

# HEALTH LIBRARY

VOLUME 1, ISSUE 2 SUMMER 2017

## JOINT INTERNATIONAL CONGRESS OF MEDICAL LIBRARIANSHIP & EUROPEAN ASSOCIATION OF HEALTH INFORMATION LIBRARIES HELD IN IRELAND

In the second issue of Health Library News we bring you news of a HSE library staff engagement day, a four nations knowledge exchange, updates from around Ireland and progress being made in our #evidenceinformedhealthcare campaign.

You can also read about the Joint International Congress of Medical Librarianship & European Association of Health Information and Li-

braries held in Ireland for the first time in June. 420 delegates from over 33 countries attended. The conference was organised by the



Health research Board and the

scientific programme was lead by Aoife Lawton. Keynotes included Richard Corbridge & Dr. Mark Murphy. For the most up to date news, follow @hselibrary on Twitter.



### SPECIAL POINTS OF INTEREST:

- *Library Staff Engagement Day*
- *ICML-EAHIL International conference*
- *Ireland-UK Librarians knowledge Exchange*
- *New HSE Library Facilities*

HSE libraries are enabling evidence informed healthcare? Tell me more!

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## LISTEN TO THE OPENING SPEECH BY AOIFE LAWTON, HSE NATIONAL HEALTH SERVICE LIBRARIAN





## Evidence Informed Healthcare



Dr. Jerome Coffey (left, Director of NCCP) gets in the frame with HSE librarian Brendan Leen: the "library provides essential support for NCCP clinical guidelines"

hselibrary.ie @hselibrary · May 24  
Eibhlínn Connolly & Sinead Donohue @roinnslaiste CMO office "librarians provide digests of evidence" #EvidenceInformedHealthcare @RCPI\_news



#NMValues Joan Donegan NMPDUNE @hselibrary is integral to building research capacity #EvidenceInformedHealthcare



## NATIONAL COMMUNICATION CAMPAIGN HIGHLIGHTS HOW LIBRARIANS & LIBRARIES ENABLE #EVIDENCEINFORMEDHEALTHCARE

This campaign was launched at the HSE Leadership Masterclass in April. Librarians are asking leaders in the Health Service to support the campaign by saying how they think libraries and librarians enable evidence informed healthcare. A few of the quotes are captured below. This campaign is being run in conjunction with the Library Association of Ireland's Health Science Libraries Group and key stakeholders across the service, including representatives from the Department of Health, managers, clinicians, nurses and midwives, health and social care professionals and patient groups.

The campaign is in direct response to feedback received about the lack of awareness in the health services about library services. The aim of the campaign is to highlight the **role of health libraries in the patient safety agenda**. For more information please visit your nearest HSE library and support our campaign by getting in the frame. Further information is available from:

<http://www.hse.ie/eng/staff/Resources/library/Evidence-Informed-Healthcare/> contact [Aoife Lawton](#), National Health Service Librarian

### How we enable evidence informed healthcare

- Make a difference to patients lives by providing research articles to doctors, nurses & health professionals with tight deadlines
- Answer complex research questions to inform decision making for patients
- Find balanced, unbiased, valid information to aid decision making
- Capture knowledge for improved team performance
- Deliver Healthy Ireland initiatives through nationwide network of libraries
- Ensure managers are up to date with the latest evidence
- Carry out robust, reproducible searches underpinning national clinical guidelines

#hsemasterclass Shelia Sugrue Mary Jackson Lib's provides the best source for EBP #EvidenceInformedHealthcare





Thanks to [@MauraGFlynn](#) for a fantastic session on EBM, research & using library resources wt Midlands Ambulance Journal Club [@AmbulanceNAS](#)



[#HSEMasterclass](#) [#evidenceinformedhealthcare](#) PalmConnolly librarians are a fantastic resource for research HBS Merlin Park



[@rosari\\_mannion](#) "amazing service, librarians enable research for workforce strategies" [#evidenceinformedhealthcare](#)

[#HSEMasterclass](#) support [@hselibrary](#) you've been framed! [#EvidenceInformedHealthcare](#)



Photo [left]: Pamela O'Connor, Librarian with Tuomas Laaksolinna from UpToDate.

