## HEALTH SERVICE EXECUTIVE LIBRARY SERVICES

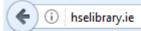


# HEALTH LIBRARY NEWS

VOLUME 1, ISSUE 3

**AUTUMN 2017** 

## **NEW IMPROVED WEBSITE**



In the third issue of Health Library News we bring you news of the new HSE library website, updates from around Ireland and progress being made in our #evidenceinformedh ealthcare campaign.

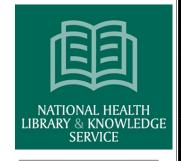
You can also read about the 4th Sepsis Conference and highlights from other events and training being provided by HSE libraries. We have two new members of staff who join the National Health

Library & Knowledge Service: Laura Rooney Ferris and Marsia Wise. They are both very welcome to the team.

This summer training events were held to upskill library staff in the areas of social media, content management and producing Evidence Summaries. This is part of a reform programme to ensure library staff are equipped with the most uptodate skills to provide a library

and knowledge service that meets the needs of the organisation. A new national strategy for the national health library & knowledge service is underway and more news will be available in the coming months.





## SPECIAL POINTS OF INTEREST:

- 5 Nation Knowledge Exchange
- New HSE Library Staff
- Hselibrary.ie gets a makeover—fill in our survey—your opinion counts!

HSE Librarian wins an award! That's great news.

## LIBRARIAN RECEIVES EXTRODINARY AWARD



**Helen Clark,** Library & Information Services Manager at Sligo University Hospital receives extraordinary award from the National Director of Human Resources.

Congratulations Helen!

#### INSIDE THIS ISSUE:

NEW IMPROVED	2-3
HSELIBRARY WEBSITE NOW LIVE	
REPORT OF TRAINING EVENTS AND SEPSIS CONFERENCE	4-5
LIBRARIES GETTING ACTIVE IN THE EAST	6
WELCOME TO NEW STAFF	7-8
LIBRARY LEADERS	9- 10
CLASSES AND EVENTS	11- 13

Page 2 Health library news

# Announcing the launch of the new, improved HSE Library Website



photoroyalty / Freepik [2016]. *The launch of a website Free Vector* [Digital Image]. Retrieved, 5<sup>th</sup> September 2017, from http://www.freepik.com/free-vector/the-launch-of-a-website\_956830.htm#term=launch&page=1&position=0

We are excited to announce that our new and refreshed HSE library website is live! http://www.hselibrary.ie/

In addition to a new look and feel, the updated website includes changes to structure and navigation, to allow easier access to our services and information. Our goal is to create an interactive, accessible website that meets the needs of our users.

#### **Design and Navigation**

The design of the web pages and the structure of information have been changed to improve overview and usability. The new design and colours reflects the National Health Library and Knowledge service image and vision.

#### Homepage

Amongst the new features, the site contains 'E-Library search' and 'Submit a research request' on the homepage.





The combined efforts of HSE library staff and library users, created a website to match the needs of the Health Services community in the  $21^{st}$  century.

We value your feedback and welcome your questions, suggestions or comments. Please complete our <u>survey</u> to help us create a user friendly, interactive and successful website.

Volume 1, issue 3 Page 3

## Finding, sharing and using knowledge How HSE National Health Library & Knowledge Services can support you

## WHAT IS www.hselibrary.ie?

OpenAthens

Set up an account

The hselibrary website is an electronic library for health providing online access to evidence based materials and resources to HSE staff and partner organisations. It also provides access to librarians and information about local HSE libraries offering a range of services and facilities.

#### YOUR HSELIBRARY OPENATHENS USER ACCOUNT

Use your OpenAthens account to to find your resources.

I forgot My Password | My account has expired

Access to electronic journals, ebooks, bibliographic research databases and point of care tools are all accessible by registering for an 'OpenAthens' account. This is a username and password which gives staff access to an electronic library of material from any device and any location. It is quick

and easy to apply:

Go to http://www.hselibrary.ie

Click 'Set up an account'

Enter your details including your employee number and work address

You will receive an activation email

employee number and work address

Contact your local HSE library if you have forgotten your password.

Log In



For all the most

recent updates

follow us on

@hselibrary

**Twitter** 

#### RESEARCH REQUEST SERVICE

The research request service provides a professional search of relevant literature from valid information sources. Professionally qualified librarians around the country will receive your request and assist you in finding the latest literature and evidence to help answer your research question.

