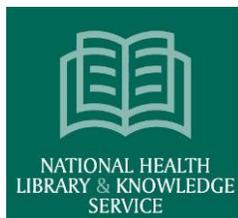


## Library Impact Case Study

<p>Library concerned: Dr. Steevens Library          Name of case study: Developing guidance for boards on their role in improving quality and safety          Date of interview: 14<sup>th</sup> November 2017</p>	
<b>Interviewee</b>	<p>Name: Maureen Flynn          Job Title: Director of Nursing, Lead Governance and Staff Engagement for Quality          Trust/Employing body: HSE Quality Improvement Division and Office of the Nursing and Midwifery Services Director          *****</p>
<p><b>Please note: you should only provide interviewee details here if consent to share on the national blog has been obtained</b></p>	
<b>Summary of problem or reason for enquiry</b>	<p>Synthesising literature on leading practices for health care board members in the Irish context and making a repository of resources and reading available in an accessible form.</p>
<b>Brief description of the information found / service provided</b>	<ul style="list-style-type: none"> <li>• The initial literature review was undertaken by Gethin White (clinical librarian) in 2016 (focusing on previous ten years' publications, in Canada, USA, UK, Australia, New Zealand and Europe)</li> <li>• This informed the development of a draft guidance document for consultation</li> <li>• After consultation a further literature review was undertaken to identify emerging thinking – identifying nine new important sources informing the guidance.</li> <li>• The library distributed the monthly <i>Quality Digest</i> 28<sup>th</sup> August 2017 via email with direct links to articles.</li> <li>• Article No. 4 was spotted by the National Director, and sent on the day to the project group. Jones et al (2017), 'How does hospital boards govern for quality improvement? A mixed methods study of fifteen organisations in England', <i>BMJ Quality and Safety</i> (<a href="http://dx.doi.org/bmjqs-2016-006433">http://dx.doi.org/bmjqs-2016-006433</a>).</li> <li>• As a result of receiving this article in a timely fashion the guidance was revised just before submission for authorisation for publication by the HSE Directorate (11<sup>th</sup> September 2017).</li> <li>• ISBN was requested and allocated by Bennery Rickard, Dr. Steevens Library and the library fulfilled legal deposit requirement on behalf of HSE.</li> <li>• Accompanying the guidance document is an online toolkit – which the library team Bennery Rickard and Laua Rooney Ferris advised on the best approach to set up links in keeping with intellectual property rights.</li> <li>• Bennery Rickard and Laua Rooney Ferris also advised that the document be assigned a creative commons attribution-Non Commercial license .</li> <li>• A PDF was supplied to the Library for inclusion on <i>Lenus</i>, the Irish Health repository.</li> </ul>

## **Library Impact Case Study**

<p><b>Summary of outcome and impact</b></p>	<ul style="list-style-type: none"> <li>• Identification of seminal article and inclusion of findings P21 of the guidance document <a href="http://www.hse.ie/eng/about/Who/QID/governancequality/Board-role-Improving-Quality-and-Safety/2-Practices.pdf">http://www.hse.ie/eng/about/Who/QID/governancequality/Board-role-Improving-Quality-and-Safety/2-Practices.pdf</a></li> <li>• Compliance to publishing standards and legal deposit</li> <li>• Supported the HSE Open Access publishing statement by making the publication available via Lenus</li> <li>• Increased visibility because of inclusion within a national repository which is highly used by a broad range of researchers and policy makers.</li> <li>• Users of the toolkit have seamless access from one website to the core literature pertinent to their role as a health care board member (executive and non-executive).</li> <li>• Making the included HSE developed resources freely available for board members to take and adapt to their own specific content. The use of the creative commons attribution-Non Commercial license facilitates the broadest use of the HSE materials.</li> </ul>
<p><b>Immediate Impact</b>  (including quotes)</p>	
<p><b>Probable future Impact</b>  (including quotes)</p>	<p>Support in keeping the recommended reading sections of the online toolkit updated and relevant on an on-going basis.</p>



## ***Library Impact Case Study***

### **Consent to use Library Impact Case Study as part of the Evidence Informed Healthcare Campaign**

We would very much like to share the case study in order to promote the library and knowledge service and the way in which it supports the organisation and staff. For this reason we would like your consent in sharing the information and, ideally, providing your name as someone who has benefitted from Library Services. However if you would prefer to remain anonymous we understand.

Therefore do we have your permission to include your name on the case study? Yes/No  
Please confirm that you agree to give consent for the case study to be **used internally** in relevant materials, including but not limited to reports, leaflets, training and promotional materials, which may be published in paper form or made available on the **intranet**. Yes/No  
Please confirm that you agree to give consent for the case study to be **used externally** in relevant materials, including but not limited to reports, leaflets, training and promotional materials, which may be published in paper form or made widely available on the **internet including as part of a national database of case studies**.

Yes/No