## UPTODATE AT LETTERKENNY

*Report by Pamela O'Connor, Librarian at St Conal's Hospital, Letterkenny*

UpToDate is now available to all HSE staff via the library homepage <http://www.hselibrary.ie/northwest>. Tuomas Laaksolinna from UpToDate visited Letterkenny university hospital in April to offer training on the new point of care tool. In the morning, an information desk was set up outside the hospital canteen to raise awareness of UpToDate. Two interactive training sessions, which were open to all staff, took place in the afternoon. After the training sessions staff were able to register for UpToDate accounts.



## The view from EAHIL & ICML 2017 – from an EAHIL first-timer!

*Guest Post by Caitriona Lee, Reader Services & Reference Librarian, Library & Information Service, Our Lady's Children's Hospital, Crumlin, Dublin 12.*

The venue was Dublin Castle, the topic was librarianship and the coffee was strong! Thanks to a bursary from the Health Science Libraries Group, I was attending the library event of the year and it absolutely lived up to the hype!

The theme was ***Diversity in Practice: Integrating, Inspiring & Innovative*** and this was borne out not only in the range of speakers and topics, but also in the range of librarians attending – there were solo hospital librarians, systematic review teams, consumer health professionals, embedded librarians, knowledge management experts, researchers, teachers, facilitators, every permutation of the profession was there!

The conference opened on the 14<sup>th</sup> with a welcoming speech by Aoife Lawton on the topic of visibility and vision – vision to anticipate and manage the inevitable changes coming and visibility (for both libraries and librarians) to make our organisations aware of what we can do for them! Maurella Della Setta, the current President of EAHIL, welcomed us to EAHIL + ICML. Hamish Sinclair of the HRB spoke to us, followed by Michelle Kraft (of [www.kraftylibrarian.com](http://www.kraftylibrarian.com)) who reminded us that disruption is inevitable, can present useful opportunities and can be embraced instead of feared!

I attended the workshops and paper presentations from the 14<sup>th</sup> to the 16<sup>th</sup> and it was all systems go from the Wednesday morning – meeting librarians I knew from real life and putting faces to names I only knew from online! There were attendees from 33 countries, and all were bringing their expertise, either to present or to share informally.

I attended a range of search skills workshops, on how to carry out searches in an efficient and accurate manner and also on how to teach search methods. A great strength of these workshops was how relaxed and open they were – we were participants and contributors rather than observers! A 'flipped classroom' approach was used for some sessions, so on the day we had time to discuss what we had learned from the exercise.

***ICML-EAHIL Joint  
International  
Conference***

***Dublin***

***12-16 June 2017***



Alongside the workshops, parallel papers were presented on a huge variety of topics – no invisible librarians here, as these professionals are active and involved across their organisations! From creating a whole new library in Limerick, to demonstrating impact to embedding library services in organisations, from providing excellent phone reference services to teaching health literacy: **Diversity in Practice** was to be seen all through the conference.

Irish librarians were ably represented in Dublin Castle, hosting workshops, presenting papers and displaying posters (note: for EAHIL2018, the poster display will be digital-only so no worries about transporting your print copies!). They were also to the fore in organising the event and did a wonderful job of putting together a conference with something for everyone.

The conference was an amazing showcase of just how resourceful librarians are, and how much they can achieve for their organisations with the support of their organisations. The inter-session conversations, with other librarians from Ireland and around the world, were as educational as the speakers themselves. It turns out we all have experiences and expertise to share about the health information environment in which we work!

The collegiality and expertise of the attendees, the ingenuity of librarians who find ways to work around the inevitable stumbling blocks of the job and achieve results, the fellowship you'll feel surrounded by other folk working through the same health library issues as you are – this was the **Inspiring** aspect of the conference theme for me!

I can't recommend EAHIL+ICML highly enough and I'm very grateful to the HSLG for providing me with a bursary to attend! Don't forget, #EAHIL2018 <https://eahilcardiff2018.wordpress.com/> is only around the corner, so start planning your posters and presentations now!

*Photo [right] HSE Librarians Padraig Manning & Gethin White on the steps of the Printworks, Dublin Castle catching some sunshine during 'brown bag lunch'.*



*Photo [above] Librarian Isabelle Delaunois talks about the new library space at University Hospital Limerick at the EAHIL/ICML conference*

**ICML-EAHIL Joint  
International  
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*ICML-EAHIL Joint  
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*Dublin*

*12-16 June 2017*

## KNOWLEDGE EXCHANGE WITH LIBRARY COLLEAGUES FROM HSE, NHS ENGLAND, NHS SCOTLAND, NHS WALES

A special event was organised in the European Room of Dublin Castle to facilitate a knowledge exchange between HSE and NHS library colleagues from the UK and Ireland. Colleagues were invited to share their 'stories' following the core theme of the ICML/EAHIL conference, "Diversity in practice: integrating, inspiring and innovative".



