

HEALTH LIBRARY NEWS



VOLUME 1, ISSUE 4 WINTER 2017

2018 TO BE A YEAR OF 'FIRSTS'

In the final issue of 2017 of Health Library News we highlight some of our achievements for the year. We would like to wish all of our library members and colleagues a **very happy Christmas and peaceful New Year.** We thank you for your support throughout the year. We look forward to welcoming you back after the break and continue to support you in professional development, learn-

ing, education and evidence informed practice for patient care. **2018 will be a year when of firsts.** The national library and knowledge service will produce its first 5 year strategy and all library services in the HSE will be implementing a common national library management system. This means that users will be able to find print and electronic materials including books

and journals cross all HSE libraries in one simple search. You can also read about the HR Coaching conference and highlights from other events and activities being provided by HSE libraries.



HSE Libraries are developing a Strategy. Tell me more?

SPECIAL POINTS OF INTEREST:

- *HR Coaching Conference*
- *HSE Library Strategy—Have your say*
- *National Patient Safety Conference*

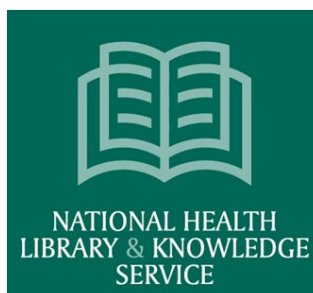
SURVEY & WORKSHOPS TO INFORM LIBRARY STRATEGY—HOW TO GET INVOLVED

Take part in this anonymous survey <https://www.surveymonkey.com/r/HSEHKLKserviceusers> and enter a prize draw to win a Samsung Galaxy Tablet* Register for one of our consultation workshops, taking place:

- Tuesday 23rd January 2018 in Dublin - [Click here to book Dublin](#)
- Wednesday 24th January 2018 in Galway - [Click here to book Galway](#)

What to know more? Visit

<http://www.hse.ie/eng/staff/Resources/library/librarystrategy.html>



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LIBRARIANS SEEN AS KEY TO EVIDENCE BASED PRACTICE



Top Row (Left to Right) **Brendan Leen** and **Gethin White** pictured on the top left hand row were both facilitators for the Department of Health's National Patient Safety Office and National Clinical Effectiveness Committee's three day event at Dublin Castle on Evidence Based Practice.

A three day workshop on Evidence based Practice was held in Dublin Castle on November 14th - 16th



maryday (mmorrissey) @marycday · Nov 15

#EBP2017 @NCECIreland @hseNCCP @aalawton @carlheneghan @dnunan79

Prof Heneghan - When conducting a Systematic review, a very important person to have on the group is an information specialist/ librarian! To support on addressing duplication of articles ,searching and lots more.



2017 with 50 participants from across the health service. Trainers came from the Centre for Evidence based Medicine in Oxford and the HSE, including 2 HSE librarians Mr Brendan Leen and Mr Gethin White. Feedback from the course was very positive *"Excellent workshop, would recommend it to everyone. Thanks to the wonderful facilitators, my new role models"*.

"Brilliant workshop. One of (if not) the best I have ever done".

Materials from this workshop are available on the CEBM website <http://www.cebm.net/>

A NEW STRATEGY FOR A NEW NATIONAL HEALTH LIBRARY & KNOWLEDGE SERVICE

WHAT IS the National Health Library & Knowledge Service (NHLKS)?

The NHLKS is made up of a national team of library staff based in over 30 HSE libraries throughout Ireland. The service now reports into Research and Development and is strategically aligned under this umbrella.

WHO is the National Health Service Librarian?

Aoife Lawton was appointed to this position in December 2016. Aoife is general manager for the national service and any **national** enquiries should go directly to her office. The first task in 2017 was to transfer all staff into a national structure, a key task for 2018 and the years ahead will be producing a strategy that meets the needs of a changing health system and workforce.

WHY does the NHLKS need a strategy?

The strategy is required to set the direction of travel for library and knowledge services which is fit for purpose, relevant and meets the demands of the evolving health service.

HOW can I get involved?

You can take part by completing our online survey [HERE](#).