## Submit a Research Request

Let us help you with your search using our Research Request Service to our team. They will search for resources that may help you and get back to you as soon as possible.

Submit a Research Request

#### KNOWLEDGE SERVICES

HSE libraries offer knowledge services, for example running knowledge or 'world café' events for teams and a 'knowledge broker' service in partnership with the Health Intelligence team. Other examples include advice on setting up communities of practice and journal clubs.



Page 4 Health library news

Visit our library stand at the National Patient Safety Conference Dublin Castle 25-26 Oct 2017

## SOCIAL MEDIA TRAINING IN SLIGO

A training event took place for HSE library staff in Sligo University Hospital on 13th September.

#hsetwit17@hselibrary @aalawton group dynamics fantastic!



2:41 PM - 13 Sep 2017 from Sligo, Ireland

## 4TH NATIONAL SEPSIS SUMMIT DUBLIN CASTLE.

4th National Sepsis Summit took place on Tuesday 5th September 2017 at Dublin Castle

HSE Library was in attendance promoting our #EvidenceInformedHealthcare campaign. There was a lively interest in the library service many came up to stand and Gethin White, Clinical Librarian added to his distribution list for his very popular Sepsis Bulletin. Bennery Rickard, Regional Librarian with tablet in hand promoted the Evidence informed Healthcare charter with twenty new sign ups on the day. The highlight of the conference was Niamh Boyle's (pictured below) personal story having developed sepsis after childbirth. Her moving account said so much about the patient journal in particular the recovery and rehabilitation post amputation.



Beaumount Hospital Team poster presentation 4th National Sepsis Summit 4th Annual Conference NMPDU South Dublin, Kildare & Wicklow took place on 14th September the Clarion Hotel. HSE Library was in attendance promoting our

#EvidenceInformedHealthcare campaign. Laura Rooney Ferris, Systems Librarian having just joined the HSE Library team manned the library stand fielding questions, tweeting highlights and getting conferences goers in the frame.

There was a lot of support for the #EvidenceInformedHealthcare campaign and in particular for the role of librarians in delivering that agenda. Bennery Rickard, Regional Librarian had an unusual role on day as she was one of the judging panel for the poster presentations.

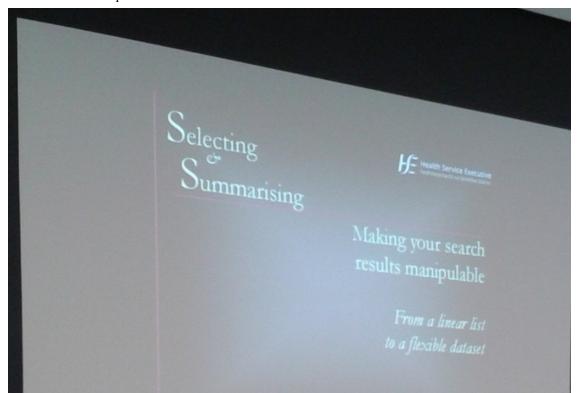


Laura Rooney Ferris, Systems Librarian, Cathy Shelly conference attendee

## **EVIDENCE SUMMARIES**

Tim Buckley Owen ran a workshop in the new RCSI library for HSE & RCSI librarians and Health Intelligence Knowledge Brokers. HSE librarians are working towards the production of evidence summaries which can help inform decision making and patient care as part of a national approach to evidence informed healthcare.

For more information please contact the HSE National Health Service Librarian, Aoife Lawton.





## LIBRARIES GETTING ACTIVE

By Bennery Rickard, Regional Librarian Dr. Steeevens Library, Dr. Steevens' Hospital, Dublin 8.

What contribution can Health Libraries make to the Health & Wellbeing of the staff we serve? This is an interesting question. In my experience the type of support that we provide has been in the largely attributed to the information we host. Many Health Libraries have developed bibliotherapy collections and given the high rate of burnout among health professionals this is no bad thing. But could we be doing more? Libraries do provide an excellent access point for health and wellbeing material, all our collections contain books on nutrition, mindfulness, how to handle stress and the obligatory leaflets, booklets and notices aimed at staff Health & Wellbeing.

The HSE is the largest employer in the country and is clearly committed to promoting the personal health & wellbeing among staff as outlined in the People Strategy, the Corporate Plan and the gospel according to Healthy Ireland. There is no shortage of vision now what can we do, what can libraries, librarians do?