*Participants in the Ireland-UK Librarians knowledge exchange event in Dublin Castle, 16 June 2017*



The event was lively, fast-moving and extremely informative, with participants sharing stories of innovations and improvisations on both the macro and micro scale. The strong rapport resulted in a shared commitment to closer cooperation and knowledge exchange between UK NHS and Irish HSE libraries.



**UK-IRISH HEALTH LIBRARIANS KNOWLEDGE EXCHANGE: WHAT THEY SAID**

David Stewart, Director of Health Libraries North. Health Education England NHS library and knowledge services (LKS).



"We are standing on the shoulders of giants – Beatrice Doran, Roy Tabor, Michael Carmel, John Mills, Peter Leggate, John Hewlett, Fiona Picken, Shane Godbolt – all great health library leaders of the last 50 years – we must remember them, honour them and build on what they achieved"

- "It is hard enough to learn from our own experience. If we can also learn from the example and experience of others, then we have cracked it!"  
- "It isn't what we say or think that defines us, but what we do". Jane Austen in *Sense and Sensibility*:

Anne Brice, Head of Knowledge Management, Public Health England



"An enlightening way to end a great conference - sharing stories and experiences, and having the time to listen and reflect. This is something that is often lost in the way the world now works - we should all do this more often!"

*ICML-EAHIL Joint International Conference*

*Dublin*

*12-16 June 2017*



Sue Lacey Bryant, Senior Advisor, [Knowledge for Healthcare](#), Health Education England



## NEW RESEARCH AND EDUCATION CENTRE LIBRARY OPENS IN MIDLANDS

*By Nicola Fay, Regional Librarian Research and Education Centre Library, Scott Building,  
Midland Regional Hospital, Tullamore, Co. Offaly*

A new Research and Education Centre Library was opened in the Scott Building of the Midland Regional Hospital in Tullamore, Co. Offaly in May 2016. This library is available to all staff members who are based in Laois, Offaly, Longford and Westmeath and students while on clinical placement.



The library is bright, spacious and comfortable. All staff members are welcome to call in to enjoy these wonderful facilities and meet our friendly and helpful staff members.

We provide access to a varied collection of books on topics ranging from leadership to wellbeing and mindfulness, in addition to research and clinically orientated materials, so there's something for everyone. Our book collection is also growing all the time and we welcome suggestions for new books, so get in touch!

We facilitate access to a vast array of healthcare and management databases and journals, which brings high quality evidence and information to you 24/7. Don't forget to register online at [www.hselibrary.ie/midlands](http://www.hselibrary.ie/midlands) for your OpenAthens username and password that you can use to access our resources from any Internet enabled device. We provide ongoing training and support on how to use our electronic resources for all of your continuing professional development

Contact us on 05793 58393 or [LibraryMRHT@hse.ie](mailto:LibraryMRHT@hse.ie) or @hselibrary on Twitter and remember that your local HSE Library is working with you to deliver [#evidenceinformedhealthcare](#) each and every day!



## NEW RESEARCH AND EDUCATION CENTRE LIBRARY OPENS IN MIDLANDS



The Library is part of the Education Centre in the Scott Building. The Education Centre features a variety of rooms which can be booked for events and meetings.



The Library facilitates webcasting, videoconferencing and teleconferencing facilities. We also provide 24 hour access to study rooms.



# LIBRARY STAFF ENGAGEMENT DAY

Library staff working in the HSE from all over Ireland met in Dublin on Monday, May 8th for a staff engagement day. It was the first time HSE librarians from all parts of the country had met, and marked an important step in the development of a national library service for the Irish health services.



