes how you treat patients today
- “What’s New” summaries of important new findings by specialty
- medical calculators
- patient information covering over 1,500 topics
- a drug database of more than 5,600 unique drug entries including adult, and paediatric drugs and a drug interactions tool that provides graded drug interactions information

UpToDate is available via your OpenAthens account and via mobile app. See our [User Guide: UpToDate](#) for more information.

How do I access library resources?

[Click HERE](#) for details of how to set up your OpenAthens library account. Once set up, go to www.hselibrary.ie and sign into your OpenAthens account using the left-hand panel. Select RESOURCES.



If you have any questions or access difficulties, please contact your local HSE South library for assistance: <http://hselibrary.ie/category/your-local-library/>.

Other Resources 2018

Other resources available in 2018 include:

Search eLibrary: A simple search engine to search many of our online resources simultaneously or to locate a specific book or journal. A good place to start your search ...

See our [UserGuide: Search eLibrary](#). Note: this search engine replaces Ebsco Discovery from 2018.

Journals: 5,000 electronic journals available in HSE South. Access to current full-text content for many leading journals. See our [UserGuide: Search eLibrary](#).

BMJ Journals: Online issues of *BMJ* and other journals by BMJ Publishing.

BMJ Learning: Short, interactive medical education modules to help build your CME/CPD portfolio.

BNF and BNF for Children: Continually updated, practical guidance on prescribing, dispensing and administering medicines.

CINAHL: Core database: nursing, midwifery and 17 health and social care disciplines.

Clinical Key: A medical e-library by Elsevier Science with all 500 Elsevier medical journals, 1,000 medical reference books, 9,000 clinical procedure videos ... and more. Includes *Lancet*.

Cochrane Library: Core resource for evidence-based medicine with systematic reviews of the effects of healthcare interventions.

MEDLINE: Core database: medical sciences.

Royal Marsden Manual: Clinical procedures relating to all aspects of nursing care.

UpToDate: A point-of-care clinical reference tool to help answer clinical questions and improve patient care.

Wiley Medicine and Nursing Collection: Online issues of 350+ leading journals from Wiley Publishing including *Journal of Advanced Nursing* and *Journal of Clinical Nursing*.

See our [Short Guide to Online Resources \(South East\)](#) or [Short Guide to Online Resources \(South West\)](#) for more information.

Contact Us

Contact your local HSE South library for assistance: <http://hselibrary.ie/category/your-local-library/>.

For all the most recent updates follow us on Twitter @hselibrary



WIKIPEDIAN-IN-RESIDENCE

The HSE National Health Library and Knowledge Service (NHLKS) are delighted to announce a joint partnership with the National Doctors Training & Planning (NDTP). This partnership will introduce an innovative initiative involving the first ever healthcare Wikipedian-in-residence programme.



What is a Healthcare Wikipedian-In-Residence?

A Healthcare Wikipedian-in-residence is a doctor who will take up temporary residence in a HSE or health science library with the task of updating key healthcare topics on the global knowledge platform Wikipedia.

The doctor will have access to an internet-based computer and a quiet space to concentrate on updating topics.

How are topics selected?

The Wikipedian will select topics (together with clinicians, librarians and other health and social care professionals in the hospital) that are relevant to the critical areas of care in that care environment.

Who will benefit?

Patients and service users will be the ultimate beneficiaries of this initiative. The quality of information and speed of delivery will be seamless through the easily accessible Wikipedia interface. Secondary beneficiaries will be healthcare professionals who may seek to reference a topic or check for an update on the latest information about a condition or upcoming research in a clinical area.

Why Wikipedia?

Wikipedia is an openly accessible knowledge platform with a global reach. Wikipedia is the 5th most popular website in the world, with more than 40 million articles in over 290 languages. There is evidence that it “amplifies the diffusion of science” (Teplitskiy 2017), enhances medical education (Azzam 2017), and may be more effective than highly-regarded resources such as UpToDate (Scaffidi 2017). Advocates argue that Wikipedia has the potential to promote global health (Heilman 2011) and revolutionise peer-reviewed research (Tennant 2017).