Health Libraries are in a unique position to take dare I say it an **active role in our colleagues H&W**. HSE libraries are in a unique position to really deliver the H&W agenda. Our libraries are spread across every county in hospitals and HSE locations with access to the largest work force in the country.

One of the areas where the National Health Library & Knowledge Service has taken the lead is in running physical activity initiatives. In May 2017 Dr. Steevens Li-

brary took on the HSE Operation
Transformation Step Challenge . The library led a lunch time walk every Monday for the five weeks of the challenge.
We tracked the Library Step team's progress by tweeting the total steps taken by the group on a weekly basis. The library was a rallying point for individuals that were participating in the challenge. The library provided a place to recommit, a listening ear to share step stories and a group to walk with.



As part of our outreach library service in Cherry Orchard Library we celebrated **International Yoga Day** on 21st June by running a pop up lunchtime yoga class. Everyone left the library in a state of calm and inner joy. I am still getting request for the next popup yoga class. It is important to use the library space to share learning. Margaret O'Neill, National Dietetic Advisor to the HSE gave an excellent presentation on Healthy Eating, highlighting the changes newly launch food pyramid in April 2017 at Dr. Steevens Library. So it must be said we have a lot to offer. With a bit of creativity we can use our library spaces, our teams and our knowledge. **All we have to do is take the first step.** 







Jean Rickard, Dymphna McGettigan, Carmel O'Donohue and Bennery Rickard

HSE Operation Transformation Step Challenge May 2017

(Above) Aoife Lawton National Health Librarian, Margaret O'Neill, National Dietetic Advisor, Bennery Rickard, Regional Librarian HSE East at Health Eating presentation at Dr. Steeven Library April 2017 Volume 1, issue 3 Page 7

#### NEW SYSTEMS LIBRARIAN AT DR. STEEVENS' LIBRARY

Laura Rooney Ferris has been appointed systems librarian based at Dr. Steevens' Library.

#### Have you worked in health libraries before?

Yes, I was Information and Library Manager at the Irish Hospice Foundation (IHF) from 2009 until a couple of weeks ago. This was a broad role, managing and developing a specialist library and information service, providing research and evidence support and developing the organisations online presence. The focus of the information service in IHF is on palliative, end-of-life and bereavement care and I catered to the information needs of staff, IHFs postgraduate and training course students as well as external researchers, healthcare professionals and members of the public. It was a very rewarding discipline to work in and I was involved in a number of guideline and standards projects including working on the 'National standards for bereavement care following pregnancy loss and perinatal death'. Before moving into health libraries I worked in the Library of Dublin Business School as assistant systems librarian managing electronic resources and prior to qualifying as a librarian I held a number of positions in the Financial, Recruitment and Medical technologies sectors.



#### Describe your working day?

As it's just my second week in the job there is no typical working day just yet. My focus at the moment is on making contacts and getting up and running with the various aspects of my role; providing support for the library's range of electronic resources and systems, maintaining online platforms, dealing with queries and working on projects. I will be managing Lenus, the health research repository so you will be hearing a lot from me on Open Access and Open Research practices. At the moment I'm working on promotions for Open Access week (October 23 - 29). There will be spotlights and insights on the process and benefits of Open Access so stay tuned to @hselibrary and @LenusHSE for updates.

#### What services are available?

It's a very exciting time for the library services with the new HSE library website streamlining access to library resources. In addition to the physical library and study space in Dr Steevens HSE staff have access to a comprehensive range of electronic resources all globally accessible via their Athens accounts which can be accessed on the home page of the website. The library also provides access to expert search skills through the research request service and training to assist staff in finding the right evidence for their work. The library service's research digests help you stay informed and up to date by collating recent research in a range of subject areas.

Not to forget, Lenus the repository of Irish Health research. Lenus is the definitive repository for Irish health service research and grey literature. It makes the work of the HSE and other Irish healthcare organisations available in one free and accessible location. Health and social care professionals who have published in open access can deposit their articles to Lenus, making them openly accessible and easily discoverable online.

## You are attending the Library Innovation/ Internet Librarian International Conference in London this year. Can you tell us about that?