*National HSE librarian Aoife Lawton opens the first HSE library staff engagement day.*

Dr Steevens'  
Hospital

Dublin

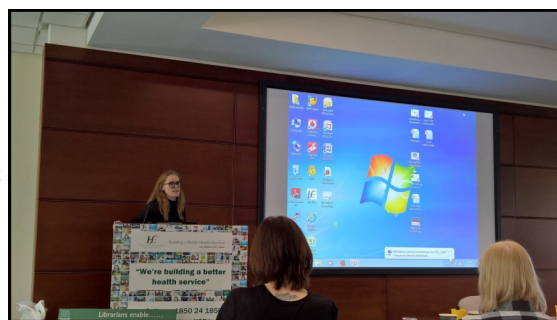
Monday 8th  
May 2017

Attendees were welcomed by Dr Stephanie O'Keeffe, National Director for Health and Wellbeing (the directorate now responsible for HSE library services), and Igor Popenko of Grant Thornton provided an update on his review of career structures within the service.

HSE West Library Services Manager Tony Linnane spoke about the state of library services in the West, eloquently describing the difficulties faced by libraries faced with cutbacks and evictions. His fellow regional librarian Nicola Fay outlined a positive development in her Midlands region, where the library service has overseen the development of a new education and conference centre.

*Dr Stephanie O'Keeffe*

Helen Clark of Sligo University Hospital gave a presentation about procurement of library resources on a national level, while Bennery Rickard of the Eastern region outlined some technological innovations which her libraries have put in place to counter funding cuts and improve services.



*Helen Clark from Sligo University Hospital Library*

In a good-humoured speech full of enthusiasm, Liis Cotter from North Lee Mental health Services in Cork spoke about her passion for finding the research that plays such a vital role in treating the people who use mental health services. It was a welcome reminder of the important role librarians play in a knowledge-driven health service, and a reminder too that our job is one that makes a real difference.

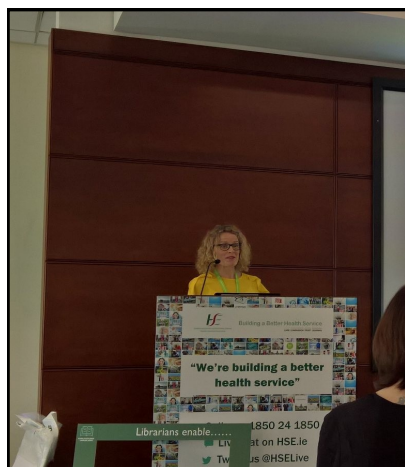
After lunch, staff engaged in a Knowledge Café to discuss professional problems and solutions, presented as menu options.

Ideas and observations from subgroups were collected and fed

back to the wider gathering at the end of the day.