Proponents urge healthcare workers to contribute to Wikipedia in the interests of public health and social justice (Shafee 2017), suggesting that editing articles should receive academic recognition and indeed that it should be “part of everyone’s job” (STAT 2017).

Hill 2013). Internet health information has long been flagged as a potential threat to the clinician-patient relationship (Murray 2003).

How will we know that Wikipedia articles are biased-free and evidence based?

While it is praised as the epitome of free and open-access information, it has given rise to hoaxes and biased articles. Worryingly, its community of editors is decreasing steadily (Heilman 2015) and just 15% of contributors are women

We know that patients and healthcare workers rely on Wikipedia - this will not change. This partnership will improve the quality of Wikipedia healthcare articles by having a dedicated Wikipedian with the relevant research and writing skills to ensure topics are updated using an evidence based approach.

What makes this an innovative initiative?

Ireland will be the first country in the world to establish a Healthcare Wikipedian-in-Residence (WiR). This is an innovative approach as it brings together a multidisciplinary team - doctors, librarians and other healthcare professionals who work at the frontline of acute care, delivering patient care to the people of Ireland. It makes use of our existing hospital library infrastructure and brings knowledge to the forefront of patient care.

This innovative programme would reinforce the HSE's commitment to free and open access to healthcare information.

Where else have there been Wikipedian-in-Residence programmes?

There have been more than 140 successful Wikipedian-in-Residence programmes across the world, including:

The British Museum
The British Library
US National Archives
Leiden University
Swiss National Library
Harvard University
UNESCO
University of Edinburgh
Wellcome Library
Oxford University



Pictured left to right, Jared Gormly (Business Manager NDTP), Sinead Roche Moore (Business Manager, NHLKS), Dr Conor Malone (NDTP), Rebecca O'Neill (Project Coordinator at Wikimedia Community Ireland), Dan Garry (Senior Product Manager, Editing, Wikimedia Foundation)

What will the Wikipedian in residence deliver?

- Provide outreach to librarians and clinicians to promote safe and effective use of Wikipedia
- Engage with healthcare staff and students to encourage them to edit and improve Wikipedia articles
- Organise local and national edit-athons
- Undertake research on the use and impact of Wikipedia on healthcare in Ireland

What is the HSE National Health Library & Knowledge Service?

NHLKS is a consolidation of HSE libraries and library staff working together as a national team to deliver evidence informed healthcare to improve patient and service user outcomes. The NHLKS has recently launched its first five-year strategy. A key enabler of the strategy is working in partnership with other stakeholders and this initiative with the National Doctors Training & Planning Unit is a great example of how partnerships work to turn knowledge into action.

Where can I find out more?

Please check our Twitter accounts for updates @hselibrary and @DrConorMalone and our website <http://www.hselibrary.ie> and <https://www.hse.ie/eng/staff/leadership-education-development/met/>

UPDATE ON HSE OPEN ACCESS RESEARCH ADVISORY GROUP

The HSE Open Access Research Advisory Group provides a governance framework for Open Access publication in the HSE in line with national policy. It acts as a platform for exploring the development of Open Access research and provides governance for Lenus, the Irish health repository.



The group held a facilitated workshop in January to develop strategic goals and an action plan for the coming year.

The HSE library has been a driver in the development of Open Access processes, was instrumental in the drafting of the HSE's statement on Open Access which was adopted in 2013 and through Lenus continues to be central to showcasing Open Access research.

With the Open Access and Open Research climate changing rapidly at national level, notably with the establishment of the National Open Research Foundation (NORF) and at EU level with Open Access requirements of Horizon 2020 funded research the advisory group aimed to refine the vision for Open Access in the HSE.