It's completely anonymous and will take just 10 minutes to complete. You also have the option of being placed in a draw to win a computer tablet!

WHAT else?

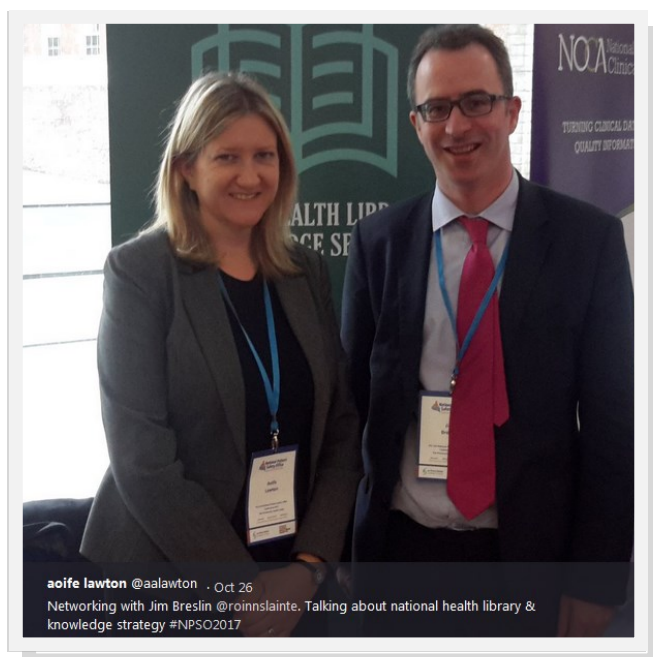
Please register for one of our two consultation workshops:

- Tuesday 23rd January 2018 at the Ashling Hotel Dublin – [Click here to book Dublin](#).
- Wednesday 24th January 2018 at Merlin Park in Galway – [Click here to book Galway](#).

For all the most recent updates follow us on Twitter



@hselibrary



The second annual National Patient Safety Conference was held in Dublin Castle, 25-26th October. Aoife Lawton, National Health Service Librarian is pictured here (left) with Jim Breslin, Secretary General at the Department of Health discussing the library strategy.

A big ticket item where libraries can add significant value to the health service is in the area of research. Research and evidence informed practice which enables better and safer healthcare is a key consideration for the forthcoming library strategy.

NATIONAL HR COACHING CONFERENCE

Niall Gogarty HSE National Human Resources, Leadership Education & Development (pictured below) welcoming attendees to the second national coaching conference in Dublin Castle in November.



Kevin James pictured left, addressing attendees



A selection of relevant books for coaches and managers captured above all available from HSE Libraries

HSE National Human Resources Coaching Conference for Internal Coaches

Guest report by Jacqueline Connolly, National Human Resources Division

Following the inaugural National Coaching Event for Health Service Executive Internal Coaches which was held in May of this year, the HSE National Human Resources Division, Workplace Relations Unit, Staff Development Section held a 2nd National Coaching Conference on 27th November 2017.

These events were held as part of the Coaches Continuous Professional Development (CPD). The event was accredited by the International Coaching Federation (ICF) and Coaches who attended can apply for seven CPD points.

The event which took place in the Bedford Hall Suite in Dublin Castle which was well attended by ICF accredited Coaches from around the country. The event was opened by Mr Niall Gogarty, General Manager, National Human Resources, Workplace Relations Unit.

The theme for the event was entitled “The Growth Mind-set Coach” and focussed on providing new tools and knowledge to the coaches attending.

Some of the key areas that were covered included:-

- Gaining insight into the world’s most scientifically validated framework for measuring EQ (Emotional Intelligence) Leadership,
- Solution Focussed Coaching: A direct route for developing EQ
- Solution Focussed Coaching Tools: Mastering the knowing doing gap.

The event provided a forum for the Coaches who attended to add to their portfolio of coaching skills and knowledge and gain new ideas for their coaching practice.



A review of the evaluations from the day took place which indicated that attendees thoroughly enjoyed the coaching conference and it proved to be very positive and beneficial for everyone involved.

See link to stellar story created on the day <https://steller.co/s/7dhtwEWpNLs>.