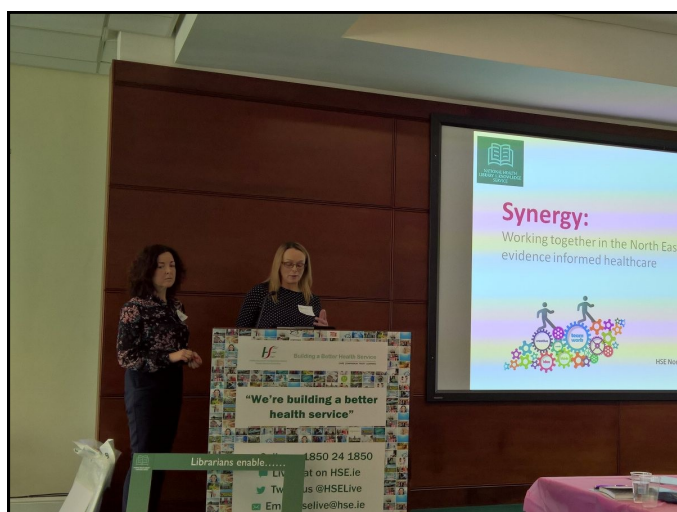


## LIBRARY STAFF ENGAGEMENT DAY

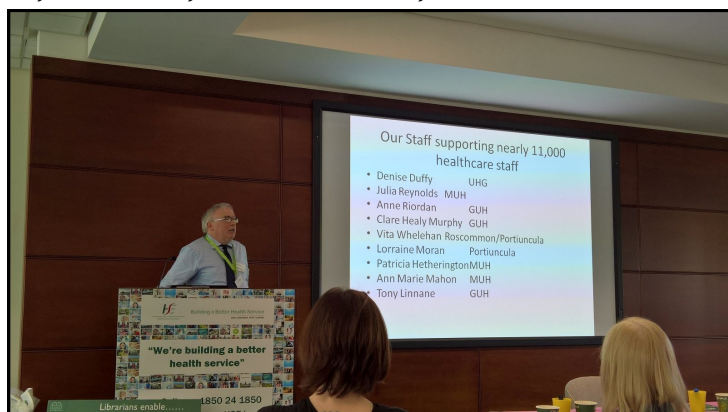


Nicola Fay, Midland Regional Hospital Library Tullamore

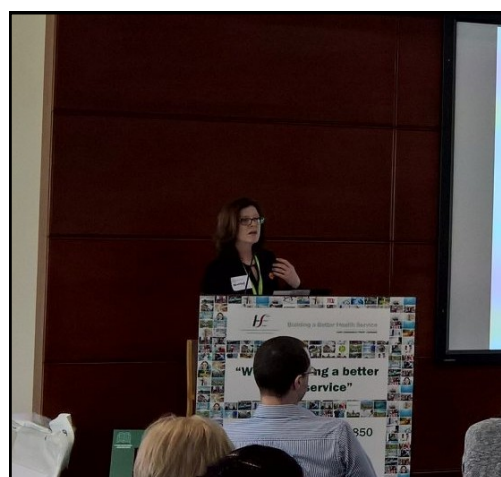
Dympna Lynch and Linda Halton, Cavan & OLOL Hospital Libraries



Tony Linnane, Library HQ, Merlin Park, Galway



Bennery Rickard, Dr. Steevens' Library



Liis Cotter, North Lee Mental Health Services



The Knowledge Café in action

## FEEDBACK FROM LIBRARY STAFF ENGAGEMENT DAY

What was the most useful part of the staff engagement day?

"Getting ideas from other libraries"

"Meeting the team - putting a face to the names of people we've talked to by phone"



ranged for SPSS to be made available in **ALL LIBRARIES in the North East**. Library Services in the North

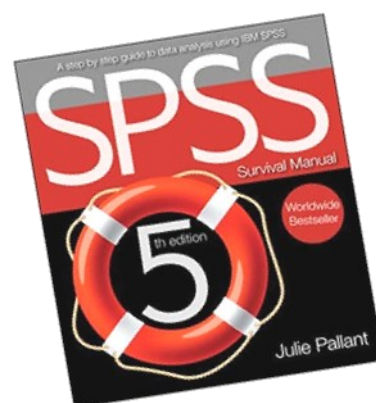
In 2016 the **Nursing & Midwifery Research Group (NMRG)** in the North East conducted a research capacity survey. Results from the survey highlighted the need for improved access to IT facilities for nurses and midwives, with significant interest in access to the statistical package SPSS. In response to the survey findings, the NMRG ar-

East play a key role in supporting research and evidence based practice, and we are delighted to be able to support our nursing and midwifery colleagues with this new resource!

Whilst we are not SPSS gurus J, we do provide access to supports – there are copies of the **SPSS Survival Manual** to be found in libraries throughout the region!

To check for copies in your local HSE Library, check the online library catalogue @

[www.hselibrary.ie/northeast/](http://www.hselibrary.ie/northeast/) (there's a link to our catalogue on the library homepage)



For further information or to book a date/time to use SPSS, contact [library.olol@hse.ie](mailto:library.olol@hse.ie)

**BOOKING IS ESSENTIAL!**



## Master Classes in the North East: Autumn 2017



Report by Jean Harrison, Regional Librarian, Drogheda Clinical Education Centre, Our Lady of Lourdes Hospital, Drogheda

Here's an overview of library master classes scheduled for the next few months. We're not taking bookings just yet, but if you want more details, etc. please contact the Regional Library:

**TEL.** 041 9843696

**EMAIL:** [library.olol@hse.ie](mailto:library.olol@hse.ie)

### “Finding the Evidence: A Master Class”

Tues 12<sup>th</sup> Sept: OLOL Library - \*NMRG

Thurs 14<sup>th</sup> Sept: REC, Ardee

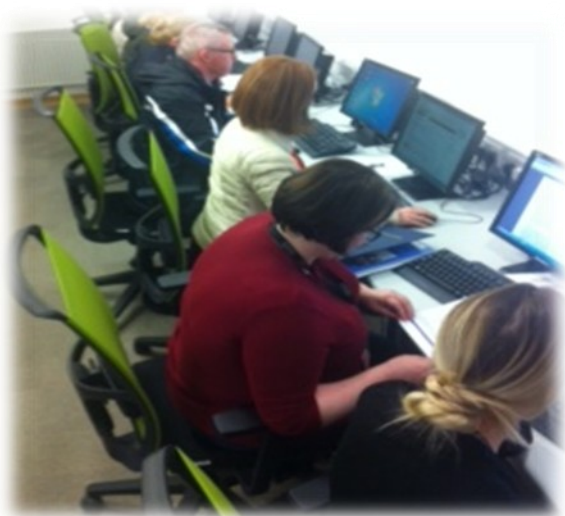
Tues 19<sup>th</sup> Sept: CGH Library

Thurs 21<sup>st</sup> Sept: CGH Library - \* NMRG

Thurs 28<sup>th</sup> Sept: REC, Ardee - \* NMRG

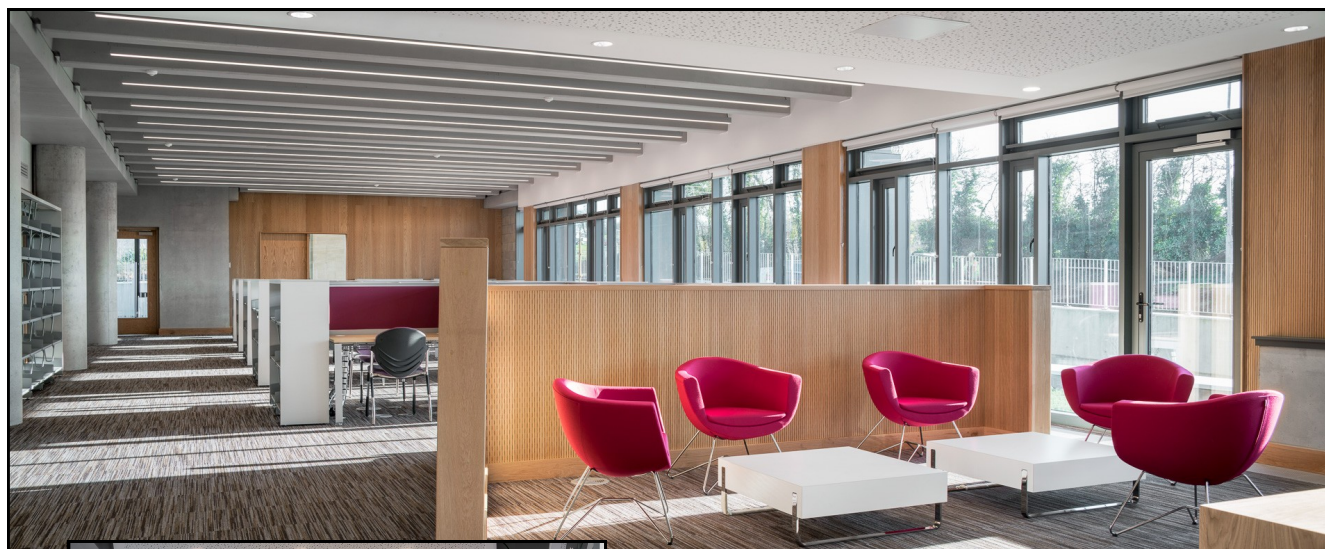
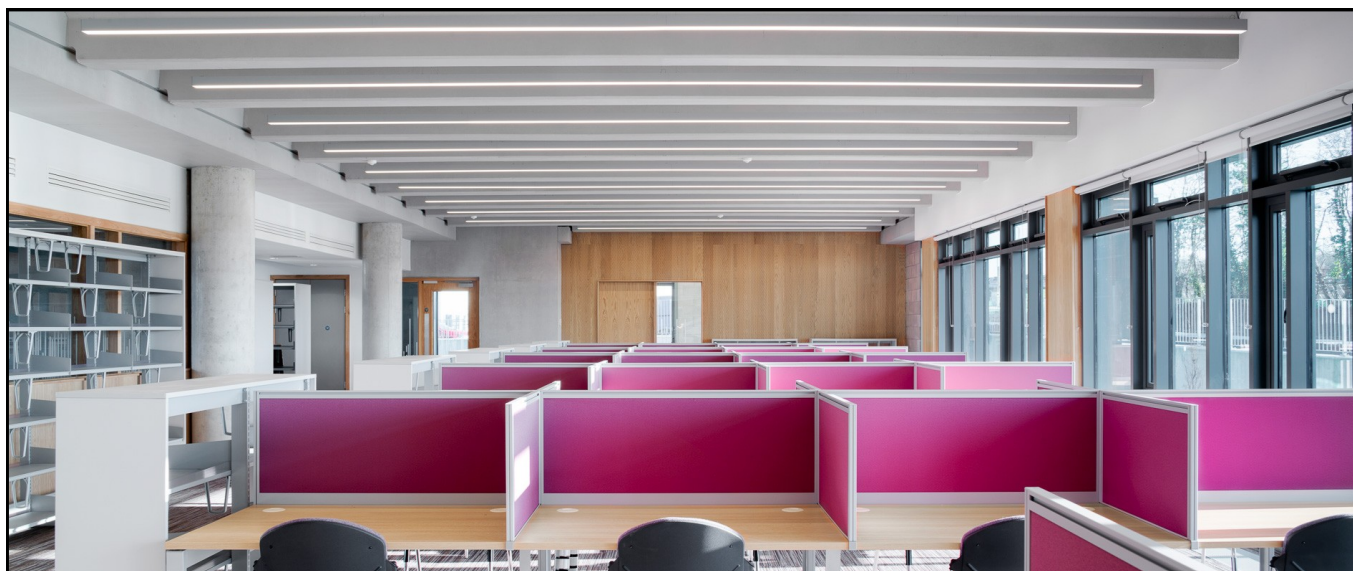
(\*NMRG courses are limited to nursing & midwifery staff in the North East region)