The vision identified by the group is to build toward '*A national and integrated approach to increase publication of Open Access research which supports health service researchers and enhances the quality of patient care.*'



Members of the HSE Open Access Research Advisory group at the January workshop – pictured left to right; Mark White, Laura Rooney Ferris, Aoife Lawton, Sinead Roche Moore, Sinead Fitzpatrick, Sara McAleese, Mary Morrissey



Left to right; Sinead Roche Moore, Sinead Fitzpatrick, Sara McAleese, Aoife Lawton, Mary Morrissey

Members of the HSE Open Access Research Advisory group at the January workshop

In light of the changing national Open Access landscape the group workshop focused on developing a one-year action plan for the advisory group. Some intended outputs defined in the plan include:

- Building and expanding the Open Access network nationally
- Completing a benefits realisation for Open Access in the HSE
- Increasing uptake and buy-in of Open Access
- Increasing HSE affiliation on research
- Ensuring support for practice-based research
- Promoting Lenus as a showcase for OA research

This action plan acts as a foundation for the ongoing development of a new HSE policy for Open Access.

Congratulations to the winner of our Survey competition!

Sheila Sheridan, Senior Physiotherapist based in Mayo filled out our Survey which helped us to develop our Strategy, *“Turning Knowledge into Action, Enabling Care, Improving Information”*.

Big thanks to all who took our survey and to Wolters Kluwer for sponsoring the survey by providing a Samsung Galaxy Tablet as the prize.



GETTING TO KNOW THE NEW BUSINESS MANAGER– SINEAD ROCHE MOORE

The National Health Library and Knowledge Service would like to welcome our new Business Manager, Sinead Roche Moore who started with us in January 2018. Welcome to the team, Sinead!



Tell us a little bit about your career to date:-

I have worked for 30 years, (this May) in a wide number of areas across Acute, Community, and now in the corporate HSE settings as Business Manager for the National Health Library and Knowledge Services. During those years I have been instrumental in on-going developmental and transformational change projects throughout my areas of work. I have recently completed my MSc in Leadership and I focused my studies in the area of a continuous quality improvement in one of the National Screening Programmes, BreastCheck. The aim was to increase motivation, reassurance and support for service providers with the intention of providing high quality health outcomes and better satisfaction for service users who are deaf/hard of hearing.

Describe your new role

I have taken up the post as Business Manager at a very exciting time for the HSE library services with the launch of its 5 year strategic plan in February of this year, “*Knowledge into Action: Enabling Care, Improving Health 2018-2023*”. I will be responsible for business and financial processes overseeing the implementation of the new structure. Changes are inevitable with the implementation of this strategy and the journey ahead will not be without its challenges but I hope to rely on my strong leadership, on-going engagement and networking skills to bring about this unique opportunity to shape the future of the HSE National Library and Knowledge Service with this strategic change.

Have you attended any Conferences this year,?

Yes, both myself and the National Health Service Librarian, Aoife Lawton, presented at the Health Science Library Group (HSLG) Annual Conference this year. This conference is committed to empowering all members to excellence in the field of information management and by doing so, advancing health for all. Our presentation was about Leading Change and focused on the first National Strategy for the newly consolidated Library & Knowledge Service highlighting the path travelled so far and the journey ahead.

Tell us a little about you and your interests

When I am not working, my life outside is equally as busy with 5 adult children,, all of which bar one, is still living at home, so as you can imagine my negotiating, engagement and leadership skills are applied and challenged on a daily basis at home. My hobbies include circuit training and golf when weather and time allow. I also enjoy singing and have recently travelled to Lourdes as a member of the Dublin Diocesan Choir. My favourite book is *The Seven Habits of Highly Effective People*, by Stephen Covey.

DR. STEEVENS LIBRARY CELEBRATES - LOVE LIFE – LOVE WALKING DAY

Following on from the success of our **Love Life – Love Walking Day 2017** the staff of Dr. Steevens' Hospital got the runners out and took to the road with great energy and enthusiasm. Dr. Steevens' Library arranged this event and the library was the meeting point, where we received Healthy Ireland goodies and pep talks galore. We kicked off our walk with an impromptu performance of [*"I'm Walking on Sunshine"*](#).