Yes, I will be presenting at the Library Innovation, Internet Librarian International conference in October. It's an annual conference focusing on technology and innovation in libraries. I'm going to be talking about developing the podcast series 'Librarians Aloud' which I produce and present. 'Librarians Aloud' is a longform interview podcast each episode featuring a librarian telling their 'origin story'. I've been doing the podcast since 2015 and have produced seventeen episodes so far, including one with our own Aoife Lawton after the publication of 'The invisible Librarian' (Episode 4).

Page 8 Health library news

## STAFF SPOTLIGHT

(continued from Page 7)

I started it as a way to show how diverse the information profession is and to allow information professionals to tell their own unique stories.

I'll be talking in a session on 'Broadcasting the library' looking at way librarians are taking advantage of digital broadcasting to market services.

## Any words of wisdom for your library users or non-users?

To all the regular library users (virtual and in person) spread the word by endorsing the library to others. Make sure you are familiar with and taking advantage of the full range of services available to support your work; electronic databases, ebooks, research query service, training.

If you are starting a project and need insight on how to source, manage and disseminate the output talk to us in the library about where we can add value. If you are working on research or aiming to publish your work, talk to me about the process of publishing in open access before submitting your work.

Anyone less familiar with the library services, now is a perfect time to get reacquainted with everything the library has to offer. Have a look at hselibrary ie and if you haven't got a valid Athens account make that your first stop. If you are unsure where to start and need help navigating the library resources, get in touch with us.

Most importantly, for everyone working in healthcare to be a champions of the library service as enablers of evidence informed healthcare and sign up to the Evidence Informed Healthcare Charter on the hselibrary website.

## STAFF SPOTLIGHT MARSIA WISE

Marsia Wise joins as Executive Assistant to the National Health Service Librarian.

### Marsia is an unusual name – does it any meaning?

It is a Latin name that means Goddess of War. I am anything but confrontational, although my husband may disagree...!

#### Have you worked in health libraries before?

No, I have been part of the HSE for 11 years and I'm sorry to say I don't know much about the Library Services. But I'm really looking forward to learning about the service and getting to know the staff.

#### What was your first impression of the National Health Library & Knowledge Service?

Really positive, I have always been an advocate for personal development so it's very encouraging to know that the HSE have a department that can assist staff.

#### What skills do you think you bring to the National Health Library Team?

I am currently studying Accountancy and have worked in Finance for seven years so anything relating to Finance or SAP.

I really enjoy helping people and working towards goals and objectives.

#### If you could do another job for just one day, what would it be?

I don't want to be boring and say Accountant but I genuinely really enjoy it.

## What is the best book you have ever read?

I'm a big Harry Potter fan. The half Blood Prince would be my favourite.

## Tell us something that might surprise us about you.

One of my favourite movies is "The Good, The Bad and The Ugly". So much so I named my dog Tuco!



## LIBRARY LEADERS KNOWLEDGE EXCHANCE





Library leaders from our 5 nations across the aisles celebrating shared purpose, bringing value to healthcare



11:00 AM - 21 Sep 2017

Bennery Rickard & Tony Linnane (pictured centre) Regional Librarians representing the HSE National Health Library & Knowledge Service at a Knowledge Exchange Event in Birmingham.

## LIBRARIANS IN DEMAND IN THE NORTH EAST

Following the success of the Masterclass series in the North East, by request we have been asked to do a Masterclass for a group of Psychologists on Sept 29th in Drogheda . Jean Harrison is also providing training for evidence based practice for Midwives in Ardee on Oct 3rd. Richard Crookes from Ebsco provided training in using Cinahl for all healthcare professionals in Our Lady's Hospital, Navan and Cavan General Hospital on August 23rd last. In excess of twenty participants attended and as a result Library Services in the Northeast have been requested to provide training for Public Health staff in Navan.

Linda Halton was invited to an inservice training day for Physiotherapists in Our Lady's Hospital Navan on Aug 22nd last. Feedback was very positive and several attendees signed up for our Current Awareness service.

With the new College term beginning shortly Library Services in the NE have been providing one on one individually tailored training sessions and assisting with a number of literature reviews being undertaken by Palliative Care, Public Health and ICU staff. Report by Jean Harrison, Regional Librarian, Our Lady of Lourdes Hospital, Drogheda.

## WHAT'S ON?



http://hselibrary.ie/whats-on/

Our What's On page <a href="http://hselibrary.ie/whats-on/">http://hselibrary.ie/whats-on/</a> will give you details of all upcoming library events across all the HSE libraries. Click on the event to find more details on location, times and event organisers.