We're in the process of arranging classes in OLH- we'll keep you updated with news of same. In the meantime, if you want to arrange a library training session/update for your department, please contact the Regional Library to discuss same (contact details at top of page).



*Studious participants at a recent  
Nursing Research Master Class held  
in the Drogheda  
Clinical Education Centre Library*

## PHOTOS OF THE NEW HSE REGIONAL LIBRARY AT UNIVERSITY HOSPITAL LIMERICK







**[Photo: Cavan Hospital Library]**

The library at Cavan Hospital gets a long overdue new look. It is amazing what a fresh coat of paint can do to energise a space and bring warmth to a vital learning space for all Hospital and Community based staff. Contact Dymphna Lynch, Librarian at Cavan Hospital Library.



## UPDATES FROM THE WEST

*Report by Tony Linnane, Regional Librarian, Library Services HQ— Merlin Park Galway*

The UHG Research Day 2017, June 16th was more successful than ever with over 120 submissions and 78 posters. This multidisciplinary annual event allowed the new National Health Library and Knowledge Service to be highlighted. Our stand proved popular and also allowed us to emphasise the new Evidence Informed Healthcare campaign that we are commencing.

HSE Librarians in the West offer training to a variety of care groups. In May, training was provided to Speech and Language therapists and June was the turn of the O.T.s.

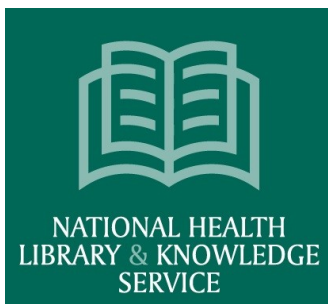
In Ballinasloe, at the beginning of May, the (Portlinculla-based) librarian ran a successful training event for EMTs from the National Ambulance Service.

This is of course allied to the one-to-one training sessions continuously provided throughout the region.

### KNOWLEDGE FOR HEALTH

**WE'RE ON THE WEB!**

**WWW.HSELIBRARY.IE**



Tired of the hselibrary.ie website? Good news! It is getting a new look and will be live before the next edition of Health Library News.

**HEALTH SERVICE EXECUTIVE  
LIBRARY SERVICES**

**National Health Service  
Librarian  
Dr. Steevens' Hospital  
Dublin 8.**

**Naas library study area &  
computers now open 24/7.**

Librarian available during set hours  
Mon & Tues 10.00-13.00 & 14.00-  
18.00 Wednesday & Thursday 09.30  
-13.30 & 14.00-17.30 Friday 09.30-  
13.30



**GET IN TOUCH**

### **Copy Date for next issue**

If you would like to  
include items in the  
next edition please  
get in touch by  
September 1st,  
2017  
aoife.lawton@hse.ie