For further information on coaching please contact:

HSE Human Resources Division

National Workplace Relations Unit

Staff Development Section

Bective Street

Kells Co. Meath A82 NX32

Email: hr.staffdevelopment@hse.ie

#EvidenceInformedHealthcare

What is this campaign about?

The HSE NHLKS has led a national campaign highlighting the role of health science libraries and librarians as enablers of evidence informed healthcare. This was initially a 6 month campaign which was launched at the HSE Leadership Masterclass in April.

What is the outcome of the campaign?

Evidence Informed Healthcare Charter

A foundation document has been the co-production of an EIH charter (available online).

To date, over 200 people have signed the charter, the bulk of signatories are healthcare professionals. This demonstrates the recognition of the role of librarians by healthcare professionals as enablers in this movement.

Raising Awareness

Another key outcome has been raising awareness about the role of evidence informed healthcare in patient safety, access to quality evidence based resources via health libraries and how library staff can work with multidisciplinary teams to deliver a better and safer health service.

Building our own Evidence

One of the tasks set out for the team was to build our own evidence, in other words, to practice what we preach when it comes to demonstrating the effectiveness of library services in enabling evidence informed healthcare. To this end, 12 case studies from 5 libraries have been collated as well as 18 surveys from a further 4 libraries. All of the evidence is available on the [HSLG website](#).

Who is involved in the campaign?

There is a core campaign team made up of healthcare professionals from across the health service, patient representatives, the National Patient Safety Office, librarians from the HSE as well as the broader health service, with key representation from our professional Library Association of Ireland via the Health Science Libraries Group.

What's next for the campaign?

The outcomes of the campaign will be used to inform the national strategy for health library services. The campaign is a key enabler and vehicle for implementation of the strategy.



HSE Open Access Research Awards 2017

Residents in Irish dementia and mental health facilities may be spending over 80% of their time sedentary and unengaged^[i], according to the winning entry of the HSE Open Access Research awards, which took place today (Friday, 8th December 2017), in Dr Steevens' Hospital.

The article entitled *"Capturing interactive occupation and social engagement in a residential dementia and mental health setting using quantitative and narrative data"*, by Mark Morgan Brown, outlines a method of benchmarking, analysing, and monitoring levels of social engagement and interaction of occupants in residential facilities.

The study, which observed activity in communal areas of an Irish nursing home, showed that levels of activity and engagement were low and pointed to changes like focusing on social engagement of residents and the need for adequate staff time and training to counteract low interaction levels.

The award winning paper was published in the journal *Geriatrics* last year.

The HSE Open Access Research awards, now in their fourth year, celebrate the work of practitioners and researchers working across health and social care disciplines in Ireland and publishing in open access format. The open access publication model operates on the principle that research, particularly where it is publically funded, should be openly accessible without the need for costly subscriptions.

Award winners represented work in mental health, quality control, national clinical programmes and cancer care. Submissions to the awards demonstrate the broad depth and range of research activity taking place across the Irish Health sector.

The increasing availability of Irish health research in Open Access doesn't just benefit authors with increased dissemination and citation (a 2016 Study by Archambault linked ^[ii]Open Access publication to an increase of up to 50% in citation rates over subscription accessed journals). Open access also facilitates public access to current and high quality research empowering patients and families to be more informed about their health and treatment paths.

Speaking at the awards ceremony **Dr Ana Terrés**, the HSE's recently appointed Head of Research and Development, highlighted the importance of open access publishing as a key to increase impact; ***"The first step to achieve impact is to make the research outputs as visible and accessible as possible. The overall impact of health research is wide reaching not just in economic terms but also in social terms; as it contributes to reduce health inequities, improvements in public health, life expectancy, prevention of illnesses and quality of life – so we need to make every effort to ensure our publications are made available to the entire world, not just to those who have the capacity to pay for the journal subscription fees."***

At the heart of Irish Open Access health research is Lenus, the Irish health research repository which has been in operation for eight years and has become the premier showcase for Irish health research. Dr Terrés praised the role of Lenus as a tool that plays a critical part in the process of communication of knowledge, and encouraged researchers at all levels to use this open access repository to capture and disseminate Irish Health research.