Deirdre Duggan, Melissa McGuinness, Ben-nery Rickard and Marie O'Sullivan

Helen Stokes (Dublin Midlands Hospital Group) put us through our paces with some warm up exercises. Sarah McCormack (HI) launched the walk wishing us well and Marie O'Sullivan (HR) spoke about HSE Values in Action, encouraging us to walk and talk to a new colleague on our journey. Ben-nery Rickard (NHLKS) shared some fun facts about walking (evidence based of course), such as ***"walking sideways burns up 78% more calories than walking forward"***.

Braving the elements, as it was a soft day we took the Slí na Sláinte route from Dr. Steevens' Hospital to the back gate of Kilmainham Hospital and back again. Thirty five staff turned up on the day, with people from all walks of HSE life - pun definitely intended.

We were not alone; this year hundreds of HSE staff collectively walked the length and breadth of Ireland during the **HSE's Love Life – Love Walking Day**. Our colleague Dymphna McGettigan participated in the walk organised

by HSE Promotion and Improvement, HSE Primary Care, HSE Ambulance Service and South Dublin County Council.

But why....?

The WHO confirm that physical inactivity has been identified as the fourth leading risk factor for global mortality (6% of deaths globally). According to the 2018 [Physical Activity Guidelines Advisory Committee Scientific Report](#), (U.S.) physical activity is a "best buy" for public health. Not to mention our own [National Physical Activity Plan](#) (2016) aiming to get at least half a million more Irish people taking regular exercise within ten years. The evidence is clear, so let's get walking!

By hosting this workplace event Dr. Steevens Library supports the HSE's commitment to improving staff health and wellbeing. As a result we will also be organising a group to participate in the [HSE Steps Challenge](#) 23rd April – 27th May 2018.

#Hilovewalking

@hselibrary

#drsteevenslibrary

ben-nery.rickard@hse.ie



Dr. Steevens' Hospital staff gather in the library before setting off

Need help finding your way around the library website?

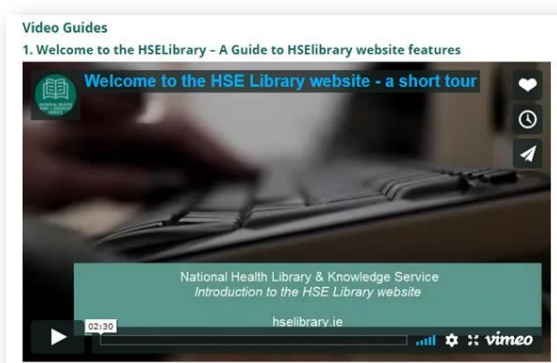
If you are having trouble finding your way around the HSE Library website or need help getting started with basic library electronic resources, have a look at the short video guides we've developed.

The video guides are located in the help section of the website and aim to help you navigate the national electronic library resources.



Produced by the Systems Librarian in Dr Steevens' Library, these short videos demonstrate the key features of the website, show you how to activate and access your Athens account and how to search for journals through the e-library tool.

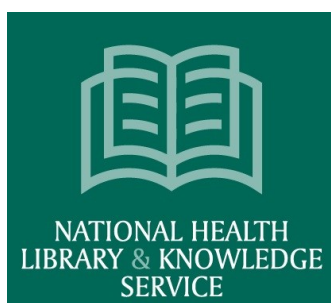
More video guides are planned as we expand the range of nationally available electronic resources so keep an eye on the help page.



KNOWLEDGE FOR HEALTH

WE'RE ON THE WEB!

WWW.HSELIBRARY.IE



HEALTH SERVICE
EXECUTIVE LIBRARY
SERVICES

National Health Service
Librarian
Rm. 2.58, Dr. Steevens' Hospital
Dublin 8.



GET IN TOUCH

Copy Date for next issue

If you would like to include items in the next edition please get in touch by 31st July 2018