## BOOKING IS ESSENTIAL!

To book courses/ for further information go to your Local Library page and email your local librarian



# Upcoming Classes in the North East. Autumn 2017



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Linda Halton attended a BEME (Best Evidence Medical Education) for Beginners Workshop in the RCSI on 23 June 2017. This was an introduction to the BEME Collaboration & the steps involved in the BEME review process.

Also by request we have been asked to do a Masterclass for a group of Psychologists on Sept 29th in Drogheda

A Nursing and Midwifery Research Symposium will take place on October  $17^{th}$  next in the Nuremore Hotel in Monaghan and Librarians from the North East have been invited to attend

## Finding the Evidence: A Master Class (for all Disciplines)

Date	Duration	Time	Venue	Trainers
12 Sept	12 Sept ½ day 9.30am -1.00pm Library, Our Lady of Lourdes Hosp	Library, Our Lady of Lourdes Hospital,	Jean Harrison	
			Drogheda	Linda Halton
14 Sept	½ day	9.30am -1.00pm	Regional Education Centre, Ardee	Jean Harrison
				Dympna Sheils
19 Sept	½ day	9.30am -1.00pm	Library, Cavan General Hospital	Dympna Sheils
				Linda Halton

## Research Masterclasses 2017 (for Nurses and Midwives) (Fully booked)

Date	Duration	Time	Venue	Trainers
21st Sept	½ day	9.30am -1.00pm	Cavan Library	Dympna Sheils
			CG Hospital	Linda Halton
28th Sept	½ day	9.30am -1.00pm	Regional Education Centre, Ardee	Jean Harrison
				Dympna Sheils

PAGE 12 HEALTH LIBRARY NEWS

## **CLASSES AND EVENTS**

## **Nursing and Midwifery Research Conference** Midlands Region Wednesday 11th October 2017



## Scott Building Tullamore Hospital Campus

To register or for further information contact:

catherine.doorley@hse.ie

**CPD Credits Applied For** 



## **Speakers**

- Dr Eddie Murphy Clinical Psychologist (Operation Transformation) Resilience for Research
  - Maura Flynn Library Services
  - Paul Marsden and Dr Una Fallen - Research Ethics
  - Nursing and Midwifery Research/projects undertaken in the region
- Dr Tricia Heavy Writing for Publication

A Nursing and Midwifery Research Symposium will take place on October 17th next in the Nuremore Hotel in Monaghan and Librarians from the North East have been invited to attend.

## Classes & Events in Letterkenny

- An introduction to CINAHL on Monday 18th September 2pm—3pm
- An introduction to CINAHL on Monday 18th September 3.30pm - 4.30pm
- RefWorks An Introduction on Tuesday 26th September 9am-10.30am

Location: Gweebarra room, Education centre,

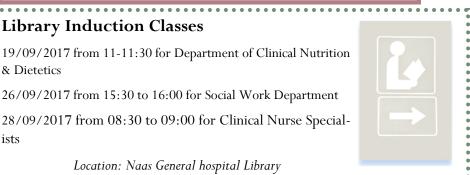
St. Conal's hospital, Letterkenny

## **Library Induction Classes**

19/09/2017 from 11-11:30 for Department of Clinical Nutrition & Dietetics

26/09/2017 from 15:30 to 16:00 for Social Work Department 28/09/2017 from 08:30 to 09:00 for Clinical Nurse Specialists

Location: Naas General hospital Library



# Library information stall Outside Letterkenny General Hospital Canteen Call during your coffee break 12th September 10am—11.30am

Edward Worth Library & Dr. Steevens Library-

joint lunchtime lecture

Fighting Epidemics: 1817 and 2017

1.00pm on Thursday 28 September 2017 "HSELibrary offered an excellent service to nurses and midwives helping them to keep up to date with emerging information relating to eHealth and technology -an invaluable service".

Paula Kavanagh, CCIO Management Team



Full house in Ardee for Research Masterclass with North East Librarians

KNOWLEDGE FOR HEALTH

WE'RE ON THE WEB!

Www.hselibrary.ie



HEALTH SERVICE EXECUTIVE LIBRARY SERVICES

National Health Service Librarian Dr. Steevens' Hospital Dublin 8.



# Copy Date for next issue

If you would like to include items in the next edition please get in touch by December 1st, 2017