HSE OPEN ACCESS RESEARCH AWARD

(continued from Page 7)



Mary Clare O'Hara (above left) pictured with Dr. Ana Terres. Winner of National Clinical

Colum Dunne, accepting the award on behalf of Suzanne Dunne in the Acute Hospitals category.



Alison Turner (above right), Winner National Cancer Control Programme

Brendan Leen (below right) accepting the award on behalf of Dr. Mark White, in the Quality Improvement Category.



The winners are:

In the Mental Health category: **Conor O'Neill**, for his paper "STRESS-testing clinical activity and outcomes for a combined prison in-reach and court liaison service".

In the Quality Improvement category: **Mark White**, for his paper "Healthcare Quality Improvement and 'work engagement'".

In the Primary Care category: **Clare Lewis**, for her paper "A community virtual ward model to support older persons with complex health care and social care needs".

In the Acute Hospitals category: **Suzanne Dunne**, for her paper "Benefits of post-operative oral protein supplementation in gastrointestinal surgery patients".

In the Health and Wellbeing category: **Kevin Cradock**, for his paper "Behaviour change techniques targeting both diet and physical activity in type 2 diabetes".

In the Clinical Strategy and Programmes category: **Mary Clare O'Hara**, for her paper "Formation of a type 1 diabetes young adult patient and public involvement panel to develop a health behaviour change intervention".

In the National Cancer Control Programme: **Alison Johnston**, for her paper "Targeting breast cancer outcomes-what about the primary relatives?"

And the overall winner of the 2017 HSE Open Access Research Awards is:

Mark Morgan Brown, for his paper "Capturing interactive occupation and social engagement in a residential dementia and mental health setting using quantitative and narrative data".

LIBRARIAN KEY CONTRIBUTOR TO HEALTHY IRELAND CALENDAR

HSE and Healthy Ireland have teamed up with the Irish Independent newspaper to partner with them on their annual high quality wall calendar this year. The calendar will be distributed inside about 150,000 copies



of the Irish Independent paper on Saturday 16TH December.



Dymphna McGettigan, (pictured above) HSE librarian assisted with the compilation of the calendar, including key dates for 2018.

GREAT SUH LIBRARY BAKEOFF RAISES €700 FOR HOSPICE



Sligo University Hospital Library

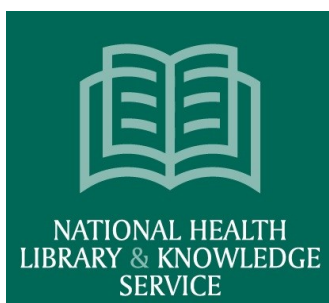
In December staff at SUH held a Library Week with competitions including The Great SUH Bakeoff and a coffee morning to raise money for the North West Hospice and this brought many to the Library who might not otherwise use us. Tempting entries are highlighted above showcasing talented bakers in Sligo.



Aoife Lawton pictured (Left) with Grace Hillis at the entrance to Dr. Steevens Hospital promoting the #EvidenceInformedHealthcare national communications campaign. Grace worked as librarian for the Daughters of Charity for many years and has moved sector to public libraries. She has been an advocate for health science librarians and our role in enabling evidence informed healthcare in the intellectual disability sector. We wish her every good luck in her new position and thank her for her contribution to the Irish health library sector..

KNOWLEDGE FOR HEALTH

WE'RE ON THE WEB!
WWW.HSELIBRARY.IE



REPAIR WORKS TO THE
 LIBRARY AT **ST. CONAL'S
 HOSPITAL, LETTERKENNY** ARE
 ONGOING. WE HOPE THE
 LIBRARY WILL REOPEN IN THE
 NEW YEAR. CONTACT [PAMELA
 O'CONNOR](#) FOR ANY QUERIES

HEALTH SERVICE
 EXECUTIVE LIBRARY
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National Health Service
 Librarian
 Rm. 2.58, Dr. Steevens' Hospital
 Dublin 8.



GET IN TOUCH

Copy Date for next issue

If you would like to include items in the next edition please get in touch by emailing the library by **March 1st, 2018**